



LICENSING (HEARING) SUB COMMITTEE

Date: WEDNESDAY, 18 MAY 2022

Time: 1.45 pm

**Venue: COMMITTEE ROOMS, 2ND
FLOOR, WEST WING, GUILDHALL**

**APPLICANT: FANCY DELIVERY UK
LIMITED**

**PREMISES: GOPUFF, 171-176
ALDERSGATE STREET, BARBICAN**

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LICENSING (HEARING) SUB COMMITTEE PROCEDURE FOR PUBLIC HEARINGS

1. This procedure shall apply to all public hearings conducted under the provisions of the Licensing Act 2003.
2. Public hearings conducted under the provisions of the Licensing Act 2003 shall take the form of a discussion led by the licensing authority. Cross-examination will be permitted when the Sub Committee considers it to be required. The conduct of hearings shall be broadly based, subject to the discretion of the Sub Committee, on the points set out below.
3. At the start of the hearing the Chairman of the Sub Committee will introduce him/herself and other Members of the Sub Committee as well as the City Corporation officers present. Anyone making representations will then be asked to introduce themselves and anyone accompanying them. The applicant will then do likewise.¹
4. The Chairman will then explain the purpose of the hearing and the procedure to be followed at the hearing. The Sub Committee will then make any rulings necessary in respect of requests for witnesses to be heard in support of any of the parties making representations or the applicant.
5. Those making representations will then be invited to present their case. Repetition will not be permitted. Equal time will be offered to the applicant and those making representations. Where there is more than one party making representations and/or calling witnesses in support, consideration should be given to having one spokesman on behalf of all parties so as to avoid repetition. Although the use of a spokesman will be encouraged by the Sub Committee, the decision rests with those parties making representations.
6. In the event of disorder or persistent disregard of the authority of the Chair, the Chairman may suspend or adjourn the hearing, or require that the person(s) causing disorder or showing disregard leave the hearing.
7. In the event that the Sub Committee has decided that cross-examination will be permitted, the applicant will be invited to ask questions of the party(s) making representations and their witnesses (if any). The party(s) making representations and any witnesses giving evidence in support will then answer any questions put to them by members of the Sub Committee.
8. The applicant will then be invited to present their case and call any witnesses in support of their application. The applicant will be entitled to the same period of time to present his case as those making representations were afforded.

¹ In hearings where a licence is being reviewed, references in this procedure to 'applicant' should be read as references to the licence holder and references to 'those making representations' should be read as references to those applying for the review.

9. In the event that the Sub Committee has decided that cross-examination will be permitted, those making representations will be invited to ask questions of the applicant and their witnesses (if any). The applicant and any witnesses giving evidence in support will then answer any questions put to them by members of the Sub Committee.
10. The Chairman will ask all parties if there is anything else they would like to add in support of their respective cases.
11. Those making representations will then be invited to make closing submissions followed by the applicant.
12. The Sub Committee will then retire to consider their decision. They may call for assistance by the representatives of the Town Clerk and/or the Comptroller & City Solicitor but those persons will play no part in the decision-making process.
13. In due course, the Sub Committee will return to announce their decision or to inform those present when the decision will be given.

Committee(s):	Hearing Date(s):	Item no.
Licensing Sub-Committee	18 May 2022	
Subject: Licensing Act 2003 - Public Hearing in Respect of an Application for the Grant of a Premises Licence		
Name of Premises: Gopuff Address of Premises: 171-176 Aldersgate Street, Barbican EC1A 4HT		
Report of: Juliemma McLoughlin – Executive Director Environment	Public / Non-Public	
Ward (if appropriate): Farringdon Within		

1 Introduction and Purpose

- 1.1 The purpose of this Sub-Committee is to consider and determine, by public hearing, an application for the grant of a premises licence under the provisions of the Licensing Act 2003, taking into consideration the representations of other persons and responsible authorities, as detailed in paragraphs 4 and 5 respectively, together with the policy considerations detailed in paragraph 6 of this report.
- 1.2 The decision of the Sub-Committee must be made with a view to promoting one or more of the four licensing objectives, namely:
- the prevention of crime and disorder
 - public safety
 - the prevention of public nuisance
 - the protection of children from harm

2 Summary of Application

2.1 An application made by:

**Fancy Delivery UK Limited
48, Hoxton Square
London
N1 6PB**

was received by the City of London licensing authority on 25 March 2022 for the grant of a premises licence in respect of the premises:

**Gopuff
171-176 Aldersgate Street
Barbican
EC1A 4HT**

2.2 Full details of the application can be seen as Appendix 1.

2.3 The application seeks permission for the sale of alcohol for consumption on and off the premises. However, the application was amended by the applicant to remove the supply of alcohol on the premises leaving the application for off sales only. Amendment can be seen as Appendix 2. Times sought in the application are shown in the following table:

<u>Activity</u>	<u>Current Licence</u>	<u>Proposed Licence</u>
Supply of alcohol for consumption off the premises	N/A	Mon–Sun 00:00-00:00 (24 hours)
Opening Hours	N/A	Mon – Sat 00:00-00:00 (24 hours)

2.4 The operating schedule submitted with the application suggests steps intended to be taken in order to promote one or more of the four licensing objectives. Conditions consistent with this schedule which could be included as conditions on the premises licence are attached as Appendix 3.

3 Licensing History of Premises

- 3.1 This is a new application for a premises licence with no previous licensing history. That being the case there are no complaints recorded against the premises.
- 3.2 The proposed application is to facilitate a grocery service that requires the sale by retail of alcohol off sales Monday to Sunday 00:00 to 00:00.

4 Representations From Other Persons

- 4.1 There are 127 representations from ‘other persons’. The representations are against the granting of the licence primarily on the basis that if granted it will undermine the licensing objective of ‘the prevention of public nuisance’. It is also suggested that the granting of the application will undermine the licensing objective of ‘the prevention of crime and disorder’.
- 4.2 The representations can be seen in full as Appendix 4.

5 Representations from Responsible Authorities

- 5.1 There are 4 representations from Responsible Authorities namely, The Police, Environmental Health, Planning and Trading Standards. The representations are against the granting of the licence on the basis that if granted it will undermine one or more of the licencing objectives.
- 5.2 The representations can be seen in full as Appendix 5(1) to 5(4).

6 Policy Considerations

- 6.1 In carrying out its licensing functions, the Licensing Authority must have regard to its statement of licensing policy and any statutory guidance issued under s 182 of the Licensing Act 2003.

City of London Corporation's Statement of Licensing Policy (2022)

- 6.2 The following pages/sections/paragraphs of the City of London Corporation's Statement of Licensing Policy are particularly applicable to this application.
- 6.3 Pages 15-17 address the licensing objective 'The prevention of crime and disorder' and pages 22-25 address the licensing objective 'The prevention of public nuisance'.

Paragraph 92 states the need to strike a fair balance between the benefits to a community of a licensed venue, and the risk of disturbance to local residents and workers.

Paragraph 92 also states an overriding policy principle namely, that each application will be determined on its individual merits.

Certain aspects of paragraphs 97 – 99 are relevant as they address the need of care when controlling noise from those persons leaving a premises – which can apply equally to staff at the premises.

Paragraph 104 considers various factors that should be taken into account when considering whether any licensable activity should be permitted.

Paragraphs 138-144 (Section 13) state the City of London Corporation's policy on setting conditions which may be applicable dependant on the step(s) taken by members as stated in paragraph nine of this report.

Statutory Guidance

The following sections/paragraphs of the statutory guidance issued under S182 of the Licensing Act 2003 are particularly applicable to this application (revised April 2018):

Chapter 2 of the guidance covers the four licensing objectives. In particular, paragraph 2.15 states that it is, '*...important that in considering the promotion of [the public nuisance licensing objective, licensing authorities] focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable.*' Also, paragraph 2.16 indicates that

the prevention of public nuisance could, in appropriate circumstances include, *‘the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises.’*

Chapter 10 refers to conditions attached to premises licences with paragraph 10.10 stating that, *‘Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided.’* To which is added; *‘Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives.’*

7 Map and Plans

- 7.1 Maps showing the location of the premises are attached as Appendix 6(a) and 6(b).
- 7.2 A plan of the premises can be seen as Appendix 7.

8 Summary

- 8.1 The Licensing Authority has a duty under the Licensing Act 2003 to promote the licensing objectives. Each objective has equal importance. In carrying out its licensing functions, the licensing authority must also have regard to its Statement of Licensing Policy, any statutory guidance under the Licensing Act 2003 and is bound by the Human Rights Act 1998. The City of London Corporation must also fulfil its obligations under section 17 of the Crime and Disorder Act 1998 to do all that it reasonably can to prevent crime and disorder in the City of London.

9 Options

- 9.1 The Sub-committee must, having regard to the representations, take such of the following steps as it considers appropriate for the promotion of the licensing objectives:
 - i) grant the licence subject to any conditions consistent with the operating schedule modified to such extent as the Sub-committee considers appropriate for the promotion of the

- licensing objectives and include the mandatory conditions contained in Ss. 19-21 of the Licensing Act 2003;
- ii) exclude from the scope of the licence any of the licensable activities to which the application relates;
- iii) to refuse to specify a person in the licence as the designated premises supervisor;
- iv) reject the application.

For the purposes of paragraph 9.1(i) conditions consistent with the operating schedule are modified if any of them are altered or omitted or any new condition is added.

9.2 Where a licensing authority takes one or more of the steps stated in paragraph 9.1 above the applicant, or the holder of the licence and/or a person who made relevant representations in relation to the application, may appeal the decision to the Magistrates' Court. Any appeal must be commenced within 21 days following notification of the decision to the appellant by the licensing authority.

10 Recommendation

10.1 It is therefore RECOMMENDED that your Sub-Committee determine this application for the grant of a premises licence in accordance with paragraph 9 of this report.

Prepared by Peter Davenport
 Licensing Manager
 07718 120721
 Peter.davenport@cityoflondon.gov.uk

Background Papers

<u>BACKGROUND PAPER</u>	<u>DEPT</u>	<u>FILE</u>
Corporation of London Statement of Licensing Policy (revised Jan 2022)	MCP	3rd Floor Guild Hall
Statutory Guidance – 'Revised Guidance Issued Under Section 182 Of The Licensing Act 2003'. (April 2018)		Statutory Guidance

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Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Fancy Delivery UK Limited

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description Gopuff, 171-176 Aldersgate Street, Barbican			
Post town	London	Postcode	EC1A 4HT

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£41,250.00

Part 2 - Applicant details

Please state whether you are applying for a premises licence as

Please tick as appropriate

- | | | |
|--|-------------------------------------|-----------------------------|
| a) an individual or individuals * | <input type="checkbox"/> | please complete section (A) |
| b) a person other than an individual * | | |
| i as a limited company/limited liability partnership | <input checked="" type="checkbox"/> | please complete section (B) |
| ii as a partnership (other than limited liability) | <input type="checkbox"/> | please complete section (B) |
| iii as an unincorporated association or | <input type="checkbox"/> | please complete section (B) |
| iv other (for example a statutory corporation) | <input type="checkbox"/> | please complete section (B) |
| c) a recognised club | <input type="checkbox"/> | please complete section (B) |

- d) a charity ☐ please complete section (B)
- e) the proprietor of an educational establishment ☐ please complete section (B)
- f) a health service body ☐ please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales ☐ please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England ☐ please complete section (B)
- h) the chief officer of police of a police force in England and Wales ☐ please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or ☒

I am making the application pursuant to a

statutory function or ☐

a function discharged by virtue of Her Majesty's prerogative ☐

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth			I am 18 years old or over <input type="checkbox"/>	Please tick yes	
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)					

--

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over		<input type="checkbox"/>	Please tick yes
Nationality					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service: (please see note 15 for information)					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Fancy Delivery UK Limited
Address 48 Hoxton Square, London, N1 6PB
Registered number (where applicable) 12793914

Description of applicant (for example, partnership, company, unincorporated association etc.) Company
Telephone number (if any) 020 3319 3700
E-mail address (optional) amdhub@keystonelaw.co.uk

Part 3 Operating Schedule

When do you want the premises licence to start?

DD		MM		YYYY			
A	S	A	P				

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD		MM		YYYY			

Please give a general description of the premises (please read guidance note 1)
Grocery delivery company.

The proposed application is to facilitate a grocery service that requires the Sale by Retail of Alcohol off sales Monday to Sunday 00:00 to 00:00 and on sales Monday to Sunday 08:00 to 23:00 on such other times and on such other terms as set out in the application.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- | | |
|--|--------------------------|
| a) plays (if ticking yes, fill in box A) | <input type="checkbox"/> |
| b) films (if ticking yes, fill in box B) | <input type="checkbox"/> |
| c) indoor sporting events (if ticking yes, fill in box C) | <input type="checkbox"/> |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D) | <input type="checkbox"/> |
| e) live music (if ticking yes, fill in box E) | <input type="checkbox"/> |

- f) recorded music (if ticking yes, fill in box F) ☐
- g) performances of dance (if ticking yes, fill in box G) ☐
- h) anything of a similar description to that falling within (e), (f) or (g)
(if ticking yes, fill in box H) ☐

Provision of late night refreshment (if ticking yes, fill in box I) ☐

Supply of alcohol (if ticking yes, fill in box J) ☒

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 7)			<u>Will the performance of a play take place indoors or outdoors or both – please tick</u> (please read guidance note 3)		Indoors <input type="checkbox"/>
					Outdoors <input type="checkbox"/>
Day	Start	Finish			Both <input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for performing plays</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 7)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 3)		Indoors <input type="checkbox"/>
					Outdoors <input type="checkbox"/>
Day	Start	Finish			Both <input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			<u>Please give further details</u> (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 5)
Wed			
Thur			
Fri			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 6)
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)					
Mon								
Tue								
<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 5)			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 6)					
						Wed		
						Thur		
Fri								
Sat								
Sun								

E

Live music Standard days and timings (please read guidance note 7)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	
			Indoors	<input type="checkbox"/>
			Outdoors	<input type="checkbox"/>
			Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)	
Mon				
Tue				
Wed				
			State any seasonal variations for the performance of live music (please read guidance note 5)	
Thur				
Fri				
Sat				
			Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 6)	
Sun				

F

Recorded music Standard days and timings (please read guidance note 7)			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue					
Wed					
Thur			State any seasonal variations for the playing of recorded music (please read guidance note 5)		
Fri					
Sat					
Sun					
			Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 6)		

G

Performances of dance Standard days and timings (please read guidance note 7)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue					
Wed			<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Thur					
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun					

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 4)		
Wed			<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 5)		
Thur			<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue					
Wed			<u>State any seasonal variations for the provision of late night refreshment</u> (please read guidance note 5)		
Thur					
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun					

J

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption – please tick (please read guidance note 8)	On the premises	<input type="checkbox"/>
				Off the premises	<input type="checkbox"/>
				Both	<input checked="" type="checkbox"/>
Day	Start	Finish	State any seasonal variations for the supply of alcohol (please read guidance note 5)		
Mon	00:00	00:00			
Tue	00:00	00:00			
Wed	00:00	00:00			
Thur	00:00	00:00	Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6) On sale of alcohol Monday to Sunday 08:00 to 23:00.		
Fri	00:00	00:00			
Sat	00:00	00:00			
Sun	00:00	00:00			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Jack Richard Wilson	
Date of birth 29/06/1994	
Address 3 Fencer Court Gosforth Newcastle Upon Tyne	
Postcode	NE3 2DP
Personal licence number (if known) NCCOOCJ3679	
Issuing licensing authority (if known) Newcastle City Council	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

None

L

Hours premises are open to the public

Standard days and timings (please read guidance note 7)

Day	Start	Finish
-----	-------	--------

Mon	00:00	00:00
-----	-------	-------

Tue	00:00	00:00
-----	-------	-------

Wed	00:00	00:00
-----	-------	-------

Thur	00:00	00:00
------	-------	-------

Fri	00:00	00:00
-----	-------	-------

Sat	00:00	00:00
-----	-------	-------

Sun	00:00	00:00
-----	-------	-------

State any seasonal variations (please read guidance note 5)

Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)

M

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

Please see conditions attached.

b) The prevention of crime and disorder

Please see conditions attached.

c) Public safety

Please see conditions attached.

d) The prevention of public nuisance

Please see conditions attached.

e) The protection of children from harm

Please see conditions attached.

Checklist:**Please tick to indicate agreement**

- I have made or enclosed payment of the fee. ☒
- I have enclosed the plan of the premises. ☒
- I have sent copies of this application and the plan to responsible authorities and others where applicable. ☒
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable. ☒
- I understand that I must now advertise my application. ☒
- I understand that if I do not comply with the above requirements my application will be rejected. ☒
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15). ☐

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

Declaration	<ul style="list-style-type: none">• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using
--------------------	---

	the Home Office online right to work checking service which confirmed their right to work (please see note 15)
Signature	Keystone Law Limited
Date	25/03/2022 [REDACTED]
Capacity	Solicitors on Behalf of Applicant

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)

Andrew Wong, Marcus Lavell and Darren O'Leary
Keystone Law
48 Chancery Lane

Post town	London	Postcode	WC2A 1JF
-----------	--------	----------	----------

Telephone number (if any)	02033193700
---------------------------	-------------

If you would prefer us to correspond with you by e-mail, your e-mail address (optional)
amdhub@keystonelaw.co.uk

PROPOSED CONDITIONS

1. All staff will be fully trained in their responsibilities and with regard to the promotion of the licensing objective in particular sale of alcohol, and will be retrained every six months, with recorded training records kept for inspection.
2. A CCTV system is in operation for the warehouse, to provide security and identify any culprit who is intent in causing trouble. All images are stored for a period of 31 days after which they can be erased or saved at the request of the police. All current security measures will remain in operation. All staff will be fully trained in the operation of the CCTV to ensure it is operational all the hours of trade. Images will be made available to the police or authorised licensing officer from the council on request.
3. All potential customers must verify on the payment page of the mobile app that they are at least 18 years of age. If the applicant is in any doubt as to the age of the customer, they will only deliver the alcohol if the owner of the card that made the payment is present at the delivery address; Orders will only be despatched to bona fide addresses,
 - No deliveries will be made to an open space,
 - All sales of alcohol for delivery must be paid for by credit card, debit card (pre-paid or otherwise) or electronic payment,
 - All delivery drivers and riders must allow any police or authorised local authority officers to inspect any alcohol,
 - Deliveries only made to those over the age of 18.
4. A challenge 25 age verification scheme will be used. ID will be required for deliveries to customers who do not look 25 years old. They will be required to prove by way of photographic ID, either a passport or driving licence that they are at least 18. The card used for purchase will also be checked against the ID provided. If the business is in any doubt then the delivery of alcohol will not be made, and a full refund will be issued. Postal/ carriage deliveries will only be made once a verified payment method has been established, and the customer has confirmed they are 18 or over when making the purchase.

From: [Marcus Lavell](#)
To: [Breese, Robert](#)
Subject: Appendix 2 - New Premises Licence Application - Gopuff, Aldersgate Street, City of London - PLANNING COMMENTS TO NOTE
Date: 12 April 2022 17:36:38
Attachments: [image969465.png](#)
[image705254.png](#)
[image528046.png](#)
[image978645.png](#)
[image285555.png](#)
[image522132.png](#)

THIS IS AN EXTERNAL EMAIL

Dear Robert

I hope this email finds you well.

I am afraid that the Application for has been completed, detailing alcohol sales both “on” and “off”, in error. The Premises will only operate “off” sales of alcohol. Please accept this email as a formal withdrawal of the “on” sales element of the Application.

Kind regards

Marcus Lavell | Barrister
Recognised by The Legal 500 2022 for Licensing

t: +44 (0)20 3319 3700 | m: +44 (0)7921 361387
48 Chancery Lane, London WC2A 1JF, United Kingdom



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Conditions Consistent With The Operating System – Gopuff, Aldersgate Street

MC01

1. The premises shall install and maintain a comprehensive CCTV system. All public areas of the licensed premises, including all public entry and exit points and the street environment, will be covered enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recordings shall be kept available for a minimum of 31 days with date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public. This staff member shall be able to show the police or the Licensing Authority recordings of the preceding two days immediately when requested.

MC21

2. A 'Challenge 25 Scheme shall operate to ensure that any person attempting to purchase alcohol who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, a photo card driving licence, an EU/EEA national ID card or similar document, or an industry approved proof of age identity card.
3. No deliveries will be made to an open space. Orders will only be delivered to bona fide addresses.

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Representations – ‘Other Persons’

1	Adams	44	Flanders	87	Pearce
2	Afshari	45	Flynn	88	Pearman
3	Barns	46	Gallichan	89	Poore
4	Bateman	47	Garciga	90	Power
5	Bee	48	George	91	Randall
6	Belchak	49	Gilchrist	92	Rimmer
7	Bell	50	Gilhotra	93	Rodrigues
8	Bell	51	Gillies-Wright	94	Samsworth
9	Benfield	52	Grewal	95	Saucepan
10	Berer	53	Griffin	96	Silis
11	Bhanji	54	Hall	97	Simmons
12	Bishop	55	Hardgrave	98	Simpson
13	Bixer	56	Harris	99	Smith
14	Backhouse	57	Harris	100	Smith
15	Bors	58	Ho	101	Subbiah
16	Boucher	59	Hogg	102	Sundvik
17	Boynton	60	Holmes	103	Swann
18	Bradman	61	House	104	Szlesinger
19	Bull	62	Hoveman	105	Thomas
20	Bullpitt	63	Jennings	106	Thomas
21	Burne	64	Joffe	107	Thomas
22	Burton	65	Karamelas	108	Tompkinson
23	Catherwood	66	Keaveny	109	Thomson
24	Chan	67	King	110	Thornborough
25	Chance	68	Knight	111	Thrift
26	Chang	69	Lad	112	Towbridge
27	Chorley	70	Liu	113	Waite
28	Corner	71	Logan	114	Waite
29	Cowles	72	Long	115	Waldron
30	Cox	73	Lynch	116	Watson
31	Dalton	74	Mach	117	Webb
32	D'Avella	75	Mackie	118	Webster
33	Deakin	76	Madden	119	Wingate
34	Dennis	77	Magee	120	Woodward
35	Dharker	78	Makin	121	Woodward
36	Dickinson	79	Malden	122	Woodward
37	Doigde	80	Mallindine	123	Wormald
38	Duffy	81	Mendelow	124	Yunlu
39	Eardley	82	Morris	125	Zilli
40	Ellis	83	Mortimer	126	Cheung(Transportation)
41	Evans	84	Newman	127	Collett
42	Ezechkwu	85	Nicolai	128	
43	Fitzpatrick	86	Ormsby	129	

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From: [Derek Adams](#)
To: [M&CP - Licensing](#)
Subject: Licensing Application: Gopuff, 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 21 April 2022 08:35:20

THIS IS AN EXTERNAL EMAIL

Dear Sirs

We write to object to the above licensing application on the following grounds:

- The premises have a large number of residences within view and earshot of the above location which will be severely adversely affected by the traffic and noise created by an establishment selling alcohol literally all day every day of the year.
- Aldersgate Street is busy during the normal working day but is quiet during evenings and weekends. To impose a noisy establishment open 7 days per week at all hours would change the nature of the area considerably and would be a blight for existing residents and indeed office workers..
- The prospect of large numbers of gig-economy cyclists with both manual and electric cycles coming and going all day long and parking their bikes on adjacent pavements and on the street would be a hazard both to pedestrians and traffic. One has only to look at the constant state of chaos around such premises and businesses elsewhere to recognise how easily such sites downgrade the local area, which is currently an upmarket residential and office area.
- Unsighted traffic comes off the roundabout at some speed and would have only split seconds to adjust to the cycles and cyclists who would gather outside the premises a few yards from the roundabout, with the likelihood of accidents and injury.
- Clearly, granting the proposed licence will create a substantial public nuisance to pedestrians, motorists, local businesses and residents.
- We ask that the application be rejected.

Regards

Derek & Joy Adams
Barbican

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From: [Alireza Afshari](#)
To: [M&CP - Licensing](#)
Subject: Gopuff - Proposal to use London House commercial unit
Date: 21 April 2022 15:40:39

THIS IS AN EXTERNAL EMAIL

I am writing to object to the proposed new business on the ground floor of our building, Gopuff 171-176 Aldersgate Street.

These businesses serve an important purpose but London House is a residential block and whether this complicates it for the City authorities, special dispensation has got to be made to its residents.

A 24/7 food and alcohol business is not suitable for any residential property never mind one on this quiet street. I am sure if this business was already here many of the current residents would think twice before buying or renting in London House.

I am astonished that the City would even consider such a business as suitable. The noise of delivery bikes, delivery vans, smell, sale of alcohol... all effectively 24/7. Not to mention the lack of parking space on the street or at the back (NCP car park). Would any of the City councillors and staff be welcoming such a business at their doorstep? I think not.

London House is the only residential building on this stretch of Aldersgate St which makes it more bizarre that Gopuff are being considered as a suitable business.

I totally object to this business being given license to operate on this or any other residential building.

I appreciate the City's raison-d'être is to make money but I am afraid you have to consider residents who live here.

Regards,

Alireza Afshari and Andrew Haigh
Owner

[REDACTED], EC1A 4HU

Sent from my iPhone

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From: [Brendan Barns](#)
To: [M&CP - Licensing](#)
Subject: Objection to Gopuff 171- 176 Aldersgate Street application
Date: 22 April 2022 15:45:49
Attachments: [image002.png](#)
[image003.jpg](#)

THIS IS AN EXTERNAL EMAIL

Hello Licensing Team

I would like to object to this application. The site is part of a residential block and the proposal to use it 24/7 is likely to lead to considerable public nuisance at anti-social hours. The site is currently a pub/restaurant which is very different to a warehouse supplying good to Londoners throughout the day and night. There is likely to be considerable noise pollution and disruption to the public footway from the delivery drivers.

Best wishes

Brendan Barns

Founder

London Business Forum

t: 020 7600 4222

a: 38 Bartholomew Close, London EC1A 7HP

w: www.londonbusinessforum.com

e: brendan@londonbusinessforum.com

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From: [Michael Bateman](#)
To: [M&CP - Licensing](#)
Subject: Objection to proposed Gopuff unit
Date: 21 April 2022 18:41:34

THIS IS AN EXTERNAL EMAIL

Good afternoon,

I write to you to express my concerns with the proposed Gopuff unit below London House, EC1A 4HU. Myself and my wife have lived in [REDACTED] for 6 years, and now have a 1 year old son. I fear that a business that operates 24/7 will cause a nuisance to my family, particularly throughout the night. Our flat is directly above this unit, and we could clearly hear events held by the former tenant, Natural Kitchen. When it was a restaurant, the noise would end at a reasonable hour, but an operation that trades throughout the night will affect the sleep of our growing family.

Furthermore, I push my son in his stroller along the stretch of pavement outside of the proposed unit every day. I understand that a business such as Gopuff is reliant on mopeds and bicycle couriers to fulfil orders, and they will inevitably congregate outside, potentially blocking the pavement. At best, this restriction of access will be irritating, but at worst I worry about individuals tailgating as I open the door into London House, posing a potential security risk.

Finally, the unit is situated just off a roundabout with a painted cycle lane onto Aldersgate Street. The increased volume of delivery lorries to supply a business with this level of produce will have to stop on the double yellow lines outside. This will force cyclists into the middle of the road, increasing the frequency that flowing traffic and merging lorries will have to interact with vulnerable road users.

I hope you take my concerns into consideration, and ask that you reject the application in its current form.

Kind regards,

Michael Bateman

Flat [REDACTED] London House, EC1A [REDACTED]

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From: [Nadia Bee](#)
To: [M&CP - Licensing](#)
Subject: Objection to premises licence application - GoPuff - 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 20 April 2022 13:30:27

THIS IS AN EXTERNAL EMAIL

Hello,

I write as a Barbican resident and directly impacted. There is a widely-held consensus not only at community level but also within CoL that the area of and around Barbican (including Aldersgate) / Golden Lane is an urban oasis that is primarily residential. It makes no sense to cause wide-ranging public nuisance and disruption day and night by dropping into this calm residential preserve a distribution hub that will not only despatch alcohol 24/7 but also serve on-premises alcohol all day long from early morning until late at night.

My additional concern with the sale of on-premises alcohol from such a distribution centre is that this is not in the normal setting of a restaurant or pub, and it is likely that this establishment will underprice its more traditional competitors, creating additional issues around the sale of cheaper alcohol in a less socially structured context.

I am concerned that the business model will be led by demand for alcohol. This kind of 24/7 operation will significantly alter the nature of this residential neighbourhood, with ongoing activity day and night that inevitably constitutes a disruption. Aldersgate St is the wrong place for a 24/7 despatch centre which by definition, when situated in a quiet residential community that is very still at night especially, constitutes a nuisance.

Furthermore there is already an existing nuisance and ASBO problem with despatch cyclists consistently breaching CoL bylaws by cycling on highwalks, pavements etc on the Estates and streets surrounding them. Allowing a commercial distribution centre reliant on both alcohol sales and despatch cyclists to operate day and night right by such densely populated residential estates - standing in the way of the despatchers' destinations - inevitably means constant breaches of the bylaws and ongoing nuisance for residents, thus worsening current issues.

There is also the potential of serious incidents (such collisions with pedestrians including children, the elderly, and the disabled). This will not be possible to manage effectively once the genie is out of the bottle, as we can already see - so it is best not to amplify the issue exponentially by having an army of despatch riders distributing alcohol out of this neighbourhood.

As a community and major cultural destination, we need businesses here that enhance the quality of the neighbourhood and tourists/visitors' experience rather than impoverish it and cause a nuisance.

Thank you and best wishes,
Nadia

■ Speed House, Barbican (please do not put my full personal address in the public domain)

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From: [Hilary Belchak](#)
To: [M&CP - Licensing](#)
Subject: Licensing Application by Fancy Delivery UK Limited 25 March 2022 In respect of Gopuff , Premises Address:
171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 11 April 2022 21:57:50

THIS IS AN EXTERNAL EMAIL

I object to this licensing application on the ground it will be a public nuisance – a 24 hour operation is likely to be noisy at night and disruptive to pedestrians during the day .

Hilary Belchak

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From: [Bell, Matthew](#)
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate St.
Date: 21 April 2022 22:38:30

I am writing to object to the GoPuff application for the above address.

The space is entirely unsuited having, as it does, residents living very close by. With the City building so much new office space, it seems perverse to choose this site when there are so many other better suited spaces for a 24/7 warehouse.

Matthew Bell. MSc.
Common Councillor for the Ward of Farringdon Within
The City of London Corporation

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From: [Charlie Bell](#)
To: [M&CP - Licensing](#)
Subject: Objection to licensing application
Date: 21 April 2022 19:23:11

THIS IS AN EXTERNAL EMAIL

To whom it may concern,

I object to lingering a 24 hour operation for GoPuff in London House on grounds of public nuisance: a 24 hour operation could be noisy at night and the operation will be hugely disruptive to pedestrians during the day with the increase of mopeds and other vehicles blocking pavements while waiting for and and collecting deliveries and increase in associated vehicle noise

Kind regards,
Charlie Bell
Thomas More House, Barbican

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From: [Antonia Benfield](#)
To: [M&CP - Licensing](#)
Subject: Licensing application - London House, Aldersgate Street
Date: 11 April 2022 15:12:27

THIS IS AN EXTERNAL EMAIL

Dear Sir, Madam,

I write in relation to the licensing application made by "GoPuff" in respect of London House on Aldersgate Street. I am a local resident (of Seddon House) which directly overlooks Aldersgate Street and accommodates a substantial number of local residents.

I oppose the licensing application on the basis that it will amount to a public nuisance. The proposal is for a 24 hour operation which is very likely to be noisy at night and disruptive to pedestrians and residents during the day. I consider this location to be wholly unsuitable for a warehouse of the type envisaged in the application and one that will result in substantial detriment to the local community. I know I am not alone in these concerns which are held more generally by local residents

Antonia Benfield
Resident
Seddon House, Barbican

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From: [Marge Berer](#)
To: [M&CP - Licensing](#)
Subject: RE: Licensing application for a ground floor premises in London House on Aldersgate Street
Date: 19 April 2022 21:05:22

THIS IS AN EXTERNAL EMAIL

re: Licensing application by GoPuff for a ground floor premises in London House on Aldersgate Street for a 24 hour/7 days a week operation.

I am writing to express my concern about the group GoPuff running a 24-hour non-stop business so near resident housing on Aldersgate Street. This would mean deliveries and bikes coming and going across the pavement at all times of the day and night.

I understand that the residents of London House are very unhappy about the proposal and will be objecting. I support their objection, as I would not want such a business to open so close to where I live either. There is too much noise from the street (motorcycles) and the sky (helicopters and we are now on a Gatwick flight path) already. A residential area should be residential.

I also support the recommendation by the residents that the applicant should put in a planning application for a change of use, and I hope you will require that. However, I think it best that you turn down the application now because it is inappropriate. Thank you.

ML Berer

[REDACTED]

Barbican
London

Email: [REDACTED]

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From: [Abdul Bhanji](#)
To: [M&CP - Licensing](#)
Subject: Objection to planning permission
Date: 11 April 2022 22:19:51

THIS IS AN EXTERNAL EMAIL

<https://www.cityoflondon.gov.uk/services/licensing/beer-and-entertainment/current-applications/gopuff>

I am the owner of [REDACTED] London House, 172 Aldersgate street

I strongly object the granting of this planning permission because it will be an inordinate imposition on us the residents of London House

Abdul Bhanji

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: In respect of: Gopuff Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 14 April 2022 18:17:09

From: timmiann general [REDACTED] >
Sent: 14 April 2022 18:17:04 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: In respect of: Gopuff Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT

THIS IS AN EXTERNAL EMAIL

We would like to object to this application on the basis of public nuisance – a 24-hour operation would be noisy at night and disruptive to pedestrians during the day.

Tim Bishop & Ian Loudon
[REDACTED], Barbican. London EC2Y 8AU
London, U.K.

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Objection to licensing application
Date: 14 April 2022 14:51:59

From: Sidney Bixer [REDACTED]
Sent: 14 April 2022 14:51:51 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to licensing application

THIS IS AN EXTERNAL EMAIL

Hello,

I'm writing to object to the licensing application put forward by goPuff where Natural Kitchen used to be. This is very concerning as it will be a 24 hour operation causing excessive noise at night and disruption to pedestrians, some of whom are very vulnerable, during the day.

Sidney Bixer

[REDACTED] Mountjoy House,
Barbican,
EC2Y [REDACTED]

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From: [James Backhouse](#)
To: [M&CP - Licensing](#)
Subject: Fancy Delivery UK Limited application Aldersgate Street 171-176
Date: 21 April 2022 15:09:19

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam

I write with the regard to the application by **Fancy Delivery UK Limited to operate a 24 hour in respect of GoPuff at 171-176 Aldersgate Street, Barbican EC1A 4HT**. This is an address that my balcony looks over. I am extremely concerned that the City may allow a ceaseless commercial 24 hour operation of this kind in the near vicinity of a residential complex such as the Barbican, let alone the residents of this very building. This kind of application is inappropriate for neighbourhoods where ordinary people live, since there would be no respite from the constant to-ing and fro-ing of such an operation. Please reject this application in the interests of the community that allows the City to have a breathing heart instead of being solely dedicated to profit-making.

With best regards

James Backhouse
[REDACTED] Lauderdale Tower
EC2Y [REDACTED]

Sent from my iPad

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From: [jan Bors](#)
To: [M&CP - Licensing](#)
Subject: Fwd: Application Fancy Delivery U.K. ltd. (Gopuff)
Date: 22 April 2022 10:41:47

THIS IS AN EXTERNAL EMAIL

Sent from my iPad

Begin forwarded message:

From: jan Bors [REDACTED]
Date: 22 April 2022 at 10:34:23 BST
To: licencing@cityoflondon.gov.uk
Subject: Application Fancy Delivery U.K. ltd. (Gopuff)

We are the owners of flat [REDACTED], London House, Aldersgate St. EC1A [REDACTED] and wish to lodge our objection to the plans by Fancy Delivery U.K. Ltd, aka Gopuff, to set up a grocery service, with home delivery, and a which requires the sale of alcohol on a 24 hr.-per-day basis in premises, which are an integral part of London House and located below our flat. (As per their last update of 07/04/22).

London House is first and foremost a residential development and are of the firm opinion that mentioned premises are unsuitable for an operation such as planned by your applicant.

We have experienced issues with noise, disturbances and prohibited signposting from previous commercial tenants of these premises in the past.

- Access. We note that there is a “bikers” area planned with a considerable number of spaces, to be accessed via the fire doors in the adjoining NCP parking garage. We presume this access will also be used by delivery trucks, supplying applicant’s premises, possibly impeding access to the car lift used by the residents of London House. Note, that there are double yellow lines outside London House and there is no possibility for parking.
- Waste disposal. This will create a problem of unsightly scenes, given that the waste disposal area is also shared with the residents of London House.
- Noise- a round the clock operation will invariably cause a lot noise disturbance and we do not wish to see, or hear, delivery riders congregating outside our front door.

Your authority took great pains to insist on a number of flats being suitable for residents with mobility problems, before granting planning consent to the constructors at the time, St. George. Our flat, is one of those, with extra-wide doors for example and a dedicated parking space, adjacent to London House’s internal lifts in the basement and directly opposite the car lift.

Security- We do not have night time porters and do not wish security to be compromised by so many people milling about our premises at all hours of the day and night, especially so if they wear helmets.

We trust you take our concerns into consideration and do not grant an application, which will negatively impact our lives.

Thank you

Jan & Philippa Bors

.
Sent from my iPad

From: [Harry Boucher](#)
To: [M&CP - Licensing](#)
Subject: GoPuff Licensing Application 29.03.2022
Date: 20 April 2022 10:42:40

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam,

I am the owner of [REDACTED], London House, 172, Aldersgate Street, EC1A 4HU. I am writing with regard to the GoPuff licensing application dated 29th. March, 2022. I note that the application (Section J) states that on sales of alcohol will be from 08.00-23.00 every day of the week, with off sales on a 24 hour per day basis. The plan of the unit records that there will be a staff of 26-50, with a maximum safe capacity of 31, so clearly a hub (warehouse) that the company expects will have a significant level of activity.

I object to the application for the following reasons:

1. London House, which is directly above the proposed operation, is a residential building. Many of the properties have bedrooms overlooking Aldersgate Street which will be used to provide access to/from the warehouse. This will cause an increase in the volume of traffic required to receive, pick/pack and deliver goods with a consequent increase in noise and air pollution;
2. The permanent sale of alcohol is likely to draw more people to the location leading both to more noise and a rise in the level of anti-social and disorderly/criminal behaviour.

In conclusion, I consider that housing a distribution centre underneath a residential building will prejudice the enjoyment of the occupiers of their premises and the application should be refused.

Yours faithfully,

Harry Boucher

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From: [David Boynton](#)
To: [M&CP - Licensing](#)
Subject: GoPuff application
Date: 19 April 2022 19:48:59

THIS IS AN EXTERNAL EMAIL

Dear Sir or Madam

I am very concerned by the licence application of GoPuff for London House, Aldersgate St. I am a resident of Thomas More House and believe that there this application will present a significant nuisance to the area.

I respectfully request that the justices reject the application.

Yours faithfully

David P. Boynton

Sent from my iPhone, apologies for typos

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Objection to a premises licence - Gopuff at 171-176 Aldersgate Street EC1A
Date: 15 April 2022 15:36:48

From: Jo Bradman [REDACTED]
Sent: 15 April 2022 15:36:44 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to a premises licence - Gopuff at 171-176 Aldersgate Street EC1A

THIS IS AN EXTERNAL EMAIL

My Objection relates to the following:

Application for a premises licence

Notice is hereby given that: Fancy Delivery UK Limited

Has applied to the City of London on: 25 March 2022

In respect of: Gopuff

Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT

I would like to object to this licensing application on the grounds of public nuisance. A delivery business with alcohol sales will be noisy at night for the residents who are very close and who experience a 'canyoning effect' as noise bounces between the buildings and up to their bedroom windows. In addition the operations would make life difficult for the many pedestrians in the area during the daytime.

Please register my objection.

Thank you.

Jo Bradman (Full-time Permanent Resident, [REDACTED] Speed House, Barbican, London EC2Y [REDACTED])

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Change of Use request at London House, Aldersgate street
Date: 18 April 2022 08:42:26

From: Ian Bull [REDACTED]
Sent: 18 April 2022 08:42:21 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Change of Use request at London House, Aldersgate street

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

I am the owner of Flat [REDACTED] in the above block of flats.

I understand that Gopuff wish to operate a business from the ground floor premises and, whilst these businesses serve an important purpose, they are more suitable below an office block/warehouse/industrial area **not** below a residential block.

I would ask that you refuse permission because if the application is successful, we shall have a business operating 24/7 below London House where some of the following issues may occur:

- Sale of alcohol on a 24/7 basis resulting in anti-social behaviour below a residential building
- Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians
- Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout
- London House does not have a 24-hour concierge and a 24/7 business operating where there is a high staff turnover (drivers who are self-employed) can place a potential security risk to London House. In order

to protect the security of London House, we may need to have a 24-hour concierge, thereby increasing service charge

- The extractor fans for the unit are located on the roof terrace of London House. These may be on 24/7 thereby causing disturbance (noise and smell) to residents
- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House

Thank you for your consideration

Ian Bull

From: [Graham Bulpitt](#)
To: [M&CP - Licensing](#)
Subject: Gopuff, 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 22 April 2022 23:21:06

THIS IS AN EXTERNAL EMAIL


Dear Sir or Madam

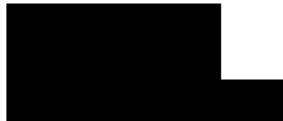
I am writing to register my objection to this application for a license to sell alcohol on the grounds of public nuisance. This site is in the centre of the City's residential area, and it is inappropriate for alcohol to be available on a 24-hour basis. This outlet will result in noise and disturbance to residents, not least from the mopeds, electric bicycles and motor bicycles associated with this type of operation. These vehicles already make pavements hazardous, and are a particular danger to partially sighted and disabled users. The design of Aldersgate Street causes noise to echo along its tall buildings, creating disturbance at night.

I urge the Corporation to refuse this application.

Yours faithfully

Graham Bulpitt

 Thomas More House
Barbican
London EC2Y 8BT



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From: [REDACTED]
To: [M&CP - Licensing](#)
Cc: [Yvonne A Burne](#)
Subject: Application by GoPuff for licensing at 171-176 Aldersgate Street
Date: 21 April 2022 10:56:08

THIS IS AN EXTERNAL EMAIL

I write to register strong objections to the proposal for this company to take over the premises above to create, effectively, a warehouse , operating 24 hours a day, for the delivery by bicycle and public collection of alcoholic drinks and groceries.

This proposed operation, active 24/7, is very close to the Barbican and its hundreds of private residences, to other non-Barbican homes, and to office buildings and is likely to create a thorough public nuisance - in view of the associated new noise levels in a congested area, and especially at night; of disruption; and in the taking over of local pavement space. There are issues too, unresolved we gather, about whether the applicant needs to apply for a change of use from that granted to the existing Natural Kitchen Cafe.

I would be grateful if you could register this objection, and record this in your reply.

Regards

Drs A R and Y A Burne

[REDACTED] Thomas More House, Barbican [REDACTED]

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From:

Ian Burton, on behalf of the Lauderdale Tower House Group

To:

**City of London Corporation - Licensing Authority. By email to
licensing@cityoflondon.gov.uk.**

Date: 22 April 2022

**Re: GoPuff/Fancy Delivery UK Ltd licensing application for 171-176 Aldersgate Street
Barbican dated 25 March 2022**

I am secretary of the Lauderdale Tower House Group ('LTHG'), the Recognised Tenants' Association for all long lessees of Lauderdale Tower. The western elevation of our residential tower abuts Aldersgate Street and the southern elevation also overlooks the street, and the flats on both these sides of the building are well within earshot of all noise and activity emanating from Aldersgate Street, south of the junction with Long Lane/Beech Street.

The Committee of LTHG wishes to make representations about, and to lodge an objection to, the granting of a licence in the terms sought by the applicant, as specified above.

Our objection is primarily on the basis that the proposed use manifestly contravenes the City's own Statement of Licensing Policy 2017 ('SLP') as well as being inconsistent with the other main Licensing Objectives.

We draw attention in particular to the following statements in the SLP:

- "In all cases, the granting of a licence will depend on the impact of an activity particularly on local residents."
- "Residents have a reasonable expectation that their sleep will not be unduly disturbed between the hours of 23:00 and 7:00."
- "It is therefore the policy of the City Corporation to strike a fair balance between the benefits to a community of a licensed venue, and the risk of disturbance to local residents and workers."
- "The City Corporation takes note of the nuisance and potential danger to pedestrians."

The proposed use of these premises by GoPuff/Fancy Delivery is fundamentally different both in nature and scale - especially the proposed 24/7 use - from any previous use(s) of these particular premises and the existing use of other nearby premises, which are mainly offices (where not residential flats). A little further afield, all restaurants and other related businesses in the vicinity have the usual on-licences only and only operate during restricted hours. This proposed use, i.e., warehousing and delivery operating all day and all night, on a street overlooked by hundreds of residential flats, is not appropriate and wholly prejudicial to the interests of residents trying to sleep. Premises immediately adjacent to so many residential homes (quite literally, right below some of the homes) and on the corner of a busy roundabout at the junction of various arterial routes seems a bizarre choice for a 24/7 warehousing/delivery operation.

The proposed "Goods Entrance" (and presumably the "Exit" too, although the Plan does not make this clear) is immediately adjacent to a blind exit from a busy roundabout and the "Riders' Entrance/Exit" is only a little further on – and next to the existing NCP car park entrance. The noise,

disturbance and risk to other road users which would be caused by a number of vehicles presenting at a hub for collection, or collection for onwards delivery, is obvious.

Furthermore, if collections by 'walk in' customers are contemplated (which we assume may be the case, but this is not clear), where will they park or stop without causing inconvenience or even danger to other road users, especially pedestrians?

There is always potential for noise and disturbance from the normal human interaction between those attending or working from such premises, and this is all the more so late in the evening after other venues are closed and residual traffic/pedestrian noise is reduced. Added to which is the prospect of noise and disturbance from delivery vehicular traffic (including radios, etc.?) generated by the proposed activity. It is proposed that all of this is happening, quite literally, at all hours of the day and night.

All the above factors, and the need to strike a fair balance between the benefits to the community of the proposed activity and the risk of disturbance to local residents, suggest that the application should be refused on multiple grounds, both according to the City's own SLP and on the basis of the main Licensing Objectives, namely:

- Prevention of public nuisance: noise, particularly late at night, from those attending the application site and their vehicles – it will cause considerable disturbance to local residents trying to sleep; and
- Public safety: Aldersgate Street is a major north/south thoroughfare for vehicles, cyclists and pedestrians with a busy roundabout next to the site making it unsuitable for collections and multiple deliveries, and presenting unnecessary risk to all road users, especially pedestrians and normal cyclists.

We note the proximity of some late-night services for both residents and visitors around Smithfield Market (some available 24/7 or at least 24/6) – but this is not a primarily residential area, and is driven by the presence of the historical meat market that necessarily works through the night. There is no justifiable need for more all-night premises in a neighbouring nearby area that is much less suitable because it is much more residential – and especially not in this particular location.

Since these objections go beyond seeking to ensure that residents get enough sleep (very important though that is), we submit that they cannot adequately be addressed by imposing a restriction on hours of operation and accordingly that any application for use of the site for the proposed activity of this nature and scale should therefore be refused.

In the unlikely event that all these factors are judged insufficient grounds for outright refusal, at the very least we would expect that the proposed hours of operations should be very substantially restricted and appropriate conditions imposed. This would be to reduce inevitable risk and disturbance to residents, as well as to other road users and pedestrians. Furthermore, for reasons set out above, the so-called conditions proposed in the application do not reflect the local environment nor take account of the precise location of the premises - they appear to be standard form.

We note that there has been no prior consultation with local residents, hence the lateness of this objection.

In conclusion, the LTHG urges you to reject this licensing application, i.e., a 24-hour warehousing and delivery operation in a unit immediately adjacent to the principal residential area in the City, as being wholly inappropriate in both kind and scale for its proposed location in Aldersgate Street.

Yours faithfully

Ian Burton

Secretary

for and on behalf of Lauderdale Tower House Group

■■■■ Lauderdale Tower, Barbican, London EC2Y 8BY

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: London House - Objection to Licensing Application
Date: 12 April 2022 12:15:34
Attachments: [Objection to Lic App Gopuff 2022 04 12.pdf](#)

THIS IS AN EXTERNAL EMAIL

To Who It May Concern

Please find attached our objection to the Licencing Application for Gopuff at London House.

Wendy-Jane Catherwood

[REDACTED]



Virus-free. www.avast.com

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Objection to Gopuff's application for a premises licence at 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 13 April 2022 22:11:30

From: Mabel Chan [REDACTED]
Sent: 13 April 2022 22:10:49 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to Gopuff's application for a premises licence at 171-176 Aldersgate Street, Barbican EC1A 4HT

THIS IS AN EXTERNAL EMAIL

Dear officer,

I am Mabel Chan, homeowner of Flat [REDACTED] London House, 172 Aldersgate street (EC1A [REDACTED]). It has come to my attention that Gopuff is currently applying for the license to operate a warehouse and delivery operation at 171-176 Aldersgate Street.

I appreciate the importance of the business and the value it may provide to the community, however I do not believe it is the right location for the business due to it's nature and operation. My reasons of objections are the followings with respect to the four licensing objectives.

(1) The prevention of crime and disorder (2) Public safety

1. I believe Gopuff will lead to an increase in crime and disorder especially all drivers are self-employed and alcohol is one of their main selling products, this will reduce public safety from the increase in traffic and delivery staff.
2. Our residential building (London House) does not have a 24-hour concierge and where there is a high staff turnover of Gopuff, this can place a potential security risk to London House.

(3) The prevention of public nuisance

3. Having the business located directly at ground floor of a residential building (London House) that operates till late 7 days a week will lead to unnecessary disturbance at a normally quiet neighbourhood.
4. The sale of alcohol till late will most likely increase public nuisance and anti-social behaviour.
5. There are rear doors to the unit next to the car lift entrance/exit, so potentially causing a nuisance to users of the car lift.
6. Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout.
7. Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians.

(4) The protection of children from harm

8. With the risks listed above, I believe the operation of Gopuff will also affect families with children.

I hereby as a homeowner of London House and a stakeholder of the neighbourhood, I will like to voice my objection to Gopuff's application. Please kindly take this letter through as

part of your decision process. I sincerely hope a decision will be made in the best interest of all the stakeholders within this neighbourhood.

I look forward to hearing back from you soon.

Kind regards,
Mabel Chan

From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection Submission - GoPuff - London House - Aldersgate St
Date: 20 April 2022 12:41:59

THIS IS AN EXTERNAL EMAIL

Dear Licensing Committee,

I was emailing to register my objection to granting of an alcohol license to GoPuff as part of the conversion of a Restaurant Unit to a Warehouse and Delivery Counter in the premises in the ground floor of London House, Aldersgate St, EC1A.

I have lived in the city for over 25 years, my family have lived in the building above the proposed premises since 2012 and I have personally lived and worked from home in the building since 2020 and these proposals would severely impact our quality of life.

Whilst providing on-demand grocery delivery services, and 'last mile' delivery is a new trend, the provision of these services, and the sale of alcohol by delivery and over the counter is more suited to below a commercial building where the issues it creates would not cause such an issue to those living around the premises.

Our building serves a diverse group of residents, from those with young families, to those who work from home to essential workers and those who work night shifts. The proposed 24/7 operation would be incredibly disruptive, given the regular flow of delivery drivers, supply deliveries and customers using the premises. I have seen the operations of GoPuff at their other locations and their operatives wait outside on the pavement, on their vehicles, smoking, for their next deliveries. It is clear that the company is not able to control (or interested in) the impact its operations have on the communities around where they operate. This is amplified by their self-employed contractor staffing model which limits the control GoPuff has over its workers in many matters.

Through operating an alcohol licence, with direct sales to the public, it has the potential to cause serious antisocial behaviour below a residential building. This is likely to be amplified by the deep discounting strategies that Gopuff uses to attract customers (which could encourage alcoholism) and the relative inexperience that company has of running retail alcohol operations from only being established since 2021.

Beyond this, the operations of the site as a warehouse and local delivery centre would cause serious highway safety implications. The property is on a blind corner from London Wall roundabout and the pavement and highway is not suitable for the unloading of deliveries and bike and moped drivers to arrive and depart from. Aldersgate St is a major arterial road, used by two bus routes and vehicle traffic on route to Barts Hospital which is behind our block of flats. Though their delivery moped drivers and trucks using the limited space on the side of the carriageway, it makes it dangerous for more vulnerable road users such as cyclists.

Overall, given the antisocial behaviour, public safety and quality of life impacts, I strongly object to the application. Any benefits this facility may provide are strongly outweighed by the negative impacts. The City of London has numerous retail stores that sell alcohol and efforts should be made to support these and rejuvenating our City of London streets rather than encouraging facilities that do the opposite.

Best regards,

James Chance

Resident – Flat [REDACTED]

London House

From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection to Gopuff to use London House, 172 Aldersgate St, EC1A 4HU commercial unit
Date: 13 April 2022 13:15:42

THIS IS AN EXTERNAL EMAIL

Dear Sir / Madam

We are Tou Choong CHANG and Jacqueline LOH, long-term owners of Flat [REDACTED] London House.

We object STRONGLY to the application made by Gopuff to operate a warehouse and delivery operation in the current location of what used to be the Natural Kitchen. Gopuff is a US based company that delivers a range of items, including alcohol, using drivers on bikes. Gopuff shall be selling alcohol as part of their grocery delivery service.

We object for the following reasons:

- Sale of alcohol on a 24/7 basis resulting in anti-social behaviour below a residential building
- Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians
- Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout
- There are rear doors to the unit next to the car lift entrance/exit, so potentially causing a nuisance to users of the car lift
- London House does not have a 24-hour concierge and a 24/7 business operating where there is a high staff turnover (drivers who are self-employed) can place a potential security risk to London House. In order to protect the security of London House, we may need to have a 24-hour concierge, thereby increasing service charge
- The extractor fans for the unit are located on the roof terrace of London House. These may be on 24/7 thereby causing disturbance (noise and smell) to residents
- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House
- London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. So a 24/7 warehouse operation is far too disruptive in a residential building

Kind Regards

Tou Choong CHANG and Jacqueline Loh

██████, London House, 172 Aldersgate St, London ██████

From: [TC Chang](#)
To: [M&CP - Licensing](#)
Subject: Objection to Gopuff Proposal to use London House, 172 Aldersgate St, EC1A 4AU commercial unit
Date: 20 April 2022 23:50:17

THIS IS AN EXTERNAL EMAIL

Dear Sir / Madam

We are Tou Choong CHANG and Jacqueline LOH, long-term owners of [REDACTED] London House.

We write again to strongly object STRONGLY to the application made by Gopuff to operate a warehouse and delivery operation in the current location of what used to be the Natural Kitchen. Gopuff is a US based company that delivers a range of items, including alcohol, using drivers on bikes. Gopuff shall be selling alcohol as part of their grocery delivery service. We understand that there will also be onsite sales of alcohol from 8am to 11pm. Customers would need to order in advance and pick up the items from a counter.

We object to this application for licensing as it contravenes the following licensing objectives:

- (1) The prevention of crime and disorder
- (2) Public safety
- (3) The prevention of public nuisance
- (4) The protection of children from harm

For your consideration

Tou Choong CHANG and Jacqueline Loh

[REDACTED] London House, 172 Aldersgate St, London EC1A 4HU

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Fancy Delivery / Gopuff - 171-176 Aldersgate Street EC1
Date: 22 April 2022 10:59:38

THIS IS AN EXTERNAL EMAIL

[REDACTED] London House
172 Aldersgate Street
London EC1A [REDACTED]

Dear Sir

I wish to lodge an objection to the Licensing Application made by Fancy Delivery UK Ltd.

(1) The delivery cyclists (and their bikes) will undoubtedly congregate outside the premises, which will impede access to and from our street door.

(2) If cyclists or visiting customers smoke there, it will be impossible to prevent smoke entering our flats above.

(3) The noise and traffic hazard of supermarket and Amazon deliveries are already considerable.

Yours faithfully

Sally Chorley

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The Chief Licensing Officer
Licensing Dept.
CITY OF LONDON
PO Box 270
Guildhall
London EC2P 2 E3

19 April 2022

Dear Sir / Madam,

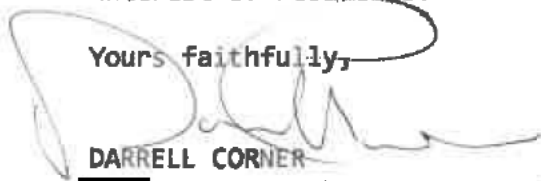
Re: GoPuff Licence Applications PDF (434 KB) / (371 KB)

I refer to your Public Notice updated 7/04/2022 and write to formally object to the above licence applications on the following grounds :

- 1) A 24 hour opening period for any commercial premises is entirely out of character with the Aldesgate Street area.
- 2) Moreover, it is entirely inappropriate that such a premises should be open for the sale of alcohol during the night which will lead to more drunkenness and rowdy behaviour outside of the City's principal residential area.
- 3) As GoPuff will provide cycle delivery services to their customers, this will lead to an increase in the number of cycle-related crimes and law breaches throughout the City.
- 4) Given the close proximity of the Barbican it will be viewed as a key market to GoPuff with the despatch of its cycle deliveries across the Podium. This area is already the subject of numerous ASB reports featuring cyclists, as well as being in breach of the bye-laws.
- 5) There is a real possibility that this application is merely a ruse to obtain an alcohol licence for the premises that can be sold if and when GoPuff move-on.

I therefore call upon you to fully REJECT this application in the interest of residents.

Yours faithfully,



DARRELL CORNER
Ben Jonson House
Barbican
London EC2Y 8NH

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection to License Application for Go-Puff at London House
Date: 18 April 2022 14:12:53

From: [REDACTED]
Sent: 18 April 2022 14:12:47 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Objection to License Application for Go-Puff at London House

THIS IS AN EXTERNAL EMAIL

Dear City Of London

I am a resident at Lauderdale Tower and wish to object to this application on the ground of public nuisance.

The operation 24 hours a day is likely to be noisy and attract additional traffic, with then an impact on pollution levels.

Deborah Cowles

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From: [Susan Cox](#)
To: [M&CP - Licensing](#)
Subject: Application for a Premises Licence from Fancy Delivery UK Ltd for Go Puff, 171-176 Aldersgate St, Barbican, London EC1A 4HT
Date: 21 April 2022 20:27:53

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam

I wish to object in the strongest possible terms about the above application for a 24 hours, 7 day per week grocery and alcohol delivery service.

The previous occupants of these premises have been licenced businesses which adhered to the necessary controls and protection from public nuisance . This application is for the 24 hour delivery of products by bicycles which will inevitably be ridden on pavements and are likely to encourage the congregation of delivery riders outside causing noise and public nuisance to the residents of the London House flats next door to the site and also to the residents of the Barbican flats directly opposite and overlooking these premises. The location on the busy Aldersgate Street is totally inappropriate for the safe and quiet life of private individuals and the public accessing their offices on Aldersgate Street and the surrounding areas. .

May I please ask the licencing committee to refuse this application on the basis of public nuisance, threat to public amenity and public safety.

Yours sincerely,

Peter Cox

■ Lauderdale Tower, Barbican, EC2Y ■

Sent from [Mail](#) for Windows

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From: [London House](#)
To: [M&CP - Licensing](#)
Subject: Gopuff License Application.
Date: 22 April 2022 11:01:31

THIS IS AN EXTERNAL EMAIL

Dear Sir

I would like to object to Gopuff having a license to operate from 171 Aldersgate St. It is adjacent to London House a residential block, of which I am Head Concierge.

The two main reasons are that the presence of Gopuff will cause disruption for my residents and that we have to share a refuse area with the commercial unit. A business of this size will not leave enough room for our already large refuse collection.

Yours Faithfully.

Denis Dalton (Head Concierge)

Sent from [Mail](#) for Windows

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Objection to GoPuff license application
Date: 15 April 2022 10:21:48

From: Kaitlin D'Avella [REDACTED]
Sent: 15 April 2022 10:20:36 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to GoPuff license application

THIS IS AN EXTERNAL EMAIL

Hello,

My name is Kaitlin D'Avella and I am a resident in the Barbican Estate. I am writing to formally object to the [application for a premises license for GoPuff](#). This license would cause unacceptable noise, disruption, and nuisance to the Barbican estate, which was built to avoid those things.

Thank you,

Kaitlin D'Avella
[REDACTED] Ben Jonson House
Barbican Estate

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From: [Nicholas Deakin](#)
To: [M&CP - Licensing](#)
Subject: Re Gopuff, 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 12 April 2022 14:17:00

THIS IS AN EXTERNAL EMAIL

Dear CoL Licensing team


I wanted to object to the above application.

This is not a good location for 24hr alcohol sale. Notwithstanding the fact that this is part of the City with the highest concentration of residents, the high walks, podium, one-way streets and listed Barbican Estate are wholly unsuitable for cyclists at all times of the day and night requiring access to this premises.

Thank you

Nick Deakin

Resident - Lauderdale Tower, Barbican Estate

Dr Nicholas Deakin


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From: [jono.dennis](#)
To: [M&CP - Licensing](#)
Subject: objection to Gopuff application at 171 Aldersgate Street EC1A 4HT
Date: 11 April 2022 17:07:28

THIS IS AN EXTERNAL EMAIL

Dear Sirs,


As a long term owner in London House I was shocked to learn of this license application for an operation that is wholly unsuited to being situated in the middle of The City below a residential building comprising 81 prestigious apartments. I am also highly surprised that we have not been notified of this application and there appears to be no separate application for any change of use. I believe that the ground floor premises cannot be used for uses other than a restaurant or bar, which it has been for the last 20 years. I am not sure how a **24 hour** warehouse operation can be established without permission.

My objections are as follows:

1. There is very restricted rear access, totally unsuitable for deliveries, so that means that all restocking of this warehouse must be through the narrow restricted frontal access on Aldersgate Street a few yards from vehicles exiting the blind corner of the roundabout. This is highly dangerous and an accident waiting to happen.
2. Lorry deliveries, particularly for the front facing apartments and those in that section of The Barbican development, will be noisy and very unwelcome at all times of the day and night. I lived elsewhere, opposite a Tesco and the use of clattering trolley cages was unbearable.
3. This operation uses electric bicycles and possibly scooters to enable deliveries to be made and the plan shows the delivery drivers entrance and exit and racks showing the positioning of the bikes inside the premises. How is it envisioned that the delivery person exits across a busy thoroughfare pavement, down a full kerb and onto the same road where vehicles exit the roundabout, sometimes at speed? Again, 2 different accidents waiting to happen, with pedestrians and vehicles. And no amount of reassuring words will hold water if they claim their delivery people really will be careful. I ride a motor bike and see them everyday and very very few of them ride with others' or indeed their own lives in mind.
4. The congregation of delivery riders in and around the pavement and road, smoking and chattering is completely unacceptable to anyone living in London House. It will be a constant battle to keep them away from our nice large reception canopy as an area to shelter. We do not have a 24 hour concierge so how are we expected to police them causing mischief?
5. I do not understand why this licence application is for sale of alcohol both on and off the premises. Why should it be needed on the premises, which I object to as not necessary.
6. There are elderly residents and many young children resident in London House and many of the above issues will be a danger to them enjoying a safe environment.

Based on the above I very much hope the application will be rejected and the applicant informed that this location is not suitable for their proposed operation.

Thank you for your kind attention.

Jonathan Dennis
Apartment  London House

172 Aldersgate Street
London EC1A [REDACTED]

[REDACTED]

From: M&CP - Licensing
To: [REDACTED]
Subject: FW: Objection to Licensing application
Date: 13 April 2022 19:21:46

From: Imtiaz Dharker [REDACTED]
Sent: 13 April 2022 19:21:17 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to Licensing application

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

This is to register my serious objections to the Licensing application for a ground floor premises in London House on Aldersgate Street
<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

This will cause traffic noise all night, causing a public nuisance and sever inconvenience to residents.

I hope this objection will be noted.

Mrs I A Dharker Powell
[REDACTED] Lauderdale Tower
Barbican
London EC2Y [REDACTED]

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From: [diana dickinson](#)
To: [M&CP - Licensing](#)
Subject: Application: London House, 171-176 Aldersgate Street, EC1A 4HT
Date: 22 April 2022 14:31:57

THIS IS AN EXTERNAL EMAIL

Good morning. I wish to object to the application to use premises at the above address for a 24 hour/7 day a week operation selling and delivering alcohol.

My reasons are as follows:

- 1 London House is a quiet residential block, without 24-hour portorage, unsuitable for a business of this sort.
- 2 Amounts of uncontrolled traffic and noise generated by truck deliveries to the business, where there is very limited space for warehouse-type deliveries, the road and location are unsuitable and that there are no facilities or space for large scale waste accumulation or disposal is unacceptable. There would be a fire risk to London House.
- 3 Uncontrolled gatherings of delivery drivers, vans, mopeds, drivers/riders loitering, talking/shouting, smoking, littering is inappropriate to the area. This would cause public nuisance issues, and threaten the security of London House residents.

On many levels this application is contrary to the guidance issued by the City of London on licensing and flies in the face of the spirit of licensing objectives.

Regards

John and Diana Dickinson

■ London House

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From: [Matthew DOIDGE](#)
To: [M&CP - Licensing](#)
Subject: Objection - Gopuff Licensing Application
Date: 11 April 2022 20:42:53

THIS IS AN EXTERNAL EMAIL

To Whom It May Concern,

I am a resident of Thomas More House and wish to object to this licensing application. I don't think it right that a 24hr license be granted in what is a residential area. There is scope for residents' right to the quiet enjoyment of their homes being infringed by traffic noise and indeed noise generated by the movement of goods and interaction between staff, delivery personnel and the public. This will be felt acutely during the night, to the detriment of residents (not just London House but those on the Barbican Estate whose flats give onto Aldersgate Street. My understanding is that there are no 24 hour premises in the vicinity, the nearest Tesco shops closing at night. I urge the City of London not to grant this license and also question whether this is a licensing or planning matter. Surely this represents a significant change in the use of the premises, which previously were given over to a cafe.

<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

Matthew Doidge
Thomas More House

Sent from my iPhone

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From: [Ellie Duffy](#)
To: [M&CP - Licensing](#)
Subject: London House
Date: 19 April 2022 18:45:01

THIS IS AN EXTERNAL EMAIL

I write to object to the application for a 24-hour grocery service in London House, Aldersgate.

This is a residential location surrounded by 1000s of flats and is a totally unsuitable site for a 24-hour operation involving pick up of goods by delivery riders.

Regards.

Ellie Duffy



Barbican
London EC2Y 8BU

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Licensing application, Aldersgate Street
Date: 13 April 2022 09:29:15

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

I refer to the licensing application that has been made for ground floor premises in London House on Aldersgate Street

<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

I understand this is for a 24 hour operation within the vicinity of a substantial residential site. I have concerns that if this goes ahead there will be deliveries and bikes coming and going across the pavement at all times of the day and night.

I understand that there is also an open issue as to whether this requires a planning application for change of use.

I object to the licensing application on the grounds of public nuisance as a 24 hour operation could be noisy at night and disruptive to pedestrians during the day.

Regards

Paul Eardley

[REDACTED] Thomas More House, Barbican, London EC2Y [REDACTED]

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From: [Markman Ellis](#)
To: [M&CP - Licensing](#)
Subject: Objection to Licensing Application by Go-Puff for 171-176 Aldersgate St, EC1A 4HT
Date: 11 April 2022 23:50:19

THIS IS AN EXTERNAL EMAIL

Dear Licensing authorities at the City of London

I would like to object to the following licensing application.

Application for a premises licence

Notice is hereby given that: **Fancy Delivery UK Limited**
Has applied to the City of London on: **25 March 2022**
In respect of: **Gopuff**
Premises Address: **171-176 Aldersgate Street, Barbican EC1A 4HT**
Ward: **Farringdon Within**

I am a resident of the Barbican, in Thomas More House, directly overlooking this site on Aldersgate Street. I believe this change of use (from a quiet restaurant) to a delivery company, is a public nuisance. I especially note that a 24-hour operation could be noisy at night, as the delivery operatives hang around waiting for their orders. This is also a busy road during the day, and this could not only be disruptive to pedestrians during the day, but also dangerous to the delivery operatives.

Yours sincerely

Professor Markman Ellis

■ Thomas More House, Barbican, London EC2Y ■

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From: [Gail Evans](#)
To: [M&CP - Licensing](#)
Subject: Objection to Gopuff licence Aldersgate Street from a London House owner and occupier
Date: 20 April 2022 12:05:23

THIS IS AN EXTERNAL EMAIL

Dear Madam/Sir

As a resident owner who lives and works as a lawyer from my home office in London House, I write to object to the proposed Gopuff liquor licence.

To permit a business to operate on a 24/7 basis would facilitate the following undesirable behaviours on my doorstep:

- Drivers congregating outside London House which will cause disturbance to residents;
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians;
- Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult.
- London House does not have a 24-hour concierge; therefore a 24/7 business operating right next door would be a potential security risk to London House.
- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste.
- London House has a wide range of residents, from medical staff undertaking shift work to elderly people with mobility issues, as well as those, like myself who work from home. A busy 24/7 warehouse operation would be disruptive and would cause distress, right next to a residential building.

I urge you to reject the application.

Kind regards,

Dr. G.E. Evans
Queen Mary University of London
Centre for Commercial Law Studies
67-69 Lincoln's Inn Fields,
London WC2A 3JB

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From: [Obi Ezechukwu](#)
To: [M&CP - Licensing](#)
Subject: Planning Application: Gopuff, 171-176 Aldersgate Street, London EC1A 4HT
Date: 20 April 2022 21:21:36
Attachments: [gopuff application.jpg](#)
[gopuff-licence-application.pdf](#)
Importance: High

THIS IS AN EXTERNAL EMAIL

Dear Sir(s):

I write in relation to the above planning application (a copy of which is attached).

I wish to object to this application as a resident of the residential block above/adjacent to the intended site. This building is a purely residential unit, with a mix of residents; elderly (some of fragile health); children; and key workers who rely on a semblance of routine and the absence of night-time activity to function. The proposed use of the site would lead to an operation that runs for nearly 24 hours of the day; and the sale of alcohol will lead to people congregating outside the entrance of my building making it difficult to get in and out; as well as other anti-social behaviour. The latter will be particularly intimidating for those returning from work late at night.

The operation being proposed is wholly inappropriate for a residential building, and would be better suited to an office block or other commercial premises.

Thank you,

Obi Ezechukwu

Flat [REDACTED] London House,

172 Alderstage Street, London EC1A [REDACTED]


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From: [Mail Server](#)
To: [M&CP - Licensing](#)
Subject: Gopuff application 171-176 Aldersgate St. EC1A 4HT
Date: 11 April 2022 12:41:19

THIS IS AN EXTERNAL EMAIL

Dear sirs

As a resident of Seddon house Barbican, I wish to object as strongly as possible against the application by Gopuff for the change of use of the above address.
Their proposed use is totally inappropriate for this residential area.
That side of the road is already overcrowded by increased office space.
The proposed use will generate constant traffic for 24 hours a day and unfairly disrupt local residents.
This application must be refused.

John Fitzpatrick
 Seddon House

Sent from [Mail](#) for Windows

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Licensing application, objection
Date: 18 April 2022 08:55:29

From: Judith Flanders [REDACTED]
Sent: 18 April 2022 08:55:21 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Licensing application, objection

THIS IS AN EXTERNAL EMAIL

I am writing to object to the licensing application proposed by Gopuff, 171-176 Aldersgate Street, Barbican

From the application, it appears that the business would be operating 24/7, with alcohol served on the premises as well as being sold for delivery. This would mean bikes and delivery vans revving up outside, bike couriers standing around outside, together with customers, across the road from a dense residential dwelling. It would increase parking congestion, traffic and bring in exchange no quality of life for anyone who lives in the neighbourhood.

I note that they have applied for an alcohol license before a change of use permit: an additional red flag.

NO.

Judith Flanders

[REDACTED] Cromwell Tower
Barbican
London EC2Y [REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection to premises licence for Gopuff, 171-176 Aldersgate Street
Date: 12 April 2022 10:34:48

THIS IS AN EXTERNAL EMAIL

Dear Ladies and Gentlemen of the City of London Licensing Authority

As the joint owner with my wife of a residential flat [REDACTED] next door at London House (172 Aldersgate), **I am writing to object to a 24 hour, 7 day a week premises alcohol licence next door to a residential building** on the following grounds.

(1) The prevention of crime and disorder

- Sale of alcohol on a 24/7 basis is highly likely to result in anti-social behaviour below/in front of a residential building.

(2) Public safety

- The road outside and near the unit, is narrow, busy, and with a double yellow parking restriction. Therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout, often at relatively fast speeds, and represents a significant public safety threat with a significantly increased chance of road traffic collisions.
- With the bicycle lane ending right outside 171 Aldersgate, the threat to cyclists and other vulnerable road users, who will be forced in short order to change lane, adding to the above probability of RTCs.
- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House.

(3) The prevention of public nuisance

- London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. So a 24/7 warehouse operation is far too disruptive in a residential building.
- Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents, particularly at anti-social hours.
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians.
- Trucks unloading deliveries 24/7 causing disturbance to residents.
- The extractor fans for the unit are located on the roof terrace of London House. These may be on 24/7 thereby causing disturbance (noise and smell) to residents.

I look forward to hearing the outcome of the application in due course.

Best regards

Pete Flynn

[REDACTED] London House
172 Aldersgate Street
London

EC1A [REDACTED]

[REDACTED]

From: [andrew gallichan](#)
To: [M&CP - Licensing](#)
Subject: Fwd: Gopuff licensing application.
Date: 12 April 2022 13:54:04
Attachments: [Image.jpeg](#)
[Image.jpeg](#)
[IMG_0017.mov](#)

THIS IS AN EXTERNAL EMAIL



Get [Outlook for iOS](#)

From: andrew gallichan [REDACTED]
Sent: Tuesday, April 12, 2022 2:43 pm
To: andrew gallichan [REDACTED]
Subject: Gopuff licensing application.

To whom it may concern,

My partner and I are dismayed by this licensing application for a warehouse and 20 vehicles with riders at the entrance of our residential building. The building London House was never designed to house this kind of operation. London House is a residential building with a unit on the ground floor designed as a commercial premises serving food etc for customers in a restaurant environment.

The area in front of London House is a busy pavement thoroughfare that is particularly busy during morning and evening rush hour. Also next to London House is a NCP carpark which adds to the traffic in front of the building. We have residents with mobility issues as well as mothers with babies entering and exiting this already very busy pavement area. There is not any suitable entrance or exit for 20 bikes and scooters to be rushing out of the ground floor unit. They will be rushing as the business model incentivises very fast deliveries. This will cause a real risk to public safety.

For the residents at the front of the building, the constant noise of 20 bike riders and large lorry deliveries will create a real public nuisance and damage to their quality of life especially as the operation planned is 24hours a day.

The provision of alcohol will turn our area into magnet for late night outside drinkers, bringing with it increased levels of crime and disorder.

As well as having young babies resident in London House we also have many young children under 10 years of age and to situate such heavy pavement traffic outside the building will have the potential for harmful accidents.

Having looked at the profile of Gopuff it is clear that this business should be located in a more commercial zone not a residential building. After such a mistake, they were forced to move to a commercial zone in Philadelphia after residents protested at the noise, disruption and traffic chaos that the Gopuff warehouse caused.

Gopuffs current rating on Trustpilot is 2 out of 5.

We urge you to refuse this application to avoid damaging the quality of life of an entire building in the city of London.

Kind regards

Andrew Gallichan & Carlito Jimenez
Flat [REDACTED] London House,
172 Aldersgate Street
London

Ecla

Sent from my iPad

From: [Alberto Garciga](#)
To: [M&CP - Licensing](#)
Subject: GoPuff licence application objection
Date: 22 April 2022 17:10:17

THIS IS AN EXTERNAL EMAIL

Dear Licencing Team

I would like to object to the application submitted by GoPuff for a 24/7 grocery delivery business on Aldersgate Street by Museum of London.

Simply unacceptable as the site is below a residential building and across from the Barbican, also residential.

The City should reject this incomplete and poorly submitted application as first and foremost it has to respect the right of City residents to a peaceful life between 23:00 and 07:00.

There are too many other points of objection but this is to officially submit my request for this application to be denied as this is definitely not the right location for such a business.

Sincerely

Alberto Garciga
[REDACTED] Lauderdale Tower
Barbican
London EC2Y 8BY

Sent from my iPhone

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Go Puff application Aldersgate Street
Date: 14 April 2022 10:39:56

From: Ann George [REDACTED]
Sent: 14 April 2022 10:39:15 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Cc: Philip George [REDACTED]
Subject: Go Puff application Aldersgate Street

THIS IS AN EXTERNAL EMAIL

Dear Sirs

As a resident who overlooks Aldersgate I am very concerned to hear of this planning application for 24 hour operation which would be a real public nuisance.

During the day there are already enough bikes on the pavement in the City without adding to this nuisance with cyclists criss crossing an already overcrowded street against the normal flow of people. It is entirely inappropriate for premises which do not have proper off-street loading and unloading facilities.

During the night there would inevitably be noise nuisance. City residents already suffer far too much from late night drinking without adding to it in this way.

I very much hope that this application can be refused.

Yours faithfully
Ann George
Lauderdale Tower

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: OBJECTION - GoPuff, 171-176 Aldersgate Street - Application for a premises licence to be granted under the Licensing Act 2003
Date: 15 April 2022 12:58:45

From: Mary Gilchrist [REDACTED]
Sent: 15 April 2022 12:58:41 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: OBJECTION - GoPuff, 171-176 Aldersgate Street - Application for a premises licence to be granted under the Licensing Act 2003

THIS IS AN EXTERNAL EMAIL

Dear Licensing Team

I am writing to object to GoPuff's licensing application (to facilitate a 24/7 grocery service) on the grounds that this will cause disturbance and public nuisance, especially to local residents, because a 24/7 operation will be noisy at night and disruptive to pedestrians and traffic during the day.

Yours

Mary Gilchrist
[REDACTED] Shakespeare Tower
London EC2Y [REDACTED]

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From: [Salina Gilhotra](#)
To: [M&CP - Licensing](#)
Subject: Objection: Gopuff- 171-176 Aldersgate St Barbican
Date: 21 April 2022 06:06:27

THIS IS AN EXTERNAL EMAIL

Good morning

I write regarding the recent application by GoPuff to use the premises at 171-176 Aldersgate St for a 24/7 commercial business involving the sale and delivery of alcohol. The location of these premises is directly underneath our residential building and as long-term residents we strongly object to this proposal. We reside in Flat [REDACTED], London House 172 Aldersgate St and are concerned about the **impact** this will have on our daily lives in terms of public nuisance- drivers congregating beneath the apartment, noise of delivery trucks loading and unloading and public safety. There is no parking available at this location and it is on the corner of a street so this will result in delivery guys on bikes waiting on the pavement which is a very concerning safety issue. Both road and pavement access will be adversely impacted and this is not acceptable for residents. The road in front is a double yellow line and is unsafe for any parking whether temporary or otherwise.

In addition, with a young child there is a safety aspect which needs to be considered as it is not appropriate to have a business operating with alcohol sales in such close proximity. There is an increased risk of crime and anti-social behaviour wherever alcohol is sold. We do not have a full time concierge in the building and would be concerned for our child entering and leaving the building with groups of delivery drivers loitering around the entrance.

It is entirely inappropriate to approve a commercial business of this type to operate 24/7 beneath a residential block due to the severe disruption it would cause to residents who wish to live a peaceful life. We strongly object to this proposal.

regards

Salina Gilhotra & Nilesh Parmar

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Licencing application at 171-176 Aldersgate Street
Date: 14 April 2022 16:04:17

From: Candace Gillies-Wright [REDACTED] >
Sent: 14 April 2022 16:04:13 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Licencing application at 171-176 Aldersgate Street

THIS IS AN EXTERNAL EMAIL

Dear Sirs

I live in Lauderdale Tower, Barbican. I object strongly to the application by Gopuff for a licence for the sale of alcohol 24/7 on or off the premises at 171-176 Aldersgate Street. If granted, there would be very significant public nuisance caused by the comings and goings of numerous delivery vehicles, and I am sure the company also hopes there will be numerous customers on foot. And this would be all day and all night, in a very dense residential area - Aldersgate Street is overlooked by many hundreds of Barbican flats. The numerous weekday commuters who use the pavement would also be put to difficulty and inconvenience, and indeed danger, dodging the vehicles entering and leaving the premises. I know it is wrong to make assumptions about how soon customers would start to drink the alcohol they buy, or whether they might already have consumed alcohol before shopping, but I have to admit that I do have big concerns on the matter. This is a totally unsuitable location for such an operation and will cause huge distress to a large number of residents who will be unable to escape the constant disruption. Please consider both residents and workers, and do not grant this licence.

Candace Gillies-Wright

[REDACTED] Lauderdale Tower, Barbican EC2Y 8NA

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Comments in relation to proposed license for Gopuff at 171-176 Aldersgate Street, Barbican
Date: 18 April 2022 08:50:30

From: Grewal [REDACTED]
Sent: 18 April 2022 08:49:49 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Comments in relation to proposed license for Gopuff at 171-176 Aldersgate Street, Barbican

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam

It was with much dismay and concern that I came across the proposed license for the use of 171-176 Aldersgate Street, Barbican by Gopuff.

As the owner of flats [REDACTED] London House EC1A [REDACTED], I am extremely concerned about the negative impact to noise and safety that Gopuff's 24 hour, 7 day a week operation will cause. The London House block is a quiet residential unit, with a wide range of residents locally (including elderly people and young children).

A warehouse style enterprise like Gopuff's (that intends to serve alcohol) is extremely likely to cause disturbances to the current and future residents of London House. Moreover, the employment or contracting of riders and drivers at all hours of the day poses security and safety issues.

As a City worker myself, I have witnessed first hand a large number of illegal fully electric bikes and scooters operating in the area, often riding on pavements, and threatening pedestrians. I fear that having such a delivery operation hub as Gopuff's will only encourage this kind of extremely anti-social behaviour, and greatly increase the chance of accidents happening in and around the vicinity of London House.

I strongly urge you to reject the application by Gopuff.

The previous use of the property was a community and family friendly restaurant, and I am hopeful that such a venture can make use of the vacant plot again.

Best regards

Manpreet Grewal
[REDACTED]

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From: [Stephen Griffin](#)
To: [M&CP - Licensing](#)
Subject: Re: GoPuff 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 20 April 2022 12:22:29

THIS IS AN EXTERNAL EMAIL

Dear Sirs,
I object to the licensing application for GoPuff 171-176 Aldersgate Street, Barbican EC1A 4HT.
On the grounds of public nuisance. A 24 hour operation would be noisy at night and disruptive to pedestrians during the day.

Regards,
Mr Griffin
■ Thomas More House
Barbican, London
EC2Y ■

Sent from my iPhone

> On 20 Apr 2022, at 07:35, Stephen Griffin <stephen.griffin@gmail.com> wrote:
>
> Dear Sirs,
> I object to the licensing application for GoPuff 171-176 Aldersgate Street, Barbican EC1A 4HT.
> On the grounds of public nuisance. A 24 hour operation would be noisy at night and disruptive to pedestrians during the day.
>
> Regards,
> Mr Griffin

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Fwd:Change of use Natural. Kitchen. cafe
Date: 16 April 2022 17:20:15

From: Nicholeen HALL [REDACTED]
Sent: 16 April 2022 17:20:11 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Fwd:Change of use Natural. Kitchen. cafe

THIS IS AN EXTERNAL EMAIL

Sent via BT Email App

From: Nicholeen HALL
Sent: Apr 12, 2022 at 2:29 PM
To: licensing@cityoflondon.hov.uk
Subject: Change of use Natural. Kitchen. cafe

Dear. Sir

We are extremely concerned about proposed new use for premises that was Natural Kitchen cafe in Aldersgate Street. Apparently the new use would be for 24hour use for deliveries etc. As residents of [REDACTED] Seddon. House we are directly opposite these premises and the disruption during the night would be unacceptable.

Both myself and my husband are elderly, I am disabled my husband is extremely, extremely ill. It is unthinkable that we should be subjected to this kind of continuous nightly disruption.

We sincerely trust you listen to our objection against this act of Public Nuisance

Yours faithfully

Dennis and. Nicholeen. Hall

via BT Email App

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Gopuff licensing objections
Date: 14 April 2022 18:21:21

From: Alan BT <[REDACTED]>
Sent: 14 April 2022 18:21:18 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Gopuff licensing objections

THIS IS AN EXTERNAL EMAIL

Dear sir I would like to object to the proposal to open a 24hr establishment in Aldersgate street by Go Puff. This would be situated right next to residential properties in the Barbican who would be disturbed all night

Regards
Alan Hardgrave
[REDACTED]
Barbican
Ec2y8at

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Objection to licensing application by GoPuff: 171-176 Aldersgate St
Date: 13 April 2022 18:58:30

From: [REDACTED]
Sent: 13 April 2022 18:58:25 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to licensing application by GoPuff: 171-176 Aldersgate St

THIS IS AN EXTERNAL EMAIL

Dear Sir

I wish to register an objection to the above application on the grounds that:

1. There has not been a planning application for change of use of the property.
2. The details provided with the application on the CoL website are inadequate. The layout plan does not even show the address of the property, nor its relationship to external thoroughfares.
3. Supply of off-sales alcohol 24x7 = 168 hours per week would require delivery activity that is not commensurate with a location close by many residential properties.
4. Supply of on-sales alcohol for 15 hours on 7 days per week is hugely excessive and runs a serious risk of inconvenience and disturbance for local residents.

Please confirm receipt of this objection.

Yours sincerely

R Harris
[REDACTED] Thomas More House
Barbican

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From: [Mary Harris](#)
To: [M&CP - Licensing](#)
Subject: GoPuff, 171-176 Aldersgate street
Date: 12 April 2022 13:39:38

THIS IS AN EXTERNAL EMAIL

Crawford and Mary Harris

Flat [REDACTED], London house, 172 Aldersgate street

[REDACTED]

[REDACTED]

12th April 2022

We object to the granting of a 24 hour liquor license to the above property. It is part of a residential block of flats, there will be increased noise from delivery vehicles and mopeds. The road is extremely busy and a bus route, it has double yellow lines and this outlet is on a blind corner.

Mary and Crawford Harris

[Sent from](#) [REDACTED]

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From: [Ria H](#)
To: [M&CP - Licensing](#)
Subject: Gopuff Licensing Application for 171-176 Aldersgate Street, Barbican, London EC1A 4HT
Date: 13 April 2022 13:36:05

THIS IS AN EXTERNAL EMAIL

Hello,

I hope this email finds you well. I'm reaching out to express my concerns in relation to the above licensing application for Gopuff.

I am an owner and resident of a flat in the accompanying residential building, London House (172 Aldersgate Street). I usually walk into work during the workweek. Due to the demands of my job, I often work late hours and walk home alone in the late evening.

I understand that Gopuff is seeking to operate a 24/7 warehouse and delivery operation in the former location of Natural Kitchen below our building. As someone who must make use of the pedestrian crosswalk in the roundabout on a daily basis, I am concerned about the increased risk to pedestrian safety from having delivery drivers coming in and out of the roundabout on a 24-hour basis. I am particularly concerned for when this happens late at night, when the lack of traffic means drivers oftentimes come up to the roundabout at inadvisable speeds. I have already experienced several instances where inattentive drivers did not obey the rules of the road and give way to pedestrians.

I also understand that the license includes an application to sell alcohol Mon-Sun from 8am to 11pm. Again, as a single woman frequently walking to and from London House, I wouldn't be comfortable with having to walk past an establishment open late, with alcohol being sold on and off the premises, and where large groups of people are loitering about the front.

Given the negative impact of having Gopuff operate below our building on pedestrian safety, please do not grant them their license.

Sincerely,

Gloria Ho

London House - [REDACTED]

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From: [Joanna Hogg](#)
To: [M&CP - Licensing](#)
Subject: GoPuff licensing application
Date: 21 April 2022 14:07:30

THIS IS AN EXTERNAL EMAIL

Dear Licensing at City of London,

I am writing to object to the licensing application being made by GoPuff. I live in the Barbican facing Aldersgate Street and am concerned about the noise and disruption this new business will create. The proposal by GoPuff to be a 24 hour/7 days a week operation is a great worry and will disrupt the lives of local residents and also give a shoddy image to this beautiful area which is meant to be part of the Culture Mile. There appears to have been no prior consultation about this proposal and I sincerely hope you will consider turning this proposal down.

Best wishes,
Joanna Hogg

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From: [Holmes, Ann \(Deputy\)](#)
To: [M&CP - Licensing](#)
Subject: Objection application for Gopuff 171- 176 Aldersgate Street
Date: 20 April 2022 10:47:31

I understand the applicant has withdrawn any retail provision, and that planning permission for change of use will be required.

Nonetheless, I am still writing to object to this application.

There are a significant number of residential units above the premises, and a great many more facing them.

There would be likely to be considerable noise nuisance to those living in these units, and this would be on a 24/7 basis.

First, there will be the constant noise of large delivery vehicles.

Second, there will be constant noise from cycle drivers arriving and leaving the premises.

Third, it is likely that those picking up goods and delivering to customers will congregate and chat outside the premises.

In other words, this site is unsuitable for the applicant's intended purpose, as considerable public nuisance would arise from it.

Yours

Ann

Ann Holmes

CC Farringdon Within
[REDACTED] Bartholomew Close, EC1A 7 HN

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection to Go Puff Aldersgate Licence
Date: 19 April 2022 00:22:56

From: Georgia House <[REDACTED]>
Sent: 19 April 2022 00:22:51 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Objection to Go Puff Aldersgate Licence

THIS IS AN EXTERNAL EMAIL

Hello there,

I'm writing to object to the licence proposal for GoPuff on Aldersgate Street.

I am a resident living on the west side of Seddon House on Aldersgate street and the addition of a 24hr delivery service would be incredibly disruptive and a public nuisance during the day and night.

As I'm sure my neighbours will also confirm, any noises from Aldersgate street or even Beech Street are only amplified by the concrete of the barbican and even a conversation happening on the west side of Aldersgate street can be heard clearly at night. We are frequently woken up by drunk revellers heading home from Fabric or by loud engines and motorbikes taking advantage of a clear stretch of road to speed along and rev their engines. An increase in traffic and delivery drivers loitering around waiting to collect means that inevitably there will be chatter and noise at all hours.

I am concerned that the pavements will become blocked and congested with delivery drivers pulling onto the curb. As it is a busy road with an active cycle lane, there is no place to safely or legally park your bike and the pavements will be littered with bikes awaiting collections. I am concerned this would be massively disruptive and dangerous for pedestrians with mobility issues or physical disabilities. I know several neighbours who struggle with mobility and need the assistance of a wheelchair or walker who would no longer be able to navigate the pavement if this was the case.

As a woman living on her own in the city, I am constantly vigilant and cautious about any dangers or threats to my safety coming back to my flat at night and one of the benefits of living in the city of London is how quiet and safe I feel in the area at night. Increased activity during the night would not only increase traffic and noise but would heighten my fear of walking back home at night (something I often have to do as my work means I frequently have to work and travel late)

I also have a concern that a fleet of delivery mopeds or vehicles would increase pollution levels and as the summer months are approaching and residents will be leaving their windows open (as I tend to do!) the air quality will suffer significantly. The City has made a pledge to lower emissions and this seems like a massive step backwards and away from other steps the corporation has made towards reducing emissions in recent years.

I do hope you take my strong objections into account and I can of course be contacted here if you wish to discuss anything further in regards to this matter.

Many thanks,
Georgia House

From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Gopuff, 171-176 Aldersgate Street, Barbican - comment on application
Date: 14 April 2022 18:29:05

From: howard hoveman <[REDACTED]>
Sent: 14 April 2022 18:29:01 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Gopuff, 171-176 Aldersgate Street, Barbican - comment on application

THIS IS AN EXTERNAL EMAIL

Hello,

I understand licensing objectives are considered with consideration of general aims that people are safe, feel safe, and enjoy health and well-being.

I object on the following grounds

1) Public Nuisance (Noise)

I feel a conversion from restaurant to 24 hour delivery hub will generate public nuisance. My previous home was close to a 24 hour MacDonalds. Delivery mopeds gathered nearby at all hours awaiting jobs, talking loudly, playing football in the street, smoking, and frequently littering the pavement with takeaways. They took off and returned at full throttle, heard constantly, and locals suspected they took on other deliveries despite CCTV.

This property has a fire exit (no key required) to the adjacent NCP car park, with a record for car theft. An echo chamber frequented by skateboarders, heard from Thomas More House and Mountjoy Houses on the Barbican Estate. CCTV is apparently little deterrent. It is worth asking where will drivers await their next job? Inside NCP or the pavement/roadside outside?

Gopuff could use any form of delivery.

Please recognise that Aldersgate Street is a 'sound canyon'. Motor vehicles noise and raised voices are clearly heard from my flat overnight. I expect an increase from a delivery hub. It will be impossible to enforce consideration to neighbours.

2) Public Safety

If cargo or push bikes used, Deliveroo and Just Eat employees already mount pavements in Aldersgate Street to avoid traffic queues, and illegally ride on the Barbican Estate highwalks. Although dangerous to pedestrians and the sight impaired, City Police are unable to stop this. Bylaws offer a paltry fine, not worth pursuing. Please do not facilitate an increase. This issue already raised at our Western Cluster City Police Panel.

3) Public Disorder

Late evening, after closing time, I often hear drunken groups shouting as they walk Aldersgate Street or sitting on the public bench by the Turret, smoking and leaving beer cans into the adjacent garden. It is alcohol fuelled anti-social behaviour. I have phoned the City Police on occasion to report it. Not pleasant to walk past late night. Off Sales nearby will make this worse.

As with problem convenience stores, and selling alcohol for extended hours attracts alcoholics. This is time wasting for the police.

Overall, the nighttime economy may benefit some outside the City of London, but Aldersgate Street is the wrong place for it. There are sufficient shops open for residents and workers in daytime hours. Please refuse this licensing request.

Regards

Howard Hoveman

██████████ Thomas More House

Barbican

London

EC2Y 8BU

████████████████████
████████████████████
████████████████████

From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection to Licence Application by Gopuff for 171-176 Aldersgate Street
Date: 19 April 2022 18:19:51

THIS IS AN EXTERNAL EMAIL

I am writing to object to the Licence Application by Gopuff for use of 171-176 Aldersgate Street.

I am a resident in Thomas More House, Barbican and the basis of my objection is that a 24 hour warehouse facility with constant deliveries and collections by couriers will constitute a public nuisance and be very noisy at night and a hazard to pedestrians during the day.

Peter Jennings

Sent from my iPad

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From: [monjoffe \(null\)](#)
To: [M&CP - Licensing](#)
Subject: Licence application Fancy Delivery
Date: 12 April 2022 15:04:05

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam

We are writing to make an objection to a licence application on behalf of Fancy Delivery UK Ltd in respect of Gopuff, situated at

171-176 Aldersgate Street. EC1A 4HT

As residents of London House 172 Aldersgate Street we are concerned about the following.

1. the sale of alcohol 24/7 on the basis that this could result in antisocial behaviour below a residential building
2. delivery personnel congregating in and around the entrance to London House which will cause disturbance and noise to the residents
3. personnel and delivery bikes accessing the site, will be using a main thoroughfare (Aldersgate St) at an intersection the Museum of London roundabout. This will cause danger to all traffic users.
4. the personnel and delivery bikes to gain access will have to cross the pavement, endangering pedestrians especially CHILDREN on route to the museum and those of residents.
5. the loading and unloading of deliveries on a 24/7 basis will cause disturbance to residents, increase pollution and have a detrimental affect on traffic in this area.
6. there are security issues to London House with the site being in constant use.
7. the proximity of the rear exit to the residents parking could lead to access problems.
8. the extractor fans for the unit will need to be running at antisocial times causing disturbance to residents sleep.

Finally a warehouse could result in vast quantities of packaging which will need to be disposed of. London House has a small area for residents waste but higher volumes of packaging could be a FIRE RISK!

London House is a residential building and a warehouse operation is disruptive and dangerous for residents.

Les and Monica Joffe

Flat [REDACTED]

London House

EC1A [REDACTED]

12/04/22

Sent from my iPad

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From: [Konstantinos Karampelas](#)
To: [M&CP - Licensing](#)
Subject: Objection to the licensing application for GoPuff in London House
Date: 21 April 2022 22:35:06

THIS IS AN EXTERNAL EMAIL

I am a resident of the Barbican and I am writing to object to the licensing application for GoPuff in London House that can be found in the below link:

<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

I walk by the site mentioned every day to go to work and return from it. I cannot imagine the amount of nuisance a GoPuff warehouse would cause if it were to be housed there. The pavement is full of people all day long and having bicycles and mopeds compete with pedestrians in such a tiny space is going to be awful.

Also, the location is totally dangerous, it is after a steep turn and cars and buses will have very little visibility of the bicycles that will certainly need to be going in and out of the warehouse.

Please follow up on my email, it's really inconsiderate to have something like this go through.

Thanks,
Konstantinos Karampelas

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: License application: Gopuff 171- 176 Aldersgate Street
Date: 22 April 2022 12:11:55

I am writing as Alderman for the Ward of Farringdon Within to object to the license application in respect of Gopuff, 171 - 176 Aldersgate Street. I am aware that the applicants have withdrawn a retail element of their application. I am also aware that a planning consent will be required for a change of use for the premises.

I am objecting on the basis of the significant public nuisance that this application will create. The premises are situated in a large residential block and face many more residential dwellings. The 24/7 use of the premises, whether for deliveries, for collections and for distributions of orders, will create high levels of noise, disturbance and nuisance beyond the levels that could reasonably be expected even by residents in the urban context of the City. These premises are manifestly unsuitable for the proposed purpose.

Yours faithfully,

Alderman Vincent Keaveny
The Rt Hon the Lord Mayor

Mansion House, London EC4N 8BH
[REDACTED]

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From: [Alan King](#)
To: [M&CP - Licensing](#)
Subject: Objection: London House on Aldersgate Street
Date: 11 April 2022 15:24:24

THIS IS AN EXTERNAL EMAIL

To whom it may concern,

I live at [REDACTED] Seddon House Barbican.

I object to a 24 hour warehouse operation in a residential zone. I object on the grounds of public nuisance. Further to this, a 24 hour operation will be noisy at night and disruptive to pedestrians during the day.

Yours sincerely,

Alan King

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From: [Matthew Knight](#)
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 22 April 2022 13:28:55

THIS IS AN EXTERNAL EMAIL

Dear Sirs

I am writing to object to the licensing application by Go Puff for the above address.

I object on the grounds of public nuisance due both to the on-sales of alcohol and also the 24 hour operation of the rest of the application.

Regards
Matthew Knight
Flat  Thomas More House, Barbican

Sent from my iPad

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From: [Mina Lad](#)
To: [M&CP - Licensing](#)
Cc: [REDACTED]
Subject: Objection to premises licence for Gopuff, 171-176 Aldersgate Street
Date: 22 April 2022 00:20:55

THIS IS AN EXTERNAL EMAIL

Alpesh and Mina Lad

[REDACTED] London House

172 Aldersgate Street

London

EC1A [REDACTED]

By email to:

licensing@cityoflondon.gov.uk

Re: Licence Application - Fancy Delivery Limited - Gopuff

To the Licensing Application Team,

We are the owners of [REDACTED] London House and have lived in London House for 21 years. We understand that an application has been made to operate a Licensed Premises in a ground floor unit at London House.

We wish to lodge a strong OBJECTION to the application.

London House is a residential building located on a busy street with a narrow pavement and double yellow lines outside. All previous tenants of the ground floor unit have been pubs or restaurants, serving on-premises clientele who largely, though not exclusively, confined their activities inside, for limited hours only. Over the last 20 years, residential property in and around the area has risen steadily and therefore we are already well supplied with food shops all within walking distance.

Opposing by reference to your licensing criteria:

The prevention of disorder:

- Disorder follows sale of alcohol. It also follows establishments that remain open throughout the night. Restaurants and pubs have a vested interest in discouraging over-consumption and disorderly behaviour. A 24 hour warehouse does not.
- Noise and nuisance from patrons departing restaurants and pubs has a cut-off time. A 24 hour operation has none. These nuisances affect both those passing and those residing above the unit.

Public safety:

- Obstructed pavements may force pedestrians onto Aldersgate Street.

- Alcohol fuelled anti-social conduct cannot be ruled out in the later hours.
- The road outside the unit is double yellow and therefore deliveries shall be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout. There is also a cycle lane that ends in front of the premises where trucks may be parked thereby endangering the safety of cyclists.
- Gopuff couriers are all self employed and shall be outside our front entrance on a 24/7 basis. London House does not have a 24 hour concierge and therefore the safety of our building shall be impacted. There are numerous articles citing the high level of theft that exists from within these types of companies, primarily drivers - see link below.
- The bicycle couriers are often on speed/time restrictions imposed by Gopuff to get orders delivered in a particular time frame, this may result in reckless acts on the pavement and on Aldersgate Street, putting public safety at risk. There are numerous articles citing Gopuff drivers and similar companies putting public safety at risk - see link below.
- It should be noted that Gopuff generates considerable food waste in addition to packaging waste. If food waste is not disposed correctly, it can cause public safety issues in terms of vermin - see link below.

The prevention of public nuisance:

- There is also wider public nuisance: Noise and obstruction from deliveries (often very early morning or late evening) and congregation of delivery staff, often leaving the bicycles outside on the pavement, results in an obstacle course for the public.
- Businesses of this sort also generate considerable waste – too often seen overflowing the pavement where licensing authorities have given insufficient thought. There is nowhere to store it until the normal waste collection service steps in.
- There are rear doors to the unit next to the car lift entrance/exit. Staff of the unit may decide to use these doors for loading/unloading thereby preventing access to the London House car lift. We have doctors on call living in the building who need constant access to the car lift.
- The extractor fans for the unit are located on the London House roof terrace. Previously these fans were on during restaurant hours (approx. 10am to 10pm). The vibration and noise generated from these units caused disturbance to London House residents. The commercial unit may need to upgrade the capacity of the extraction units and having the extraction units on 24/7 is not acceptable in terms of the Public Nuisance created.

Protection of children from harm:

- Hatching Dragons Nursery opposite London House: Parents pick up and drop off children on a daily basis and during the day, staff take children on walks in the local area. With the operation of this business, it is likely pavements will be obstructed with delivery bicycles, drivers and waste, all creating danger for children.

- We also have young children in London House and obstruction of the pavement immediately outside our front entrance would put these children at risk.

Below are some interesting articles on where Gopuff operates and the issues related to public safety of these types of companies:

<https://www.chargedetail.co.uk/2021/10/06/gopuff-managers-throw-away-10k-worth-of-food-amid-downward-spiral-into-chaos/>

<https://brooklyneagle.com/articles/2022/04/21/latest-apps-promise-fast-service-but-can-they-deliver/>

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From: [Lewis Liu](#)
To: [M&CP - Licensing](#)
Subject: about the proposed use of the unit by Gopuff.
Date: 12 April 2022 02:00:05

THIS IS AN EXTERNAL EMAIL

Dear Sir or Madam,

This is Lewis and Wei, owner of Flat [REDACTED], London House, EC1A [REDACTED]. We are greatly concerned about the proposed use of the unit by Gopuff for the following reasons:

1. Sale of alcohol on a 24/7 basis resulting in anti-social behaviour below a residential building
2. Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents
3. Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians
4. Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout
5. There are rear doors to the unit next to the car lift entrance/exit, so potentially causing a nuisance to users of the car lift
6. London House does not have a 24-hour concierge and a 24/7 business operating where there is a high staff turnover (drivers who are self-employed) can place a potential security risk to London House
7. The extractor fans for the unit are located on the roof terrace of London House. These may be on 24/7 thereby causing disturbance (noise and smell) to residents
8. A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House
9. London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. So a 24/7 warehouse operation is far too disruptive in a residential building

Best regards,

Lewis Liu

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection to Licensing Application by Gopuff for Natural Kitchen premises, 176 Aldersgate Street
Date: 14 April 2022 15:14:57

From: Eloise Logan <[REDACTED]>
Sent: 14 April 2022 15:16:07 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Objection to Licensing Application by Gopuff for Natural Kitchen premises, 176 Aldersgate Street

THIS IS AN EXTERNAL EMAIL

To: licensing@cityoflondon.gov.uk

Re: Licensing application by Gopuff for former Natural Kitchen premises, 176 Aldersgate Street, London EC1

From: Eloise Logan, [REDACTED] at London House, 172 Aldersgate Street, London EC1A 4HU

I am an owner-occupier of a [REDACTED] in the residential building in Aldersgate Street that is directly above the premises previously operated by Natural Kitchen. I would be impacted directly by the proposed development and I would like to object to the proposal.

I feel that the introduction of warehousing/delivery in a location never intended for that use (176 Aldersgate St) is inappropriate. It would bring a light industrial development to an area at present solidly offices and residential, and additionally well-known for cultural activities: with both the Barbican Arts Centre and Museum of London nearby.

Specific detailed concerns include:

- Sale of alcohol, possibly on a 24/7 basis, could cause noise and anti-social behaviour below an entirely residential building, within a largely residential area.
- Delivery drivers waiting outside London House 24/7, would cause a both a nuisance to residents and block the pavement for passers-by.
- Bicycles/motorscooters being left outside London House 24/7 on what is already a narrow pavement, would cause a nuisance and restrict access to pedestrians.
- Trucks unloading deliveries 24/7 would cause major disturbance to road users and residents. The street outside the unit is marked with double yellow lines, making deliveries difficult. Trucks parked outside the unit would be on a blind corner for traffic coming off the Rotunda roundabout.
- The rear doors to the unit are located beside the London House car lift entrance/exit, which is narrow, and busy use of these would clearly cause a nuisance to car lift users. Any careless parking would put the LH car lift completely out of use.
- London House does not have a 24-hour concierge. Consequently a 24/7 light industrial operation where there is a high staff turnover (drivers who are self-employed) could pose a security risk. In order to better protect LH security, we may need to have a 24-hour concierge, and most probably upgraded security measures and insurance, which would inevitably increase the LH service charge.
- The extractor fans for the unit are located on the roof terrace of London House. These could be running 24/7, causing nuisance in terms of noise and smell for residents. There is a further outlet to the outside space at the rear of the outlet which has in the past caused nuisance for those rear flats (32 included) in LH which are above

it.

– A warehouse operation would result in an enormous amount of cardboard/plastic packaging waste. The bin area is shared with London House and this area is nowhere near adequate for this volume of waste. It would also create a substantial fire risk for London House.

– London House has a wide range of residents – elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, young families with sleeping babies and/or pushchairs needing pavement access – whose ability to peacefully enjoy their property would be seriously disrupted by a 24/7 warehouse operation beneath our residential building.

best regards,

Eloise Logan
[REDACTED] London House,
172 Aldersgate Street,
London EC1A 4HU

[REDACTED]

From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: London House Aldersgate Street
Date: 18 April 2022 18:28:47

From: Monique Long [REDACTED]
Sent: 18 April 2022 18:28:31 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: London House Aldersgate Street

THIS IS AN EXTERNAL EMAIL

Dear Sir

London House, Aldersgate Street

Our chairman for Mountjoy House has let us know that an application has been made for a grocery delivery service on behalf of GoPuff involving retail sale of alcohol 24/7. It would be based in the former restaurant of Nature's Kitchen. It seems to all the residents of Mountjoy House that it would be folly to allow a delivery service at this site because it would mean a real public nuisance with bicycles running in and out to the site.

The essence of this kind of service is speed. I have seen many of the couriers dashing wherever they can on the pavement or on the road, not paying too much attention to pedestrians or traffic. Whether it is for alcohol or food deliveries, there would be lorry deliveries at all hours and it would cause problems of noise and congestion for traffic especially as this is a residential area. Some time ago there had been an application for a restaurant on the Museum roundabout which was refused. This present application would be even worse.

I would urge the City to refuse this licensing application on grounds of public nuisance with noise and disruption.

With best wishes.

Monique Long
[REDACTED] Mountjoy House
London EC2Y [REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 20 April 2022 09:28:13

THIS IS AN EXTERNAL EMAIL

I am writing to object strongly to the proposed license for the above address GoPuff.

The reason for my objection is obvious: the **public nuisance** that would be generated by such 24 hour activities.

Thank you for your attention in this matter.

Yours sincerely,

Professor Richard Lynch
[REDACTED] Thomas More House,
Barbican,
London EC2

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection to application for a premises licence: Fancy Delivery UK Limited / Gopuff
Date: 21 April 2022 11:20:37

THIS IS AN EXTERNAL EMAIL

I write to object to the application for a premises licence:

- By: Fancy Delivery UK Limited :
- In respect of: Gopuff
- At: Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT

My objection to the application to permit the sale of alcohol on and off the premises, 12 midnight to 12 midnight Monday to Sunday is based on:

1. **public nuisance:** a 24 hour/7 days a week operation - with deliveries and bikes coming and going across the pavement - will be disruptive and present a danger to pedestrians and traffic during the day and be noisy at night.
2. potential to adversely **impact residential amenity** in terms of noise and disturbance, with deliveries and bikes coming and going 24/7.
3. 24/7 distribution of alcohol via a small army of despatch riders will likely amplify the current issue of despatch riders **breaching CoL by-laws** by riding on the Barbican Estate's highwalks and surrounding pavements.

Many thanks.

Shawn Mach
Ben Jonson House
Barbican
EC2Y

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From: [david mackie](#)
To: [M&CP - Licensing](#)
Subject: GO-Puff. 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 20 April 2022 10:44:50

THIS IS AN EXTERNAL EMAIL

Dear Licensing,

I live in Thomas More House in the Barbican and have done so for many years. I am a voter in the City. I strongly object to a licence being granted for a 24 hour a day facility.

I am used to City noise and activity but this has never before been 24 hours a day. There are plenty of places where a business of this kind can flourish without disturbing the sleep of residents.

Please refuse this application.

Kind regards

David Mackie

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From: [Emily Malden](#)
To: [M&CP - Licensing](#)
Cc: [Craig](#)
Subject: Issues/concerns about the proposed use of the unit by Gopuff on Aldersgate Street
Date: 21 April 2022 07:53:39

THIS IS AN EXTERNAL EMAIL

Dear City of London,

We have recently learnt of the proposal for the company Gopuff to use the unit below our residence at London House, 172 Aldersgate Street.

As residents of London House, we have to strongly oppose this for the below reasons:

- Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents. We live on the first floor facing the street. This is already a very noisy road which can disturb sleep, especially as I frequently work shifts as an NHS midwife. Further activity here will cause significant disturbance to our rest.
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians. We live here with my nephew who is 1 years old. Already we frequently have to manouvere between the heavy weight of walking traffic when using his buggy. Further traffic will bring more risk, especially with the baby in the buggy.
- Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout. Not only does this bring further risk, again especially with the child in the buggy, but also further noise disturbing needed rest.
- There are rear doors to the unit next to the car lift entrance/exit, so potentially causing a nuisance to users of the car lift. If intending to use this, this will disrupt an already difficult access to the car lift. More activity in this area would increase the risk of damage to cars and risk to pedestrians as cars attempt to manoeuvre for access to the car lift.
- London House does not have a 24-hour concierge and a 24/7 business operating where there is a high staff turnover (drivers who are self-employed) can place a potential security risk to London House. In order to protect the security of London House, we may need to have a 24-hour concierge, thereby increasing service charge. Again, as an NHS midwife, I need to leave the house at various times in a 24 hour period. I would feel unsafe leaving and entering the house at night, if there are frequently random delivery people (likely men) lingering outside the

property.

- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House.
- London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. So a 24/7 warehouse operation is far too disruptive in a residential building

Thank you for taking our concerns into consideration. We would be keen to learn of any further activity on this issue.

Kind Regards,

Emily Malden and Craig Aspey

[REDACTED]
172 Aldersgate St
EC1A 4HU
[REDACTED]


From: [Diane Magee](#)
To: [M&CP - Licensing](#)
Subject: GoPuff Objection
Date: 21 April 2022 11:42:28

THIS IS AN EXTERNAL EMAIL

Allowing the 24 hour business GoPuff to set up directly across the road from the residential area of the Barbican and under the apartments of London House will introduce:

- noise nuisance
- dangerous bicycle & MoPed disruption on the pavements, public walkways and the roundabout.
- disabled and elderly residents will have to contend with parked or fast moving bicycles on public walkways.
- the individuals delivering GoPuffs products will have access to the podium and lifts if residents buzz them in, putting at risk our personal security.
- this area of the city is already well served by late night Provision Shops and takeaways.

For the reasons stated above I strongly object to the GoPuff Application.

Diane Magee
 Thomas More House
Barbican
London EC2Y 8BT

Sent from my iPhone

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: OBJECTION (Fancy Delivery UK Limited / GoPuff Licensing Application)
Date: 15 April 2022 09:12:11

From: Chair Speed House [REDACTED] >
Sent: 15 April 2022 09:12:05 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: OBJECTION (Fancy Delivery UK Limited / GoPuff Licensing Application)

THIS IS AN EXTERNAL EMAIL

Dear Sirs

I write to OBJECT to the Fancy Delivery UK Limited / GoPuff Licensing Application for a ground floor premises in London House, 171-176 Aldersgate Street, Barbican EC1A 4HT <https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff> on the grounds of Public Nuisance.

The proposal for a 24/7 grocery service underneath one block of flats and directly opposite another block of flats, with deliveries and bikes coming and going across the pavement at all time of the day and night - and therefore a danger to pedestrians - can only be a recipe for public nuisance and must be rejected.

Thanks and regards

Christopher Makin

[REDACTED] Speed House, Barbican,

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From: [Edward Malden](#)
To: [M&CP - Licensing](#)
Subject: Gopuff, 171-176 Aldersgate Street, Barbican, EC1 A 4HT Licensing application
Date: 22 April 2022 08:09:45

THIS IS AN EXTERNAL EMAIL

Dear Sir,

Re ; Gopuff, 171-176 Aldersgate Street, Barbican, EC1 A 4HT Licensing application

I write to oppose the licensing application and the use of the building as a warehouse and delivery hub.

The plan is for a 24/7 warehouse and delivery hub at the base of a residential building.

Road safety- The location is directly at the exit of a busy corner on the road. The amount of delivery lorries stoped at this location that the proposed business will cause will clearly create a significantly increased road hazard . It's just not safe. The Gopuff delivery drivers are working to a time critical schedule. Many of them ride motorbikes as learner drivers, many of them are young inexperienced drivers, most of them are male, This is exactly the group most likely to be involved in a road traffic accident.

I note the GoPuff plan indicated storage of vehicles within the building. Clearly this is to mitigate drivers congregating outside, an inevitability. However, how many journeys across the pavement of this busy city street beside the entrance to a residential building will that entail, each day. How many 4 wheeled vehicles will be parked up outside waiting for the larger deliveries

The plan notes the NCP car park entrance at the edge of the plan but fails to note the entrance to the residential building in the middle of the proposed plan !!!

I note the goods in entrance is directly beneath a flat I own. The noise nuisance will be significant .

The location is not appropriate for this type of business.

Edward Malden

Owner

172 Aldersgate Street , EC1A 4HU

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From: [mark.mallindine](#)
To: [M&CP - Licensing](#)
Subject: GoPuff Application Aldersgate St
Date: 12 April 2022 09:18:44

THIS IS AN EXTERNAL EMAIL

Dear Sirs I would like to object to this application. Granting it would allow 24 operation operation. Seddon House is opposite the premises. And all our bedrooms face Aldersgate St.

Mark Mallindine

mark.mallindine RIBA ARB

[REDACTED]

[REDACTED] Seddon House
Barbican
London EC2Y [REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection to licensing application for the premises at 171-176 Aldersgate Street, Barbican EC1A 4HT by Fancy Delivery UK Limited, to permit the sale of alcohol on and off the premises, 12 midnight to 12 midnight Monday to Sunday
Date: 22 April 2022 07:44:38

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

I am writing to object to the licensing application for the premises at 171-176 Aldersgate Street, Barbican EC1A 4HT by Fancy Delivery UK Limited, to permit the sale of alcohol on and off the premises, 12 midnight to 12 midnight Monday to Sunday

<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

I am a resident of the Barbican, and my flat overlooks Aldersgate Street. This section of Aldersgate Street is substantially residential, and I am concerned that the licensing application will result in substantial noise and disruption during the night, with increased traffic at all hours, including from delivery vehicles and cycles. I am therefore objecting on the grounds that the proposed operation would constitute a public nuisance.

Yours sincerely

Jonathan Mendelow
[REDACTED] Seddon House
Barbican
London
EC2Y [REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Planning application Aldersgate St
Date: 12 April 2022 09:28:35

THIS IS AN EXTERNAL EMAIL

Dear Sirs/Madam

I am writing with regards to the planning application for Aldersgate Street to become an 24 hour off licence. I am dismayed that a public nuisance will be located in one of the most populous parts of the City, in between the Barbican and London House, to invite endless e-bikes onto the pavements around the clock and the noise and disruption this will create.

I am partially sighted and Deliveroo drivers and their feckless road skills are a major, major problem for me getting around the city. I am also very concerned about the endless noise this would create.

Best
Tom

Tom Morris

Morrisstudio Ltd Registered [REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Objection: GoPuff application on Aldersgate St
Date: 21 April 2022 19:19:32

THIS IS AN EXTERNAL EMAIL

To whom it may concern,

I object to lingering a 24 hour operation for GoPuff in London House on grounds of public nuisance: a 24 hour operation could be noisy at night and the operation will be hugely disruptive to pedestrians during the day with the increase of mopeds and other vehicles blocking pavements while waiting for and and collecting deliveries and increase in associated vehicle noise

Kind regards,
Rachel Mortimer
Thomas More House, Barbican

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From: [Alan Newman](#)
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 21 April 2022 10:56:14

THIS IS AN EXTERNAL EMAIL

Good morning,

I am writing to object to the licensing application on behalf go Gopuff.

The application ‘to permit the sale of alcohol on and off the premises, 12 midnight to 12 midnight Monday to Sunday’ is inappropriate for the following reasons;

The location of the premises adjoin and are close to a substantial number of residential apartments in both London House and the Barbican Estate,

The 24 hour operation will cause a public nuisance, in terms of noise and also obstruction of pavements, which are not particularly wide at this location,

The proximity to the museum roundabout is likely to cause obstructions on the beginning of the A1 and a danger to the operator’s employees. For traffic entering the roundabout from the direction of Barts Hospital and heading north the operation will not be visible until vehicles have started to turn left.

Yours faithfully,

Alan Newman

[REDACTED]
Barbican
London
EC2Y 8BU

[REDACTED]

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From: [Olivier Nicolai](#)
To: [M&CP - Licensing](#)
Subject: Objection to GoPuff 24/7 application
Date: 22 April 2022 21:18:32

THIS IS AN EXTERNAL EMAIL

<mailto:licensing@cityoflondon.gov.uk>

To whom it may concern

I live in [REDACTED] Thomas More House, Ec2Y [REDACTED], and i would like to object to the gopuff application, considering that 1) in a residential area the constant movement of delivery vehicles 24/7 will result in noise disturbance, 2) alcohol will be sold onsite 24/7

Kind regards

Olivier Nicolai

Sent from my iPhone

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From: [Andy Ormsby](#)
To: [M&CP - Licensing](#)
Subject: Objection: Licensing application, GoPuff, 171-176 Aldersgate Street, Barbican
Date: 19 April 2022 19:59:16

THIS IS AN EXTERNAL EMAIL

I am writing to object to the licensing application made by Fancy Delivery UK Limited in respect of GoPuff for a 24-hour operation running from 171-176 Aldersgate Street, London.

This is essentially 24-hour logistics business which will run from immediately beneath a residential block and in close proximity to other residential premises in an area of the City with no other 24-hour activity.

There is considerable potential for public nuisance and my objection is on these grounds.

Yours faithfully,

Andrew Ormsby
[REDACTED] Mountjoy House
Barbican
London EC2Y 8BP

Email: [REDACTED]

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From: [Pearces](#)
To: [M&CP - Licensing](#)
Subject: Licensing application - 171-176 Aldersgate Street London EC1A 4HT
Date: 22 April 2022 15:12:51

THIS IS AN EXTERNAL EMAIL

Planning Application - Fancy Delivery UK Limited on behalf of Gopuff - 171-176 Aldersgate Street, Barbican EC1A 4HT

I am the owner of [REDACTED] London House Aldersgate Street London EC1A 4HT.

I have been made aware that an application has been made by Fancy Delivery UK Limited on behalf of a business named Gopuff for the grant of a licence for the sale of alcohol in respect of premises at 171-176 Aldersgate Street (the postal address of London House is 172 Aldersgate Street).

I have a number of objections to the application.

1. The Gopuff website explains that its object is to sell "thousands of items" "delivered fast". They promote their service on the basis that "early morning or late night we deliver in minutes". To have thousands of items speeding out of the building at all hours of the day and night is their business model. This emphasis on volume and speed and the combination of this with the sale of alcohol for consumption both on and off the premises will create a significant disturbance to residents and will be a public nuisance.
2. The disturbance will be from a number of sources: the delivery vehicles coming in and out, trucks with consignments of products, customers arriving to buy direct from the premises, drivers and employees congregating to smoke outside.
3. The fact that it is proposed to have both on and off licences for the sale of alcohol "from 12 midnight to 12 midnight Monday to Sunday" exacerbates all of the issues I am raising but particularly in terms of attracting late night custom and the inevitable noise associated with the sale and consumption of alcohol near to the premises.
4. Although the issue will be more acute then, the problem will not be confined to the late night and early morning hours as the business is proposed to be conducted at all hours of the day. London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. The residents have a right to expect that there should not be unreasonable disturbance at any time.
5. The road outside the unit has double yellow lines which will make parking for customers and delivery vehicles difficult. If vehicles are parked outside the unit, they will be on a blind corner for traffic coming off the roundabout which will constitute a danger to traffic. This location is wholly inappropriate for an off licence.
6. There will be a high chance of congestion with bikes outside the premises in a place where there is already very little space. Again this will be exacerbated if there is a licence for the sale and consumption of alcohol off and on the premises.
7. London House does not have a 24-hour concierge and a 24/7 business operating where there is the sale of alcohol and a high staff turnover (drivers who are self-employed) can place a potential security risk to London House. In order to protect the security of London House, we may need to have a 24-hour concierge, thereby increasing service charge which would be an unreasonable burden for the residents to have to bear as a consequence of the application being granted.

For the reasons above I believe that the application, if approved, would represent a public nuisance, a risk to public safety and a risk of crime and disorder.

Consequently I would urge that the application be rejected.

Yours faithfully

Caroline Pearce

From: [Michael](#)
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT: Gopuff application for a premises licence
Date: 22 April 2022 12:39:10

THIS IS AN EXTERNAL EMAIL

Dear Sir, Madam,

I am writing regarding the above application. My family and I are very concerned with the application given the potentially very significant impact on the building and surrounding area. Specifically, our concerns include:

- An increase in disorder and noise in the area, particularly given the potential for onsite sales of alcohol and groceries up to as late as 11pm.
- London House is a residential building and there will inevitably be an increase in anti social behaviour and drivers, delivery vehicles, customers (illegally) parked immediately outside the building. The latter is also concerning given the corner is 'blind' and will likely lead to an increase in traffic accidents.
- The above also increases the likelihood of crime and is a particular concern given the number of children living in London house. Further, London House does not have a 24-hour concierge. Without this there will inevitably be an increased risk to residence and property. Moving to 24-hour concierge might be required as a result – which would mean a very substantial increase to service charges at a time when cost of living is increasing fast.
- A 24/7 operation will be extremely disruptive and will cause significant disorder and inconvenience to residents.

I am grateful for your consideration of the above concerns.

Kind regards,

Michael Pearman

Owner, London House, 172 Aldersgate Street, EC1A

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Gopuff Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 19 April 2022 16:59:26

THIS IS AN EXTERNAL EMAIL

Dear Sir,

This application will not benefit the residents in this part of the city. It will not provide any useful service to anyone. It will encourage anti social behaviour and increase noise levels at all times. Risks to pedestrians and other road users will inevitably increase. I object to this proposal.

Dr Peter Poore.

Sent from [Mail](#) for Windows

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From: [REDACTED]
To: [M&CP - Licensing](#)
Cc: [Edwina Dunn](#)
Subject: Objection to Gopuff development at 172 Aldersgate Street, London EC1A 4HU
Date: 22 April 2022 07:22:17
Attachments: [F05A63901EA0419086C75CD1EE73BC7B.jpg](#)

THIS IS AN EXTERNAL EMAIL

To: licensing@cityoflondon.gov.uk

Dear City of London Corporation,

We are the owners of [REDACTED], London House, 172 Aldersgate Street, London [REDACTED].

We are writing to put on record our objection and concerns about the proposed use of part of the ground floor of this residential block (with c.80 flats) as a delivery/warehouse location with bikes, motor bikes and other vehicles congregating at a corner of a busy roundabout with the road safety, nuisance and other consequences.

We have no objection to Gopuff's operations as such – we wish them well and recognise that they provide a valuable service – but locating a delivery/warehouse facility at this location - where up to 31 people can congregate inside and many more outside - is both wrong and dangerous. There are alternative and better sites.

We understand that the Corporation of London must take into account four licensing objectives in deciding whether to grant the licence. The proposal fails on the basis of these criteria.

1. Public safety

There will be a congregation of bikes, motorbikes and other vehicles coming and going from this corner site during the day and night.

The site is on the corner of a very busy roundabout with traffic coming from various directions including a nearby hospital (St Barts) (e.g., *ambulances*) and arteries such as London Wall.

The couriers using Gopuff will naturally be moving at speed, mounting/dismounting quickly from the pavement, stopping quickly in traffic etc.

There will be deliveries by lorry and van of supplies for Gopuff's operations and these delivery vehicles will be stopping at the corner of a busy roundabout causing congestion and road safety issues for cyclists, pedestrians and motorists.

There are a lot of pedestrians on the footpath – it is a busy street but there is extra pedestrian traffic given, for example, the Barbican tube station is on the street, the Barbican is on the street (e.g., concert goes at night and residents at all times), the Museum of London is on the street, St Paul's is nearby and so on. Such a congregation of bikes, couriers etc around a corner on a narrow street is a danger to users of both the road and the footpath.

It would be wrong to permit the locating of such a facility in a residential block on the corner of a busy roundabout as is clear from the following map:



(2) The prevention of public nuisance

There is no doubt that there is a real risk of a public nuisance. This is a residential block. There is no space for the couriers to wait except on the footpath or on the road. There will be a nuisance. There are ample other sites which would be more suitable. Equally, the frequent delivery of supplies to the location will cause safety, noise and other issues. Given the frequency and intensity of use of this unsuitable site, it is inappropriate and should not be licensed.

(3) The prevention of crime and disorder

The congregation of bikes and other traffic at a busy intersection carries risk of crime (e.g., road traffic incidents) but also theft of alcohol from couriers etc.

(4) The protection of children from harm

There are children living and/or attending school/nursery nearby and the collection of couriers and bikes on a narrow footpath is clearly wrong and can now be avoided by you making the correct and proper decision.

More generally, you will see that if the application were successful, there would be a business operating 24/7 in a residential block where some of the following issues may occur:

- Sale of alcohol on a 24/7 basis resulting in anti-social behaviour below a residential building
- Drivers congregating outside London House 24/7, smoking, chatting which will cause disturbance to residents
- Bicycles being left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians

- Trucks unloading deliveries 24/7 causing disturbance to residents. The road outside the unit is double yellow and therefore deliveries will be difficult. If trucks are parked outside the unit, they are on a blind corner for traffic coming off the roundabout
- There are rear doors to the unit next to the car lift entrance/exit, so potentially causing a nuisance to users of the car lift
- London House does not have a 24-hour concierge and a 24/7 business operating where there is a high staff turnover (drivers who are self-employed) can place a potential security risk to London House. In order to protect the security of London House, residents may need to have a 24-hour concierge, thereby increasing service charge for no good reason
- The extractor fans for the unit are located on the roof terrace of London House. These may be on 24/7 thereby causing disturbance (noise and smell) to residents
- A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. This also creates a fire risk for London House
- London House has a wide range of residents, elderly people with mobility issues, people working from home, key workers on night shift who need to sleep during the day, babies in prams. So a 24/7 warehouse operation is far too disruptive in a residential building

We urge you not to permit this development at this location. There are ample other more suitable sites with parking, safe egress, safe access and so on. The residents, pedestrians, cyclists and users of Aldersgate Street deserve to be protected from this venture which involve road safety risks and nuisance and would not be permitted on any rational and reasonable reading of the criteria.

Many thanks for taking the time to read this email and if you have any questions, please do let us know.

Kind Regards

Vincent and Edwina Power

[REDACTED]

[REDACTED]

Sent from [Mail](#) for Windows

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From: [Gareth Randell](#)
To: [M&CP - Licensing](#)
Subject: GoPuff licence application on Aldersgate Street
Date: 21 April 2022 06:44:57

THIS IS AN EXTERNAL EMAIL

Hi

I strongly object to this application:

<https://www.cityoflondon.gov.uk/services/licensing/alcohol-and-entertainment/current-applications/gopuff>

We live on the [REDACTED] corner of Seddon House and Thomas More, the closest part of the Barbican to Aldersgate street. Late night pedestrians and traffic (in particular, motorcycles) already impact us, disturbing my young family's sleep. The acoustics of the street with its straight line of buildings on the west side amplify noise and direct it upwards, and the Barbican flats have poor noise insulation (and as a listed building there are limited options for us to improve this). Even voices at the bus stop on Aldersgate or the noise of revellers from nightclubs passing through carry a long way,

After having seen similar operations to GoPuff, they are typified by young riders hanging around outside, joshing, throughout the night while waiting for deliveries, and the noise of the traffic they bring, with little awareness of the impact on local residents. A residential street is not the place for this kind of operation.

Kind regards
Gareth Randell
[REDACTED] Seddon House

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Licensing application, Aldersgate Street
Date: 12 April 2022 09:01:30

THIS IS AN EXTERNAL EMAIL

Hello,

I want to object to the current licensing application for London House, Aldersgate Street.

This application envisages a 24-hour operation in a partly residential area. There is no provision for the parking of delivery bikes or motorcycles at the location, not even a bike lane on Aldersgate Street, which is a busy road during the day.

As well as potentially restricting traffic on the road, pedestrians will be inconvenienced by deliveries, both incoming and outgoing, having to cross the pavement to and from the shop.

This is not a good location for a 24-hour business.

Yours,

Peter Rimmer

[REDACTED] Thomas More House, Barbican

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From: [Jorge Rodrigues](#)
To: [M&CP - Licensing](#)
Subject: Application for a Premises Licence, 171-176 Aldersgate Street, Gopuff
Date: 11 April 2022 10:01:27

THIS IS AN EXTERNAL EMAIL

Dear Sir / Madam

I would like to strongly object to the premises licence application below from Fancy Delivery Uk Limited in respect of "Gopuff" for 171 Aldersgate Street, Barbican.

I live in Seddon House in the Barbican, and I object, very strongly, on the grounds of public nuisance. A 24-hour operation of this kind is highly likely to be noisy to residents - particularly those with bedrooms facing Aldersgate Street - and disruptive to pedestrians during the day (we are already plagued by hundreds of bicycle couriers everywhere, including inside the Barbican Estate).

Please do not approve this application - residents of the City of London deserve much, much better.

Thank you

Jorge Rodrigues
[REDACTED] Seddon House
[REDACTED] bican
London EC2Y [REDACTED]

Application for a premises licence

Notice is hereby given that: **Fancy Delivery UK Limited**

Has applied to the City of London on: **25 March 2022**

In respect of: **Gopuff**

Premises Address: **171-176 Aldersgate Street, Barbican EC1A 4HT**

Ward: **Farringdon Within**

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Go puff/London House
Date: 15 April 2022 09:03:10

From: Jane Samsworth [REDACTED]
Sent: 15 April 2022 09:03:04 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Go puff/London House

THIS IS AN EXTERNAL EMAIL

I object to this application for a license. A 24/7 permit will cause nuisance to residents.

Jane Samsworth
[REDACTED] Defoe House
Barbican

Sent from my Galaxy

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: London House, Aldersgate Street - Objection to Licensing Application.
Date: 11 April 2022 16:54:52

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam,

I wish to strongly object to the above licensing application. I and my wife live in Seddon House, overlooking London House, and would be greatly affected by the comings and goings of deliveries to these premises at all hours of the day and night. Inevitably noise would disturb sleep of all nearby residents, as well as interfering with pedestrians in the vicinity. In short, should this application be passed then a public nuisance would be created.

Yours sincerely,
Steve.

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection to GoPuff Licensing application in London House / Aldersgate St
Date: 18 April 2022 18:42:57

From: Davis Silis <[REDACTED]>
Sent: 18 April 2022 18:42:50 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Objection to GoPuff Licensing application in London House / Aldersgate St

THIS IS AN EXTERNAL EMAIL

Hello,

As a resident of the Barbican, I object to GoPuff's licensing application for London House on Aldersgate Street. The 24-hour operation would be a complete public nuisance and highly disruptive to me and I'm sure most other residents in the Barbican and immediately surrounding areas.

Thank you,
Davis Silis
[REDACTED], Barbican, London EC2Y 8AU

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From: [REDACTED]
To: [M&CP - Licensing](#)
Cc: [REDACTED]
Subject: Fancy Delivery UK Limited 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 19 April 2022 18:51:19

THIS IS AN EXTERNAL EMAIL

Dear Sir

I wish to object to the granting of a licence to this firm for activities in the old Natural Kitchen café. As a near neighbour it will lead to noise all throughout the 24 hours from mopeds and other vehicles picking up and taking in supplies, quite close to the roundabout and also the exit/entrance to the NCP carpark. It would mean deliveries and bikes coming and going across the pavement at all times of the day and night as well. There will be difficulties faced by partially-sighted pedestrians who need to navigate pavements used by cyclists and riders, which are already hazard in some areas locally. It is a totally unsuitable location for this sort of business.

Best wishes

Paul Simmons

Dr Paul Simmons

[REDACTED] Thomas More House

Barbican EC2Y [REDACTED]

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection by GoPuff to use the ground floor of London House, Aldersgate St as a "warehouse" for the delivery of instant groceries and drinks by bicycle deliverers.
Date: 14 April 2022 15:23:59

From: Simpson, Liz <[REDACTED]>
Sent: 14 April 2022 15:23:54 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Subject: Objection by GoPuff to use the ground floor of London House, Aldersgate St as a 'warehouse' for the delivery of instant groceries and drinks by bicycle deliverers.

THIS IS AN EXTERNAL EMAIL

I object to the application by 'GoPuff' to use the ground floor of London House, Aldersgate St as a 'warehouse' for the delivery of instant groceries and drinks by bicycle. The basis of my objection comes from the inevitable disturbance in a residential area by a 24 hour service with coming and going of bikers, deliveries and staff and no place for parking their bikes other than the adjacent public pavement and road. This would make safe use of the pavement by pedestrians difficult, and the inevitable noise of conversations from staff as bikes are loaded carries into adjacent residences. London House itself has a significant number of residential flats, Seddon House residents are only across the road and have painful experience of how noise is carried across Aldersgate Street into their living rooms and bedrooms. There are also a large number of residential apartments in the buildings just behind London House.

The sale of both food and alcohol via this 'GoPuff' outlet would also seem to require a change of use application from that of the Natural Kitchen cafe located previously on this site. That too would amplify the noise nuisance.

Please keep me informed about the progress of this application.

With thanks

Dr Elizabeth Simpson, FRS, FMedSci, OBE

[REDACTED]
London, EC2Y 8BX

[REDACTED]

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From: [Jane Smith](#)
To: [M&CP - Licensing](#)
Subject: Objection to application for alcohol licence GoPuff 171-176 Aldersgate Street
Date: 20 April 2022 10:33:03

THIS IS AN EXTERNAL EMAIL

Dear Licensing Committee

Application made 25 March 2022 by Fancy Delivery UK Ltd in respect of GoPuff 171-176 Aldersgate Street, London EC1A 4HT

On behalf of Seddon House, the most westerly of the Barbican terrace blocks, which overlooks Aldersgate Street I write to object to this application.

Although it is an application for off sales of alcohol 24 hours a day/365 days of the year, the purposes of the premises is clearly that of a warehouse, issuing deliveries of food and alcohol 24 hours a day.

Not only is that an inappropriate activity for an area that is surrounded by residences, there are specific aspects of the site that make it an unsuitable place.

It seems to us that this is a substantial change of use from the pre-existing use as a cafe (and which the space is still being advertised as by its estate agent's board) and therefore needs planning permission.

However, it is before the Licensing Committee, so we object to a license being granted.

We refer to the Licensing Policy:

"Residents have a reasonable expectation that their sleep will not be unduly disturbed between the hours of 23.00 and 07:00."

Yet activity will continue from this premises round the clock. Although Aldersgate Street is a busy street with lots of traffic, traffic is indeed thinner between 23.00 and 0700, and the noise of human voices and discrete sounds is correspondingly more intrusive.

Clearly the customers of this operation are dispersed throughout the delivery area, but there is no suggestion in the application that the applicant appreciates that the operation of the warehouse itself might cause public nuisance and risk public safety.

The warehouse is situated under a residential block and opposite other residences.

The goods entrance has no space inside for delivery vehicles to unload – which means they will stop by the pavement, close to a busy roundabout, obstructing both vehicles, cycles, and pedestrians, while unloading. That must be a safety risk. Deliveries are not to be made in residential areas between 2300 and 0700 but the applicant makes no reference to that. Similarly, the bicycle couriers will exit onto the pavement through a different exit, again crossing the pedestrian flow. That presents both nuisance and safety issues.

Thank you for taking account of this objection.

Yours faithfully

Jane Smith

 Seddon House
Chair, Seddon House Group

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Representing the interests of Barbican Residents

Barbican Association Licensing Sub-Committee
c/o 343 Lauderdale Tower
Barbican
London EC2Y 8NA

City of London Licensing Authority,
Guildhall,
Aldermanbury,
London EC2V 7HH

21st April 2022

Dear Sir/Madam

Ref: Application for a Premises Licence from Fancy Delivery UK Limited for GoPuff, 171-176 Aldersgate Street, Barbican, London EC1A 4HT

We are writing on behalf of the Barbican Association, a Recognised Tenants' Association representing the residents of the Barbican Estate, to **object** to the above applications on the grounds of the Prevention of Public Nuisance.

The application states that it is "to facilitate a grocery service that requires the Sale by Retail of Alcohol off sales Monday to Sunday 00:00 to 00:00 and on sales Monday to Sunday 08:00 to 23:00 ...". To confirm these intentions, in answer to the question "Will the supply of alcohol be for consumption on or off the premises the answer "Both" was given by the applicant. As for the desired commencement of a premises licence, if granted, the answer "ASAP" was given.

Why no application for change of use?

We are very concerned indeed with both the location and the nature and speed of this application. The site that is being discussed was previously a restaurant called The Natural Kitchen - where is the application for the change of use from a restaurant to a 24/7 delivery service?

Why no consultation with neighbours?

Why has there been no consultation whatsoever with the applicant's neighbours, principally the residential premises above the location itself in London House and the many residential properties directly opposite to the site in the Barbican Estate?

In the City of London Corporation's Statement of Licensing Policy 2022 it states that the

authority will promote the licensing objectives of the Licensing Act and seek the prevention of public nuisance. It recognises that the City of London is “*unlike the vast majority of other licensing authorities in that the ratio of residents to the number of persons coming into the City of London to work and socialise is quite small. It is however vital that their residential amenity is protected*” and that “*residents have a reasonable expectation that their sleep will not be unduly disturbed between the hours of 23.00 and 07:00*”.

Application will cause public nuisance and significant loss of residential amenity

The CoL Policy goes on to say that “*In all cases, the granting of a licence will depend on the impact of an activity, particularly on local residents or late-night businesses. Consideration will be given to relevant matters including, but not limited to, the level of noise and vibration, litter, people coming and going, queuing and any potential for criminal activity or disorder.....*”

This application is for a collection and delivery service of grocery products including alcohol on a 24/7 basis in the heart of the one of the most densely populated areas of the City. Indeed, the chosen site is that of the ground floor of an otherwise wholly residential block, namely London House, and is directly opposite a wholly residential part of the Barbican Estate. It is our firm belief that this type of operation should be located away from residential premises so that residential amenity can be preserved and that residents are not disturbed by the potentially constant coming and goings of deliveries, delivery riders congregating outside on bikes and on-site collections by customers every hour of the day and every day of the week.

Wholly unacceptable hours of operation

The applicant seeks permission for the on-sales of alcohol every day of the week between the hours of 08.00am and 23.00pm. Where are these on-sales going to take place as the drawings submitted do not show any areas where alcohol would be consumed on the premises. Is the intention to have a bar service where people can eat as well? Or will drinkers be allowed to stand and congregate outside the premises? Either of these would merely serve to exacerbate the potential noise and disturbance issue for neighbouring properties.

The previous occupant of the site, the Natural Kitchen, had operating hours of 08.00am – 15.00pm Mondays and Tuesdays and 08.00am – 21.00pm Wednesdays, Thursdays and Fridays. On Saturdays and Sundays it was closed. These hours recognised and reflected the residential nature of this location. This application from GoPuff is for the on sale of alcohol every day of the week from 08.00am – 23.00pm and for off sales of alcohol and other groceries 24/7. Whilst we accept that such 24/7 delivery operations are growing in usage and popularity, we strongly believe that this is absolutely not the right location for this application given its predominantly residential location.

Location is a danger to public safety

The CoL Policy also states that it “*takes note of the nuisance and potential danger to pedestrians, and particularly to disabled people and those using access equipment or items such as pushchairs, by the obstruction of the highway.....*” If such an operation such as the applicant is suggested is allowed then public safety is indeed a major issue. The site is located at the edge of the roundabout on Aldersgate Street at the junction with

Montague Street and London Wall and is a particularly busy thoroughfare. Unloading and uploading any goods on such a busy street is utter madness and will seriously compromise the public safety of pedestrians, disabled people and other road users alike.

For all of the reasons explained above, we therefore request that the City of London adheres to its stated Licensing policies, refuses this application on the grounds of public nuisance and danger to public safety and suggests that the applicant seeks a more suitable location for its proposed operations.

Yours sincerely,

Jane Smith, Chair Barbican Association Planning & Licensing Sub-Committee

Sue Cox, Deputy Chair, Barbican Association Planning & Licensing Sub-Committee

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From: [Mohan Subbiah](#)
To: [M&CP - Licensing](#)
Subject: GoPuff Application - London House, 172 Aldersgate Street, EC1A 4HU
Date: 22 April 2022 10:47:05

THIS IS AN EXTERNAL EMAIL

Dear Sir

I understand an application has been made by an organisation called GoPuff to use the retail premises at London House, 172 Aldersgate Street, EC1A 4HU.

I own an apartment within the building, and OBJECT to the granting of a licence to GoPuff to occupy these premises.

My understanding is that


1. GoPuff are asking to operate a “warehouse” style delivery despatch operation from the premise, using numerous bicycle couriers.
2. These premises are designed to operate a traditional retail business with pedestrian customers.
3. To allow bicycle couriers to constantly congregate in front of a residential block of apartments is disruptive both from noise pollution and safety issues.
4. The GoPuff business suggests it is “fast delivery”, inferring that their bicycle couriers will be travelling at speed. Given the London Wall roundabout turning at the NCP car park, it seems very unsafe for the bicycle couriers to start from this location. They are putting their own lives at risk from turning traffic both from the London Wall roundabout and from the NCP car traffic.

It seems to be that a GoPuff “fast delivery” business is a change of use from the current retail permission granted to the site and yet there does not seem to be an application for change of use.

Please record my OBJECTION to the granting of a licence to operate to GoPuff.

Kind Regards

Mohan Subbiah

Apartment Owner in London House, 172 Aldersgate Street, London EC1A 

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From: [Heidi Sundvik](#)
To: [M&CP - Licensing](#)
Subject: Objection to GoPuff licencing application
Date: 22 April 2022 15:41:34

THIS IS AN EXTERNAL EMAIL

Dear Sir,

I would like to voice my objection for granting the licence to GoPuff to operate a store and delivery outlet on Aldersgate Street, EC1A. My objection is based on mainly on 2 grounds: Security of residents in London House, 172 Aldersgate Street and general public nuisance.

Security: The risk of unauthorised people getting inside London House is high, as the entrance to London House is very near the proposed site for GoPuff. London House does not have a concierge 24/7 to check who gets in.

Another security risk is the blind corner for traffic coming from the roundabout. If a delivery truck or other vehicle is parked on the double yellow line, it cannot be seen until the very last moment. Having to change lanes at this point would be dangerous to bike riders and difficult for buses.

Public nuisance: This type of outlet would undoubtedly create much traffic and noise, as well as take up space on the pavement for the drivers' vehicles. The site does not allow for any space for GoPuff drivers. Neither is there adequate space for rubbish.

Kind regards,

Heidi Sundvik

Leaseholder of [REDACTED] London House

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 19 April 2022 08:17:23

From: PAUL SWANN [REDACTED]
Sent: 19 April 2022 08:17:18 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT

THIS IS AN EXTERNAL EMAIL

Dear Sirs

Premises Licence Application
171-176 Aldersgate Street, Barbican, EC1A 4HT

I am writing to object to the licence application submitted by Fancy Delivery UK Limited for a Gopuff hub, including the sale of alcohol within the former restaurant unit at the above address. I note that the operation will be effectively 24 hours a day, meaning delivery couriers coming and going at all hours, as well as delivery of goods to the warehouse unit. I have serious concerns regarding the noise impacts and nuisance and the resulting loss of amenity for residents of the Barbican and those living directly above the unit in London House. There are no loading/unloading facilities outside this unit, which is only just off the corner of the Museum roundabout and therefore deliveries are likely to cause disruption to both road users including cyclists using the adjacent cycle lane and pedestrians on Aldersgate Street. This would have negative public safety implications given that the good entrance is located on Aldersgate Street as shown on the plan accompanying the application.

Regards
Paul Swann

[REDACTED] Seddon House
Barbican
EC2Y [REDACTED]

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: 171 - 176 Aldersgate Street, Barbican
Date: 16 April 2022 14:15:05

From: Mark Szlesinger [REDACTED]
Sent: 16 April 2022 14:14:50 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: 171 - 176 Aldersgate Street, Barbican

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

I am contacting you regarding the licensing application regarding Fancy Delivery UK Limited/Gopuff.

I wish to object to the licensing application. I live opposite the proposed site in Thomas More House. A 24 hour alcohol delivery operation will produce 24 hour noise for local residents. It will also add to pavement congestion to an already busy site. We are currently plagued by delivery cyclists who routinely ignore the "No Cycling" signs on the Podium.

Kind regards,
Mark Szlesinger

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From: M&CP - Licensing
To: [REDACTED]
Subject: FW: Objection to Application by Fancy Delivery UK Limited to the City of London on 25/03/2022 for a new premises licence for Gopuff, 171-176 Aldersgate Street, Barbican, London, EC1A 4HT
Date: 18 April 2022 23:17:22

From: Lucy Thomas [REDACTED]
Sent: 18 April 2022 23:16:31 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Objection to Application by Fancy Delivery UK Limited to the City of London on 25/03/2022 for a new premises licence for Gopuff, 171-176 Aldersgate Street, Barbican, London, EC1A 4HT

THIS IS AN EXTERNAL EMAIL

Dear Sir/Madam,

By way of introduction, my name is Lucy and I am the resident and owner of Flat [REDACTED], London House which is [REDACTED] above 171-176 Aldersgate Street.

I am writing to formally object to the above mentioned Application by Fancy Delivery UK Limited to operate a 24/7 alcohol and grocery business from 171-176 Aldersgate Street (the "Application"). By granting the Application, the City of London would be in direct contradiction of the four statutory licensing objectives set out in the Licensing Act 2003 as further detailed below:

1. The prevention of crime and disorder

Gopuff poses a serious security risk to London House and the City of London as a whole. The majority of employees of Gopuff will be self-employed and therefore may not be subject to rigorous back-ground checks. The high turnover of employees (as is common with delivery services) coupled with their lack of accountability due to their employment status would result in the drivers posing a significant security threat to London House residents, especially as they would congregate directly outside the front entrance. There are rear doors to the unit next to the car lift entrance and exit to London House, which could not only potentially cause a nuisance to residents, but also poses an additional security threat due to the additional possible method of gaining access to London House. As a young woman living alone in my flat, I would not feel safe. CCTV is simply not adequate security for a 24/7 alcohol delivery business. London House may need to invest in a 24/7 concierge to combat these additional security concerns, which will result in an increase to the service charge for residents.

2. Public Safety

Due to the nature of Gopuff's business to dispatch drivers to customers' doors in under "15-20 minutes", there have been reports in other cities where Gopuff is currently operating that the business model poses a serious threat to nearby pedestrians, as reports of delivery service workers on motorized scooters or bicycles driving down sidewalks at dangerous speeds or in the opposite direction of traffic have increasingly become common place. Please see a link to an article explaining how a Council member has had to intervene in New York on behalf of her constituents due to the hazardous business practices of Gopuff: <https://www.amny.com/news/menin-calls-on-gopuff-delivery-service-to-halt-its-hazardous-business-practices-in-upper-east-side/>

Furthermore, the congregation of bikes and drivers will restrict access to pedestrians at all hours of the day on what is already a very narrow pavement. The road outside the unit has a double yellow line and therefore it will be difficult to even make the deliveries. It will also be dangerous for the delivery drivers due to the blind corner created by the roundabout.

There is also the concern that many of the delivery drivers will smoke and will be congregating directly outside London House resulting in numerous cigarette ends being left outside the front entrance to the building.

3. Prevention of Public Nuisance

Most significantly, a 24/7 alcohol delivery business will be a significant public nuisance to the residents of London House and the City of London as a whole. A 24/7 alcohol business would encourage anti-social behavior from customers and delivery drivers alike who would be directly outside London House all hours of the day and night. There will also likely be required additional assistance from the City of London police, which will put a strain on this resource.

The constant traffic of customers and deliveries would cause a significant disturbance. As an owner of a front facing flat, I would be severely impacted all hours of the day and not only potentially not be able to work from home, but would be disturbed at night too. Please see an article of Birmingham residents accounting how unbearable it is to live near a Gopuff and that they are now being forced to consider

moving: <https://www.birminghammail.co.uk/news/midlands-news/stirchley-family-want-move-house-22379510>

There would also be significant environmental impact. The fumes from the delivery vans and motorized bikes would contribute tremendously to the pollution in City of London. A warehouse operation will result in an enormous amount of cardboard/plastic packaging to dispose of. The bin area is shared with London House and this area is not suitable for this volume of waste. It also creates a significant fire hazard. The extractor fans for the unit are located on the roof terrace of London House. There may be 24/7 disturbance in terms of the smell and noise caused from the fans also.

Protection of Children from Harm

A challenge 25 verification system, whereby not every one will be asked for their ID, would potentially pose a threat to children as Gopuff would provide a medium for which children can buy alcohol underage. A delivery service with a high turnover of self-employed staff would not ensure the safety of children utilizing this service.

For the reasons outlined above, I would urge you to please reject the Application. I have lived in the City of London for 10 years and I genuinely fear that I may have to move if the Application is granted.

If you require any further clarification or need anything further from me, please do not hesitate to get in touch. I would be grateful if you could please confirm safe receipt of this email.

Many thanks for taking the time to consider my email.

Kind regards,

Lucy Thomas

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: GoPuff licensing application
Date: 15 April 2022 09:56:26

From: Heather Thomas [REDACTED]
Sent: 15 April 2022 09:56:22 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: GoPuff licensing application

THIS IS AN EXTERNAL EMAIL

Dear Licensing,

I would like to object to the application made by GoPuff for a 24/7 delivery hub on Aldersgate Street on the ground of public nuisance. There will be overnight noise, disruption to traffic (vehicle and pedestrian) throughout the day, and no control or limit on the frequency or timing of deliveries to or from the site. This is not a suitable location for a service of this nature.

Kind regards,

Heather Thomas,

[REDACTED]

Barbican,

London,

EC2Y 8DP

[REDACTED]

[REDACTED]

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From: [REDACTED]
To: [M&CP - Licensing](#)
Cc: [sam.thomas](#)
Subject: Application for new premise licence - 171-176 Aldersgate Street, EC1A 4HT
Date: 12 April 2022 00:13:35

THIS IS AN EXTERNAL EMAIL

Please can I lodge my objection to the proposal of a new alcohol licence for this premise.

I am a resident of London House, 172 Aldersgate Street, EC1A [REDACTED], and am aware of several residents with protected characteristics under the Equality Act 2010 who would suffer significant detriment were this licence to be granted. Many of these residents are older, or vulnerable (with disabilities, which would prevent them from lodging their objection via this medium.

I personally am a single parent of a young child (five-years-old) and am opposed to this licence being granted. If you would like further details of my objection I would be willing to provide oral evidence at any licensing hearing. Please provide me with fair notice and I will attend.

I can be contacted by email or telephone: [REDACTED]

Thank you for your consideration.

Sam Thomas

Flat [REDACTED], London House.

Sent from my iPhone

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: 171-176 Aldersgate Street, Barbican EC1A 4HT Ward: Farringdon Within; GoPuff Licensing application filed by Fancy Delivery UK Limited;
Date: 21 April 2022 09:27:22

THIS IS AN EXTERNAL EMAIL

Sirs

I have lived in London House since it opened and seen various types of commercial tenants. My comments are based on experience. All previous tenants have been pubs or restaurants, serving on-premises clientele who largely, though not exclusively, confined their activities inside, for limited hours only. Over the last 20 years, residential property in and around Aldersgate Street, the Barbican and the Smithfield area, has risen steadily. We are already well supplied with food shops in walking distance.

Opposing by reference to your licensing criteria

The prevention of disorder:

Disorder follows sale of alcohol. It also follows establishments that remain open throughout the night. Restaurants and pubs have a vested interest in discouraging over-consumption and disorderly behaviour. A 24 hour warehouse does not. Noise and nuisance from patrons departing restaurants and pubs has a cut-off time. A 24 hour operation has none. These nuisances affect both those passing and those residing above the unit. The shop will not be serving local residents. The essence of delivery is that it serves distant patrons.

Public safety. Obstructed pavements force pedestrians into traffic. Alcohol fuelled anti-social conduct cannot be ruled out in the later hours.

The prevention of public nuisance

The above comments apply equally to public nuisance. There is also wider public nuisance: Noise and obstruction from deliveries (often very early or late) and congregations of delivery staff, all in need of somewhere to park their cycles – for which there is no provision. The pavement will be an obstacle course.

Businesses of this sort also generate considerable waste – too often seen overflowing the pavement where licensing authorities have given insufficient thought. There is nowhere to store it until the normal waste collection service steps in. The licence would have to attach a condition requiring the licensee to remove all waste before 7.00 am when the City wakes up and before tourists begin to arrive looking for St Paul's, the Museum of London, the Barbican, Barts Church or other local attractions.

This part of the City is popular with tourists during day and night. Locating an obtrusive, disorderly, untidy and unsightly business in such an area can only be justified if it somehow enhances the area as a tourist hub. For the reasons given, this will not. Discouraging tourists by damaging our image as a well-kept city, is a public nuisance in itself.

Yours sincerely

Deborah Tompkinson



London House

From: [Charles Thomson](#)
To: [M&CP - Licensing](#)
Subject: Application for a licence by Gopuff
Date: 12 April 2022 21:04:41

THIS IS AN EXTERNAL EMAIL

172 Aldersgate Street
LONDON
EC1A 4HU
12th April 2022

By email to licensing@cityofLondon.gov.uk

Dear Sirs

Application by Gopuff for a licence at Aldersgate Street EC1A

I write to ask you to refuse this application for a licence.

The application, and the business plans of the applicant, seem to be directly contrary to the licensing objectives of the Corporation of London.

London house is a residential block of nearly 80 flats. It is a domestic environment for people working in the city and their children. The application threatens noise, nuisance and the introduction of a 24-hour business at odds with the nature of the existing environment and all of the surrounding area. It seems likely that granting the application would introduce public safety concerns, particularly for children, and the presence of delivery staff throughout the night introduces new risks. If the application is granted, it seems likely to lead to a constant stream of complaints.

I understand that the business intends to operate through bicycle couriers, but there is no suitable place for bicycles to be parked. It is also unclear how the business intends to receive deliveries when the premises are so close to the Museum of London roundabout. Given that the business is a delivery business, it must be expected that there would be a substantial number of deliveries to the premises and an even more substantial number of deliveries through the bicycle couriers from the premises. That seems very likely to cause danger to the traffic in the area and potentially to the pedestrians also. Accidents seem very likely to be the result.

In essence, the business appears to be a warehouse business and should not be allowed in a residential area with likely traffic and social problems. Such a business needs space for deliveries and space for its couriers. It would also be wise for it to operate in a commercial environment where its noise and nuisance would be less likely to generate many complaints.

Yours faithfully

Charles Thomson

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From: [lizzieat](#)
To: [M&CP - Licensing](#)
Subject: GoPuff Licence Application re premises in Aldersgate Street
Date: 22 April 2022 19:29:20
Importance: High

THIS IS AN EXTERNAL EMAIL

Sirs,

The above has been brought to my attention and I object strongly to this proposed 'Granting of a Licence' for the following reasons:-

This is requested for a Residential District for twenty four hours a day.

Aldersgate Street is already a very busy street with vehicles traversing along it and going in and out of the two car parks - NCP in Aldersgate Street next to London House and the Entry and Exit into both Thomas More House Car Park (where delivery drivers are constantly in and out) and London Wall Car Park. To add this kind of trading to an already busy thoroughfare both by foot and transport can only be hazardous both to pedestrians, many of whom are elderly residents of the Barbican added to which there are young children who use the street including those from the City of London Girls School, the Hatching Dragons Nursery situated in the Ironmongers' Hall complex and almost opposite the premises in question together with visitors to the Museum of London in its present buildings, and sightseers and visitors to the complex of the Barbican itself and of course children living within the Barbican Estate.

One sees on a daily basis the lack of adherence to the Highway Code given by many cyclists, scooters, mopeds, motor bicycles etc.

The danger and noise this proposal will make to this area over twenty four hours on a daily basis is totally unacceptable and should not be permitted under any circumstances.

Added to this the Amazon hub in the London Wall Car Park what next is the City of London conjuring up to irritate the local population. The City of London (Square Mile) is a business district with residential either end of it. Please give respect to its residents and not just for commercial gain.

Sincerely

Elizabeth Thornborough

Thomas More House

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From: [LESLEY THRIFT](#)
To: [M&CP - Licensing](#)
Subject: Objection to change of use of 176 Aldersgate Street
Date: 13 April 2022 11:50:48

THIS IS AN EXTERNAL EMAIL

Natural Kitchen cafe, is due to become a "warehouse" for the delivery of instant groceries and drinks by bicycle deliverers. The applicant is GoPuff –

Aldersgate Street has become a nightmare of noise and dirt, this will only add to our discomfort

Aldersgate Street is now so busy due to tail back of traffic from London Wall, created by Old Street Roundabout and the narrowing of traffic lanes in London Wall. Bank not being opened to traffic during working hours. It all mounts up

General traffic to Smithfield, which we are used to, however we only need one road in the surrounding area or somewhere in the vicinity and it's gridlocked.

Also drop off and pick up point for children attending City of London Girls School. Immediately opposite 176 Aldersgate Street.

Dragons Nursery immediately opposite - staff taking the youngsters out in multiple prams. Not a good idea with an increased traffic flow
we all know that delivery cyclists are not the most courteous or considerate to others on the roads.

--

Lesley Thrift
Seddon House

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From: [Leigh Trowbridge](#)
To: [M&CP - Licensing](#)
Subject: Public Nuisance – GoPuff Licensing application
Date: 20 April 2022 19:13:34

THIS IS AN EXTERNAL EMAIL

Dear Sirs,

I object to the licensing application for a ground floor premises in London House on Aldersgate Street to facilitate a 24-hour grocery service.

This will clearly become a public nuisance if approved.

Leigh Trowbridge
Barbican resident

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Aldersgate licensing feedback
Date: 13 April 2022 16:04:25

THIS IS AN EXTERNAL EMAIL

Dear sir/madam

I am writing to vehemently oppose the licensing application made for ground floor premises in London House on Aldersgate Street. This space, previously a Natural Kitchen, is due to become a warehouse for grocery and drink deliveries 24 hours a day.

I am objecting to this planning permission on several grounds. This will be a public nuisance, and a 24-hour operation will be noisy at night and disruptive to pedestrians during the day. I live in Thomas More in the Barbican and this will directly impact my husband and myself.

It is also a ridiculous idea and completely inconsiderate to put a 24-hour retail business in a residential building.

Thank you.

Kind regards
Suzy

Sent from my iPhone

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: 172 Aldersgate Street - GoPuff 24/7 delivery service application
Date: 13 April 2022 22:59:52

From: Julien Waite [REDACTED]
Sent: 13 April 2022 22:59:36 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: 172 Aldersgate Street - GoPuff 24/7 delivery service application

THIS IS AN EXTERNAL EMAIL

Dear Sir / Madam

I very strongly oppose this application. It will cause disruption to local residents and pedestrians from continual cycling traffic, and promote drunk & disorderly conduct via easy access to alcohol at any time of the day or night.

The fact that the City of London is even considering allowing a 24-hour retail business selling alcohol to have its premises in a residential building is ludicrous and incredibly insulting to those that call London House their home.

I very much doubt anyone who is involved in making this planning application decision would want this business model operating on their doorstep.

Yours flabbergasted
Julien Waite (Barbican Estate resident)

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From: [M&CP - Licensing](#)
To: [Gaiger, Jack](#)
Subject: FW: Objection to Gopuff License Application
Date: 14 April 2022 18:11:24

From: Henry Waldron <[REDACTED]>
Sent: 14 April 2022 18:11:17 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing
Cc: Gaby Fajardo
Subject: Objection to Gopuff License Application

THIS IS AN EXTERNAL EMAIL

Hello,

This email intends to document my concerns & objections to the Gopuff License Application on the ground floor commercial unit of London House.

As a resident of [REDACTED] 172 Aldersgate Street (London House), I am concerned about the impact of this business at a residential location.

Given the narrow pavement and no place on the street for trucks and Bikes to park, this poses a public safety risk.

Delivery bicycles left outside london house creates congestion and delivery trucks illegally parking on the road create a blind corner for traffic coming off the roundabout.

In addition to the public safety, there is a public nuisance of having a 24/7 operation at a residential building. As a resident who at times needs to return or leave the building at late hours, I am concerned about a large number of self employed drivers in a high turnover business can present a security risk. London house does not have security throughout the evening and the street does not have much pedestrian flow in the evenings to assist in the event of a security issue.

I have lived in the building for over 1.5 years and the type of operation Gopuff is proposing is not compatible with a residential building where residents live, work, and sleep 24/7. It would be more suited to an office building or another facility that does not have people who have children, who are elderly, and who might be more sensitive to the noise generated at all hours.

I am happy to elaborate on my concerns and can be reached at this email or by phone ([REDACTED])

Henry Waldron

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: Licensing application for 171-176 Aldersgate Street, Barbican EC1A 4HT: deadline 22/04/2022
Date: 19 April 2022 11:00:21

From: Jenny Watson [REDACTED]
Sent: 19 April 2022 11:00:05 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: Licensing application for 171-176 Aldersgate Street, Barbican EC1A 4HT: deadline 22/04/2022

THIS IS AN EXTERNAL EMAIL

I want to object to the licensing application at this address which has been made for a 24 hour on and off sales license to facilitate an alcohol warehouse delivery operation. This is totally unsuitable for the immediate area. I live in Mountjoy House in the Barbican, which faces onto Aldersgate Street, and we are likely to face increased noise and disruption as a result of the license if it is granted.

I am therefore objecting to the license on the grounds of public nuisance. It is highly likely that a 24 hour alcohol sales operation will be noisy at night and at the weekends in this area which is quite heavily residential, and that it will be a problem for pedestrians during the day given the amount of delivery drivers that will be coming and going. This is at a time when many more people are waking in the City to avoid using public transport post pandemic.

I urge you to reject this license application. If an alcohol warehouse is required, it must be possible to find a site which is more appropriate, in part of the City which is already business focused.

Jenny Watson CBE

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[REDACTED]

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From: [Jenny Watson](#)
To: [M&CP - Licensing](#)
Subject: License application 171-176 Aldersgate St
Date: 20 April 2022 21:39:34

THIS IS AN EXTERNAL EMAIL

I would like to add to my previous email in relation to the license application at the above address.

I understand that in fact the application is for both on and off sales including the consumption of alcohol on the premises, 24 hours a day 7 days a week (see p 15 of the application). This is totally inappropriate in a residential environment and is likely to lead to greater street noise and potential anti-social behaviour in the Barbican estate if people are drinking at the venue through the night.

Again I would like to object on the grounds of public nuisance given the disruption that is likely to be caused.

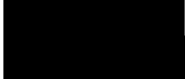
I am a resident in Mountjoy House, facing Aldersgate Street and likely to be affected by any noise and disruption.

Please would you let me know if there is anything else that you need from me in order to ensure this objection is lodged.

Thanks

Jenny Watson CBE

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Gopuff/Fancy Delivery/171-176 Aldersgate Street
Date: 12 April 2022 10:42:55
Importance: High

THIS IS AN EXTERNAL EMAIL

Good morning.

I write in respect of the application by Fancy Delivery UK Ltd to operate a 24/7 delivery service, supported by off- and on-sales of alcohol, from the ground floor of London House, 171-176 Aldersgate Street, EC1A 4HT.

I and my daughter jointly own [REDACTED] London House, which is on the first floor at the front of the building, immediately above the proposed licensed operation. We object to this licensed operation on the following grounds:

1. City of London 'Code of Good Practice for Licensed Premises' para. PN16 states that "Commercial deliveries, collections and storage/disposal of waste should be restricted to normal working hours between 8am and 6pm, Monday to Friday". The proposal is for a 24/7 commercial (incoming) delivery and outgoing collection & delivery services, of goods including alcohol, with waste generation from good unpacking. The proposal is therefore totally incompatible with the City's policy, particularly when the operation is proposed to be sited on the ground floor of an otherwise wholly residential block. This type of operation is suitable only for location in an entirely commercial setting, where disturbing the sleep of residents is not a consideration. The noise and general disturbance caused to residents by incoming and outgoing goods, and by delivery drivers/riders, and on-sales customers (see below), is not remotely acceptable 24/7.
2. Furthermore the application on your website seeks permission for on-sales of alcohol 24/7 (although elsewhere the hours mentioned are 08.00 to 23.00, 7 days a week). The drawing submitted by Gopuff does not show any area for consumption of alcohol on the premises, but an on-sales license would surely permit this in the future. Again, a future 24/7 (or all day/evening) bar is not appropriate at the foot of a residential block. Even worse is the prospect of retail customers being able to purchase alcohol 24/7 (or all day/evening) at the premises and drink/congregate on the pavement outside. This would be a both an exacerbated noise/disturbance problem and a potential security problem for the residents above.
3. A further public safety issue is that this licensed warehouse operation's incoming goods entrance is on Aldersgate Street, only some 20 metres from the exit from the roundabout at the junction with London Wall. This is an entirely unsuitable location, from a traffic management and road safety point of view, for a heavily used goods unloading operation on the street.

The City of London is well-used to ensuring that licensed premises/operations do not adversely impact upon the amenity of neighbouring residents in the Barbican area. This proposal will severely adversely affect the amenity of the residents of London House, 171-176 Aldersgate Street, and possibly also of the residents of the nearby blocks of the Barbican Estate. We trust

that you will reject this licensing application.

Kind regards

Graham Webb

[REDACTED], GU34 4AL

[REDACTED]

From: [David Webster](#)
To: [M&CP - Licensing](#)
Subject: Re: Gopuff - Premises Licence Application
Date: 21 April 2022 11:31:00

THIS IS AN EXTERNAL EMAIL

Dear sirs

To: City of London Licensing Team

We are the owners of [REDACTED], in the residential block of 81 apartments in London House, 171-176 Aldersgate Street, City of London, EC1A 4HT.

We understand that Gopuff, who already operate a delivery business from the ground floor of the building, have applied for a premises licence, which includes onsite sales of alcohol 8am -11pm daily, 7 days a week.

We object to this application, taking into consideration the four licensing objectives of the Corporation of London:

- (1) The prevention of crime and disorder
- (2) Public safety
- (3) The prevention of public nuisance
- (4) The protection of children from harm

If the application is successful, we fear that some or all of these objectives run the real risk of being breached.

We opine that, if there is the sale & consumption of alcohol onsite, that this would likely result in alcohol fuelled anti-social behaviour onsite and outside our block of apartments, particularly as there are two entrances/exits planned which are close to the main entrance & lobby of the building.

To ensure that the objectives of the Corporation will be safeguarded we hope that the application will be rejected.

Thanking you.

Yours Sincerely

D & J Webster

[REDACTED] London House.

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From: [Ann Wingate](#)
To: [M&CP - Licensing](#)
Subject: GoPuff 71-176 Aldersgate Street, Barbican EC1A 4HT
Date: 15 April 2022 11:44:46

THIS IS AN EXTERNAL EMAIL

I am registering my objection to the granting of a licence for a 24hr/7 days a week operation to GoPuff at the above address on the grounds of potential noise and disruption to residents.

Ann Wingate

[Ann Wingate](#)



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Sally Woodward
[REDACTED] Lauderdale Tower
Barbican [REDACTED]

19 April 2022

To City of London Licensing Authority

Re: Go Puff/Fancy Delivery UK Ltd licensing application for 171-176 Aldersgate Street Barbican dated 25 March 2022

I am Sally Woodward and I live at 223 Lauderdale Tower, Barbican, London EC2Y 8BY on the other side of the road from the subject premises.

I wish to make representations and to object to the granting of a licence in the terms sought by the applicant. I have read the letter of objection submitted by my husband Keith Woodward and endorse his objections based on both the legislation and the City's own Statement of Licensing Policy 2017 and in particular the following statements in the latter.

"In all cases, the granting of a licence will depend on the impact of an activity particularly on local residents."

"The City Corporation takes note of the nuisance and potential danger to pedestrians."

"Residents have a reasonable expectation that their sleep will not be unduly disturbed between the hours of 23:00 and 7:00."

"It is therefore the policy of the City Corporation to strike a fair balance between the benefits to a community of a licensed venue, and the risk of disturbance to local residents and workers."

It seems to me self-evident that this application – both in its nature and scale is completely inappropriate for the location – inside a residential building, opposite/nearby several residential blocks in the Barbican Estate, and moreover at a location at the junction of two arterial roads.

It is different in kind and scale from previous uses of the premises and from those nearby (including restaurants with usual on-licences only and during restricted hours).

The "Goods Entrance" and "Entrance/Exit" are immediately adjacent to a blind exit from a busy roundabout. It is not difficult to imagine the disturbance which would be caused by numbers of vehicles presenting at a hub for collection, or collection for onwards delivery. And if collections by customers are contemplated – where will they park or stop – will cyclists and pedestrians be forced into the main road? Not to mention the risk to all road-users from traffic exiting from a blind exit.

Experience shows that there is always potential for noise and disturbance from normal human interaction between those attending the premises in terms of loud conversation etc. Added to this is the prospect of noise and disturbance from vehicular traffic (including radios etc) generated by the proposed activity literally at all hours of the day and night.

All the above factors and a fair balance of between the benefits to the community of the activity and the risk of disturbance to local residents and workers suggest that the application should be refused on multiple grounds both according to the City's own Policy, but also on the basis of the main licensing objectives namely:

- Prevention of crime and disorder: the supposed availability of alcohol outside normal hours and its likely refusal to some can be expected to generate heated exchanges with disappointed customers.

- Prevention of public nuisance: noise, particularly late at night, from those attending the application site and their vehicles - will cause disturbance to local residents thereby infringing their right to respect for home and private life and quiet enjoyment of their possessions.
- Public safety: Aldersgate Street is a major north/south thoroughfare for vehicles and pedestrians with a busy roundabout next to the site making it unsuitable for collections and multiple deliveries.
- Protection of children from harm: presumably the Conditions attached to the application have been designed to prevent underage children from gaining access to alcohol. I am unaware of any evidence that they are sufficient and would expect the licensing authority to require that they be convinced on this issue.

Since these objections go beyond seeking to ensure that residents can get a good night's sleep (important as this is) I do not believe that they can be answered by a restriction in hours of operation and that any application for use of the site for the proposed activity of this nature and scale should therefore be refused. In what I hope is the unlikely event of all these factors being insufficient grounds for refusal - at the very least the proposed hours of operations should be very substantially restricted and appropriate conditions imposed to reduce inevitable risk and disturbance to other road users and pedestrians.

I also question whether the application should be challenged on the basis that proper procedure has not been followed – specifically no operating statement or other covering letter appears to have been supplied and nor has there been any consultation with local residents. Furthermore, for reasons set out above the so-called conditions proposed do not reflect the local environment nor take account of the precise location of the premises - they appear to be standard form.

Yours faithfully

Sally Woodward

To: City of London
Licensing Authority
Guildhall
Aldermanbury
London EC2V 7HH

From: [Helen Woodward](#)
To: [M&CP - Licensing](#)
Subject: Objection to Application from GoPuff/Fancy Deliveries 171-176 Aldersgate Street
Date: 21 April 2022 13:22:33

THIS IS AN EXTERNAL EMAIL

Dear Licensing Team,

I am emailing this as my representation in objection to the application dated 25 March 2022 from GoPuff/Fancy Deliveries.

1. We don't need a 24/7 off licence in/near the Barbican (cumulative effect, public disorder/public nuisance)
2. Motor bikes revving their engines in Aldersgate Street in the middle of the night as they deliver alcohol to customers elsewhere will cause a disturbance. We already often experience this during the day from heavy traffic and various building works surrounding the estate. These noises echo loudly due to the buildings layout/material and is very distracting, loud and will be far more disturbing during the night. (Public disorder/safety/ prevention of public nuisance).

I am a key worker living in the Barbican working shifts and need all the good quality sleep I can get.

3. We don't need a mix of traffic hazard and alcohol near to the Museum of London roundabout. (Public Safety).

Refuse the application.

Dr Helen Woodward



Barbican
EC2Y 8DE

Sent from my iPhone

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From: [M&CP - Licensing](#)
To: [REDACTED]
Subject: FW: GoPuff 171-176 Aldersgate Street
Date: 19 April 2022 14:35:30
Attachments: [Go Puff Objection copy.docx](#)

From: keith.woodward [REDACTED]
Sent: 19 April 2022 14:34:45 (UTC+00:00) Dublin, Edinburgh, Lisbon, London
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: GoPuff 171-176 Aldersgate Street

THIS IS AN EXTERNAL EMAIL

Dear Sirs

Please see attached representation in respect of the above.

Kindly acknowledge receipt.

Yours faithfully

Keith Woodward
[REDACTED]

Sent from my iPhone

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From: [Ben Wormald](#)
To: [M&CP - Licensing](#)
Subject: Gopuff licensing application objection
Date: 20 April 2022 15:24:48

THIS IS AN EXTERNAL EMAIL

Hi,

As a nearby resident I'd like to object to the Gopuff licensing application on Aldersgate Street, on the grounds of Public Nuisance given the 24/7 nature of the proposal.

Thanks,
Ben Wormald

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Representation on Gopuff licensing application
Date: 22 April 2022 22:39:01

THIS IS AN EXTERNAL EMAIL

Dear City of London Licensing team,

I am a resident and home owner of [REDACTED] in London House, 172 Aldersgate Street. I'm writing to express **my deep concern and objection** to the [application](#) made by **Gopuff** on 171-176 Aldersgate street.

I believe despite these businesses serve an important purpose, they are **NOT suitable below a residential block**. Please find below my detailed reasoning on why I'd like to object this application, especially around the **risk it's exposing on public safety, and an increasing likelihood of crime and disorder**.

- Bicycles and motorbikes will be left outside London House on what is already a narrow pavement. The congregation of bikes and drivers will restrict access to pedestrians, and make **traffic incident** more likely to happen. We have already seen similar incidents happening with the delivery drivers for London House residents (which really aren't that many drivers comparing what would happen if Gopuff start operating at the address.
- Sale of alcohol on a 24/7 basis can result in **anti-social** behaviour below a residential building.
- The 2 Tescos up and down the road on Aldersgate street (one near Barbican station and one near St Paul's) often attract homeless people sitting outside, and people smoking outside. Neither of these Tescos are directly next to the entrance of any residential building, but this is not the case for the address Gopuff is applying for.
- The nature of the Gopuff business and operation (**24/7, alcohol sale, high staff/vehicle turn over, noise**) means it will be **very disruptive** to a residential building like London House, where the residents include elderly residents and very young children

Thanks for taking the time to read this email and I hope you can take my concern into consideration.

Kind regards,
Yunlu

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From: [REDACTED]
To: [M&CP - Licensing](#)
Subject: Re: objection in respect of Gopuff @ 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 20 April 2022 12:41:17

THIS IS AN EXTERNAL EMAIL

Good afternoon and thanks for your answer.

Considering the activity to licence is a 24h operation with bicycle delivery, we are expecting granting the licence will create a constraint gathering of bikers with consequent nuisance. Delivery bikers are already sporadically accessing the Barbican's podium level by electric bicycles, this is a violation of the law. Proximity to such an activity will certainly increase these violations as well, increasing the chances of possible harm to children and threat to public safety.

Therefore I object to the grant of the licence because it could undermine all the statutory licensing objectives:

- **the prevention of crime and disorder;** - bicycles accessing the Barbican's Podium is a crime
- **public safety;** - bicycles accessing the Barbican's Podium is a threat to PS
- **the prevention of public nuisance;** 24h bikers stationing in the area will create nuisance on the public realm
- **the protection of children from harm.** - bicycles accessing the Barbican's Podium is a threat to children health

thanks and regards

Paolo Zilli
[REDACTED], thomas more house
EC2Y [REDACTED]

On Wed, 20 Apr 2022 at 12:18, M&CP - Licensing <licensing@cityoflondon.gov.uk> wrote:

For the City of London to accept an objection to this application you will need to state why you consider the granting of a licence undermines one of the **statutory licensing objectives**:

the prevention of crime and disorder;

public safety;

the prevention of public nuisance;

the protection of children from harm.

Licensing Office

From: Paolo Zilli [REDACTED]
Sent: 19 April 2022 17:08
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: objection in respect of Gopuff @ 171-176 Aldersgate Street, Barbican EC1A 4HT

THIS IS AN EXTERNAL EMAIL

In respect of: Gopuff

Premises Address: 171-176 Aldersgate Street, Barbican EC1A 4HT

I object to this licence because:

1. this kind of business undermines the SMEs supporting program and
2. doesn't promote a stronger sense of community as does a local shop.

Please note both are City of London corporation's objectives.

best regards

Paolo Zilli

[REDACTED], Thomas More House

EC2Y [REDACTED]

LONDON UK

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From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Application for a premises licence - Gopuff 171-176 Aldersgate Street, Barbican EC1A 4HT (Farringdon Within ward)_
Date: 05 May 2022 14:22:09

From: Cheung, Albert <Albert.Cheung@cityoflondon.gov.uk>
Sent: 22 April 2022 12:53
To: Pye, Rachel <Rachel.Pye@cityoflondon.gov.uk>
Cc: McVean, Bruce <Bruce.McVean@cityoflondon.gov.uk>; Lee, Sam <Sam.Lee@cityoflondon.gov.uk>; Costa, Larry <Larry.Costa@cityoflondon.gov.uk>; Hughes, Ian <Ian.Hughes@cityoflondon.gov.uk>; Glynn, Simon <Simon.Glynn@cityoflondon.gov.uk>; M&CP - Licensing <licensing@cityoflondon.gov.uk>
Subject: FW: Application for a premises licence - Gopuff 171-176 Aldersgate Street, Barbican EC1A 4HT (Farringdon Within ward)_

Hi Rachael,

I have reviewed the information provided on the Gopuff licencing application, it is difficult to comment on the transport implications without knowing the details of their servicing requirements. Typical servicing information needed to fully understand the impacts are:

- Frequency profile for unloading / loading during the day for 7 days
- Types of vehicles loading and unloading
- Method of transporting goods from vehicles to the building

However, I have assumed that servicing / deliveries would be frequent based on the company type and made some comments below

1. Frequent activity of vehicles loading and unloading kerbside is likely to have an adversely impact on pedal cycle safety as cyclists would need to manoeuvre around the stationary vehicle and this may conflict with other moving vehicles.
2. Continuous loading and unloading kerb side activity may conflict with the future aspiration to provide a protected cycle lane in Aldersgate Street which is part of the Transport Strategy's cycling network
3. Kerb side activity of loading and unloading goods on the footway (pallets, wheeled cages, etc.) would temporarily obstruct the footway and impact pedestrian movements
4. The Gopuff deliveries are likely to increase U-turning on a dual carriageway which will adversely impact road safety on Aldersgate St near the Rotunda which historically is a collision hotspot

Please let me know if you need any further information

Many thanks

Albert

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Representing the interests of Barbican Residents

Barbican Association Licensing Sub-Committee
c/o 343 Lauderdale Tower
Barbican
London EC2Y 8NA

City of London Licensing Authority,
Guildhall,
Aldermanbury,
London EC2V 7HH

21st April 2022

Dear Sir/Madam

Ref: Application for a Premises Licence from Fancy Delivery UK Limited for GoPuff, 171-176 Aldersgate Street, Barbican, London EC1A 4HT

We are writing on behalf of the Barbican Association, a Recognised Tenants' Association representing the residents of the Barbican Estate, to **object** to the above applications on the grounds of the Prevention of Public Nuisance.

The application states that it is "to facilitate a grocery service that requires the Sale by Retail of Alcohol off sales Monday to Sunday 00:00 to 00:00 and on sales Monday to Sunday 08:00 to 23:00 ...". To confirm these intentions, in answer to the question "Will the supply of alcohol be for consumption on or off the premises the answer "Both" was given by the applicant. As for the desired commencement of a premises licence, if granted, the answer "ASAP" was given.

Why no application for change of use?

We are very concerned indeed with both the location and the nature and speed of this application. The site that is being discussed was previously a restaurant called The Natural Kitchen - where is the application for the change of use from a restaurant to a 24/7 delivery service?

Why no consultation with neighbours?

Why has there been no consultation whatsoever with the applicant's neighbours, principally the residential premises above the location itself in London House and the many residential properties directly opposite to the site in the Barbican Estate?

In the City of London Corporation's Statement of Licensing Policy 2022 it states that the

authority will promote the licensing objectives of the Licensing Act and seek the prevention of public nuisance. It recognises that the City of London is “*unlike the vast majority of other licensing authorities in that the ratio of residents to the number of persons coming into the City of London to work and socialise is quite small. It is however vital that their residential amenity is protected*” and that “*residents have a reasonable expectation that their sleep will not be unduly disturbed between the hours of 23.00 and 07:00*”.

Application will cause public nuisance and significant loss of residential amenity

The CoL Policy goes on to say that “*In all cases, the granting of a licence will depend on the impact of an activity, particularly on local residents or late-night businesses. Consideration will be given to relevant matters including, but not limited to, the level of noise and vibration, litter, people coming and going, queuing and any potential for criminal activity or disorder.....*”

This application is for a collection and delivery service of grocery products including alcohol on a 24/7 basis in the heart of the one of the most densely populated areas of the City. Indeed, the chosen site is that of the ground floor of an otherwise wholly residential block, namely London House, and is directly opposite a wholly residential part of the Barbican Estate. It is our firm belief that this type of operation should be located away from residential premises so that residential amenity can be preserved and that residents are not disturbed by the potentially constant coming and goings of deliveries, delivery riders congregating outside on bikes and on-site collections by customers every hour of the day and every day of the week.

Wholly unacceptable hours of operation

The applicant seeks permission for the on-sales of alcohol every day of the week between the hours of 08.00am and 23.00pm. Where are these on-sales going to take place as the drawings submitted do not show any areas where alcohol would be consumed on the premises. Is the intention to have a bar service where people can eat as well? Or will drinkers be allowed to stand and congregate outside the premises? Either of these would merely serve to exacerbate the potential noise and disturbance issue for neighbouring properties.

The previous occupant of the site, the Natural Kitchen, had operating hours of 08.00am – 15.00pm Mondays and Tuesdays and 08.00am – 21.00pm Wednesdays, Thursdays and Fridays. On Saturdays and Sundays it was closed. These hours recognised and reflected the residential nature of this location. This application from GoPuff is for the on sale of alcohol every day of the week from 08.00am – 23.00pm and for off sales of alcohol and other groceries 24/7. Whilst we accept that such 24/7 delivery operations are growing in usage and popularity, we strongly believe that this is absolutely not the right location for this application given its predominantly residential location.

Location is a danger to public safety

The CoL Policy also states that it “*takes note of the nuisance and potential danger to pedestrians, and particularly to disabled people and those using access equipment or items such as pushchairs, by the obstruction of the highway.....*” If such an operation such as the applicant is suggested is allowed then public safety is indeed a major issue. The site is located at the edge of the roundabout on Aldersgate Street at the junction with

Montague Street and London Wall and is a particularly busy thoroughfare. Unloading and uploading any goods on such a busy street is utter madness and will seriously compromise the public safety of pedestrians, disabled people and other road users alike.

For all of the reasons explained above, we therefore request that the City of London adheres to its stated Licensing policies, refuses this application on the grounds of public nuisance and danger to public safety and suggests that the applicant seeks a more suitable location for its proposed operations.

Yours sincerely,

Jane Smith, Chair Barbican Association Planning & Licensing Sub-Committee

Sue Cox, Deputy Chair, Barbican Association Planning & Licensing Sub-Committee

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From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Appendix 5(1) Env Health - GOPUFF, 171-176 ALDERSGATE STREET, BARBICAN, EC1A 4HT
Date: 05 May 2022 14:15:49

From: Smith, Alexander <Alexander.Smith@cityoflondon.gov.uk>
Sent: 19 April 2022 13:23
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Cc: Patel, Dawn <Dawn.Patel@cityoflondon.gov.uk>; Seal, Garry <Garry.Seal@cityoflondon.gov.uk>; Newman, Tony <Tony.Newman@cityoflondon.gov.uk>; Paul Holmes <Paul.Holmes@cityoflondon.police.uk>; LicensingOffice@city-of-london.pnn.police.uk
Subject: RE: New Premises Licence Application - GOPUFF, 171-176 ALDERSGATE STREET, BARBICAN, EC1A 4HT

Hello,

The pollution team would like to raise objections to the application based on the following identified issues:

The proximity of the business to residents, most concerningly the 80 residents in the block who have openable windows overlooking the frontage who would be disturbed as well as 100's of residents in the Barbican who would also be overlooking and in proximity of the operation. The 24/7 usage of the site as well the potentially high frequency of delivery/takeaway drivers would likely cause excessive disturbance and bring a substantial amount of increased abnormal activity to a relatively quieter more residential area of the City. This could lead to residents being unable to open windows or otherwise be disturbed, or regardless be disturbed through closed windows, especially during hours of rest. The plans show that there are 20 slots for delivery cycles, which assuming each delivery took an hour, between 11pm-7am there is potential for 160 arrival-pickup- departures of bikes or more if bikes are able to do more than one delivery an hour, as well as the potential for customer takeaway orders.

Moving on the process of the operation. The delivery riders are going to have to come from the roundabout onto London wall. At this point they will have to mount the curb as shown below which will be a noisy clunky activity when lifting or dropping a heavy E-bike up or down the curb as there is no reasonable drop curb to use. Riders will need to dismount to cross the pavement legally and could cause blockages to the pedestrian walkway should there be multiple riders arriving/dispersing at the same time which is probable. Riders would then have to enter the holding bay area through the doors which again will be a noisy activity to open and enter or leave. I then have concerns that the waiting/staff area is not large enough and there are likely to be congregations of riders outside or staff outside to smoke, take breaks or socialise. Equally shouts could be likely between riders as they come and go. I doubt this noise will be able to be properly managed especially late at night early morning and even

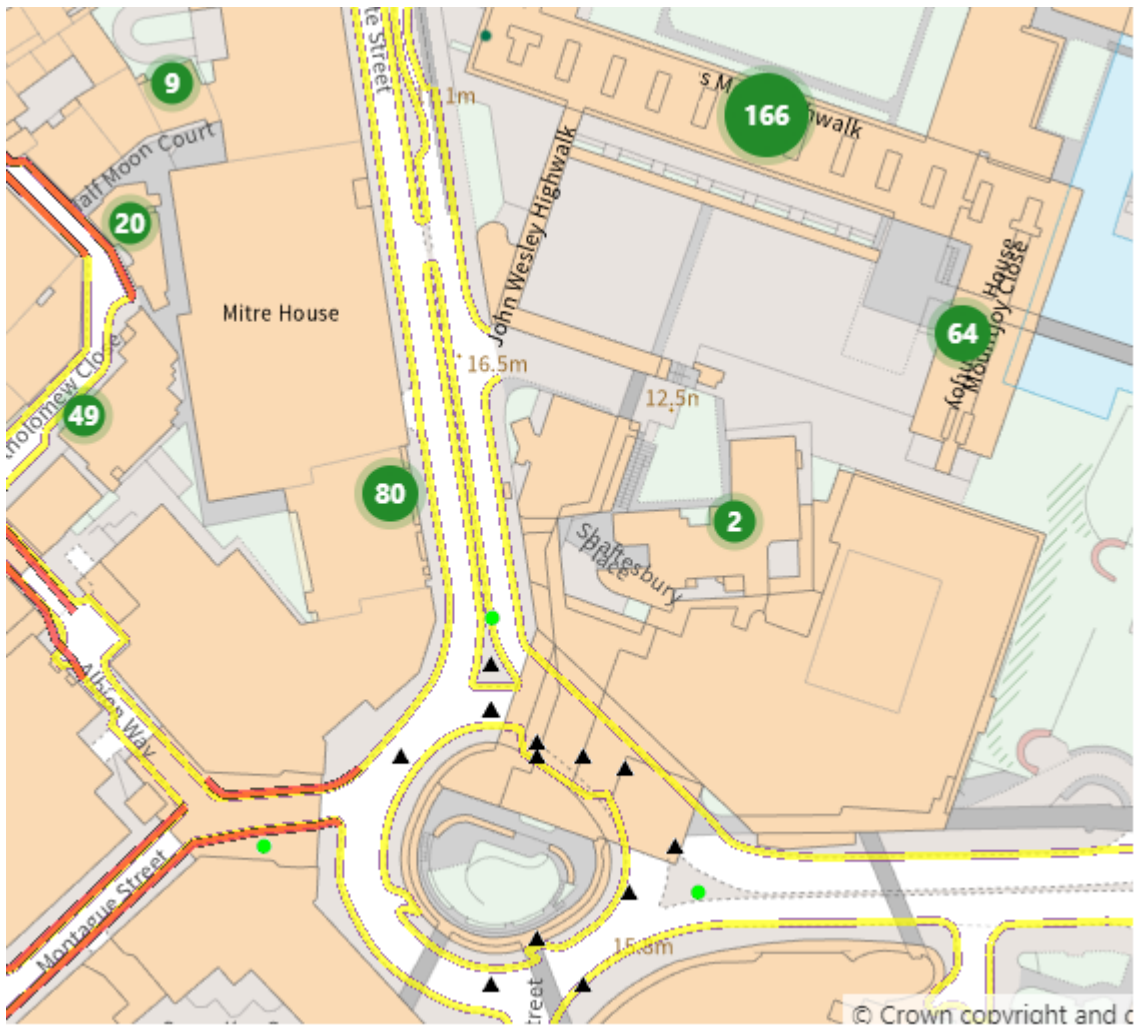
with good management is likely to occur regardless.

I also have concerns for road safety with bikes coming off the roundabout and being forced into sharp stops or pushed into car lanes to avoid stopped delivery bikes or even delivery vehicles. As you can see in the GIS shot below there have been multiple traffic incidents for bikes and pedestrians in the near vicinity (black triangle and small light green circles). We are also not, as far as I'm aware, in receipt of a delivery service plan, which leads me to think deliveries would take place directly on the pavement directly outside London House towards the corner, again increasing risk to traffic, but also increasing noise to residents for these types of deliveries. Noise from this activity will be disturbing as seen in the large amount of delivery noise complaints our department receive. Noise from delivery will be increased further by the use of a forklift truck as well as roll cages as shown on the plans, both works practices are noisy either due to alarms or roll wheels as well as from general operation. Further to this the delivery of goods to the premises, as well as the proposed operation of would fall under servicing, which would contravene our own policy in the City of London Noise Strategy 2016 to 2026 as follows.

"Deliveries and collections close to residential accommodation which are likely to cause disturbance, loss of amenity or a nuisance will continue to be discouraged between 23:00–07:00 weekdays and Saturdays, with no deliveries permitted on Sundays and Bank Holidays." p25

Equally as there is no planning permission for this operation, managing the premises operation is not covered as it should be in our guidance/strategy.

"Noise minimisation from servicing activities will be managed by the use of planning conditions, advice and encouragement, and, if necessary, enforcement of noise nuisance and other relevant law (e.g. Environmental Protection Act 1990, Licensing Act 2003, Noise Act 1996)." p25



Kind
Regards
Alex
Smith



Alex Smith (*Him*) MSc(EnvHlth), MCIEH
Environmental Health Officer | Pollution Team
City of London | Environment Department | Guildhall |
London | EC2V 7HH
07925037228
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provide feedback on the service you have received, please follow this link: surveymonkey.com/r/PHP_Noise

From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Appendix 5(2) Police - Aldersgate St Premises Licence Application - Police Representation
Date: 05 May 2022 14:18:31
Attachments: [image001.png](#)

From: Paul Holmes <Paul.Holmes@cityoflondon.police.uk>

Sent: 20 April 2022 14:27

To: M&CP - Licensing <licensing@cityoflondon.gov.uk>; Pye, Rachel
<Rachel.Pye@cityoflondon.gov.uk>; Caroline Hay <Caroline.Hay@cityoflondon.police.uk>

Cc: Licensing Office <LicensingOffice@city-of-london.pnn.police.uk>

Subject: Go Puff - Aldersgate St Premises Licence Application - Police Representation

On behalf of the City of London Police we would make a representation against the application as made, based on the prevention of crime & disorder and public nuisance. On the 14th April 2022 the following items were brought to the attention of the applicants legal representative Mr Marcus Lavell. As at todays date no response has been received.

1. The application refers to "On Sales". Applicant to confirm that there are in fact no on-sales at the premises only retail off sales between 08.00 and 23.00 and online sales 24/7.
2. We request the inclusion of the following as a premises licence condition – "The premises shall install and maintain a comprehensive digital colour CCTV system. All public areas of the licensed premises, including all public entry and exit points, will be covered enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record whilst the premises are open to the public and recordings shall be kept available for a minimum of 31 days with date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public. This staff member shall be able to show the police or Licensing Authority recordings of the preceding two days immediately when requested."
3. A condition is requested that only electric or pedal powered vehicles shall be used by delivery drivers/riders delivering products sold from the Premises, to customers, this to assist in minimising the possibility of associated anti-social behaviour occurring in the area of the premises.
4. A condition is requested that delivery drivers waiting to collect customers' orders for delivery, are not to gather outside of the Premises and will be required to wait inside the Premises. this to assist in minimising the possibility of associated anti-social behaviour occurring in the area of the premises.
5. Conditions regarding age verification, sales to persons residing at or working in buildings only not to public places will be formalised between the applicant and the licensing authority



Paul Holmes
Licensing Officer
Partnership & Prevention - Licensing
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E paul.holmes@cityoflondon.pnn.police.uk
W www.cityoflondon.police.uk **T** [www.twitter.com/citypolice](https://twitter.com/citypolice)

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From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Appendix 5(3) Planning - Gopuff 171-176 Aldersgate Street, Barbican EC1A 4HT (Farringdon Within ward)_
Date: 05 May 2022 14:20:07
Attachments: [image001.png](#)

From: PLN-PlanningEnforcement <PlanningEnforcement@cityoflondon.gov.uk>

Sent: 29 March 2022 17:31

To: M&CP - Licensing <licensing@cityoflondon.gov.uk>

Cc: Whitehouse, Robin <Robin.Whitehouse@cityoflondon.gov.uk>

Subject: RE: Application for a premises licence - Gopuff 171-176 Aldersgate Street, Barbican EC1A 4HT (Farringdon Within ward)_

Dear Team,

There are a large number of neighbouring residential units in the vicinity of the proposal site (see plan below) including 80 units immediately above and 422 units at Mountjoy, Thomas More, Seddon houses and Lauderdale Tower, all on the Barbican Estate. The provision of a 24 hour, 7 days a week premise licence would encourage 24 hour servicing of the premises with the potential to cause significant noise disturbance to residential neighbours. Particularly if servicing from the street which, from the floor plan, appears to be the case.

The proposed use of the premises as a storage and distribution centre (Class B8) use would be a material change of use requiring planning permission. I can find no record of planning permission having been granted or applied for. Therefore, if the proposed use were to come into operation it would be subject to planning enforcement proceedings. The applicant's agent should be so advised.



Kindest regards

Tony

Tony Newman

Senior Planning Officer (Planning Enforcement)

Environment Department

Mbl: 07842601205

www.cityoflondon.gov.uk

From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Appendix 5(4a) Trading Standards - Go Puff, 171-176 Aldersgate Street, Barbican EC1A 4HT
Date: 09 May 2022 12:47:28

From: Playle, Steve <Steve.Playle@cityoflondon.gov.uk>
Sent: 08 April 2022 10:58
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Cc: Dobson, Ian <Ian.Dobson@cityoflondon.gov.uk>
Subject: RE: Application for a premises licence - Go Puff, 171-176 Aldersgate Street, Barbican EC1A 4HT

Loreen

Interested a little bit in this. They seem to do home deliveries of goods including alcohol. Looking at what they will do to prevent sales/supply to under 18s seems to look robust and efficient on paper but the practicalities are very different. I'd expect to see a little more detail about proper staff training, the use of refusals logs and any internal audit checks on how the system operates.

Can we request copies of delivery staff training manuals and a copy of the company procedures on the sale of alcohol. I would expect them to have something they can provide and if they can't, they haven't thought about it properly which would be a red flag.

Ian – what do you think?

Steve

Steve Playle

Trading Standards Manager

City of London Corporation
Port Health and Public Protection
Trading Standards Service
PO Box 270, Guildhall, London EC2P 2EJ
Secure Email: steve.playle@cityoflondon.gov.uk
Tele: 020 7332 3123 or 07968 834647

Juliemma McLoughlin
Executive Director Environment

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From: [Davenport, Peter](#)
To: [Davenport, Peter](#)
Subject: Appendix 5(4b) Trading Standards
Date: 09 May 2022 12:54:47

From: Playle, Steve <Steve.Playle@cityoflondon.gov.uk>
Sent: 20 April 2022 12:13
To: M&CP - Licensing <licensing@cityoflondon.gov.uk>
Cc: Dobson, Ian <Ian.Dobson@cityoflondon.gov.uk>
Subject: RE: 171-176 Aldersgate Street

Robert,

I'm guessing nothing has come back yet from Gopuff.

We discussed this application this morning at our Bronze meeting and Rachel mentioned that there had been 67 representations so far.

Can we turn my request for further information into a representation?

Regards

Steve

Steve Playle

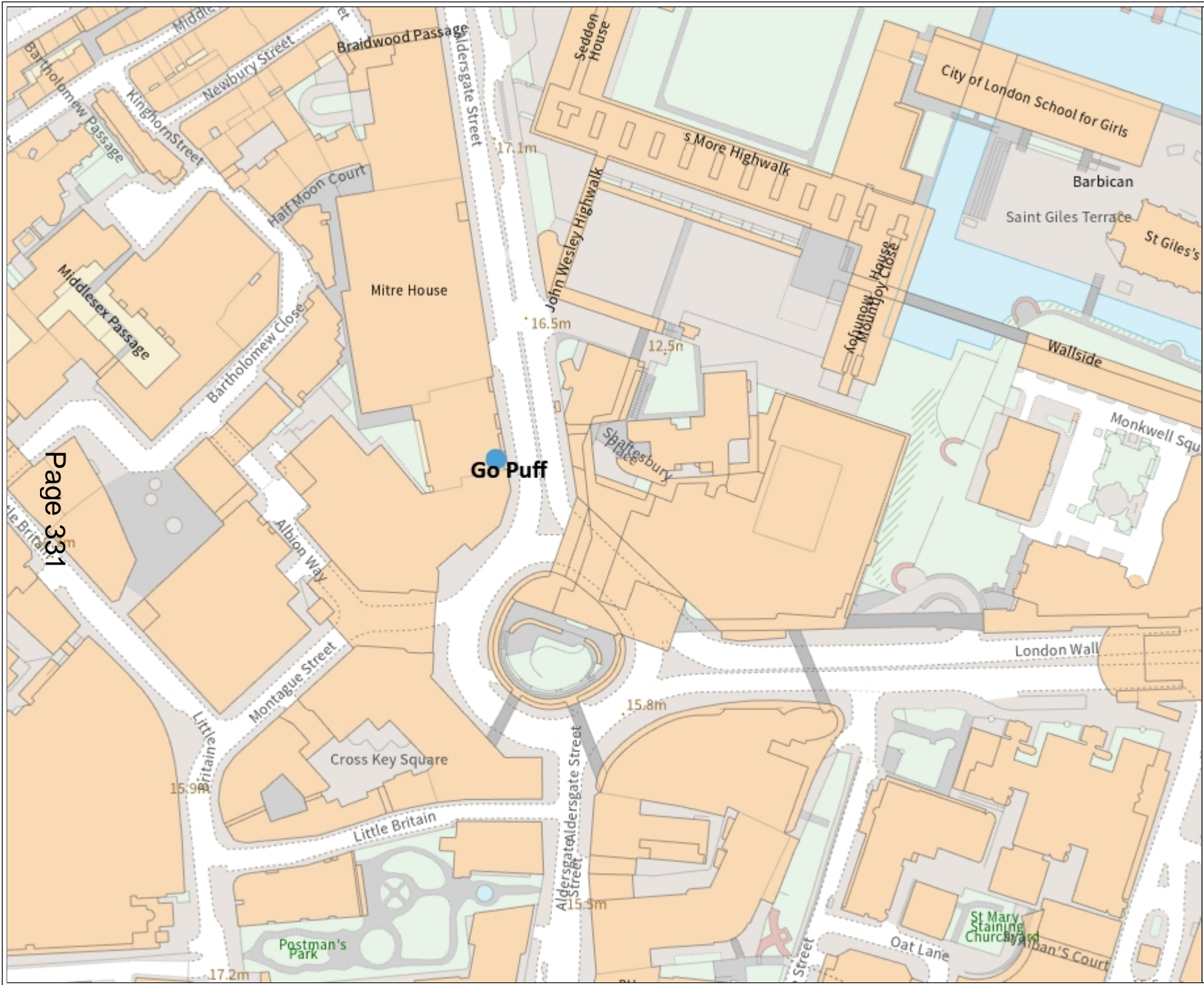
Trading Standards Manager

City of London Corporation
Port Health and Public Protection
Trading Standards Service
PO Box 270, Guildhall, London EC2P 2EJ
Secure Email: steve.playle@cityoflondon.gov.uk
Tele: 020 7332 3123 or 07968 834647

Juliemma McLoughlin
Executive Director Environment

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Go Puff

 City of London Boundary

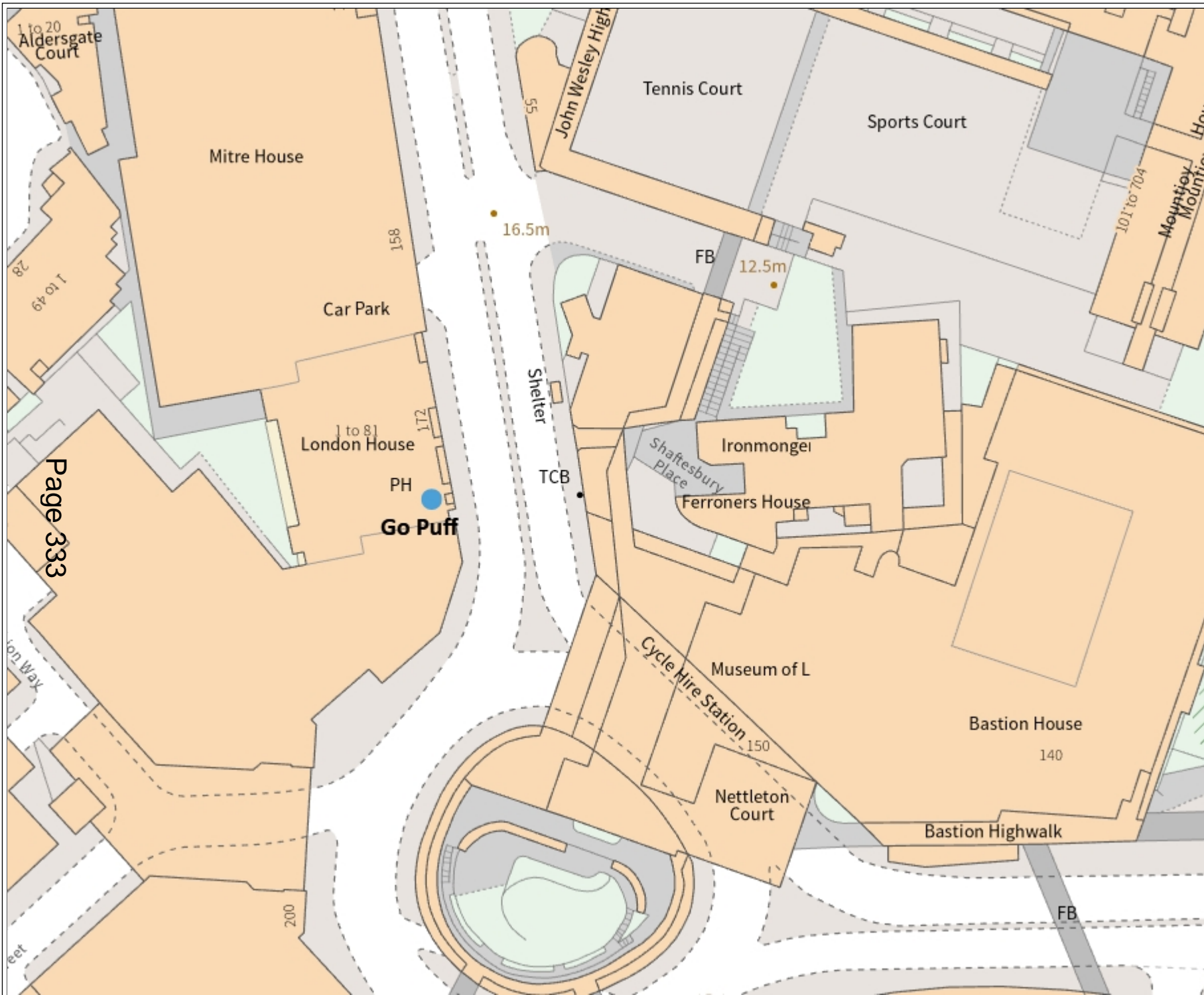
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Go Puff

 City of London Boundary

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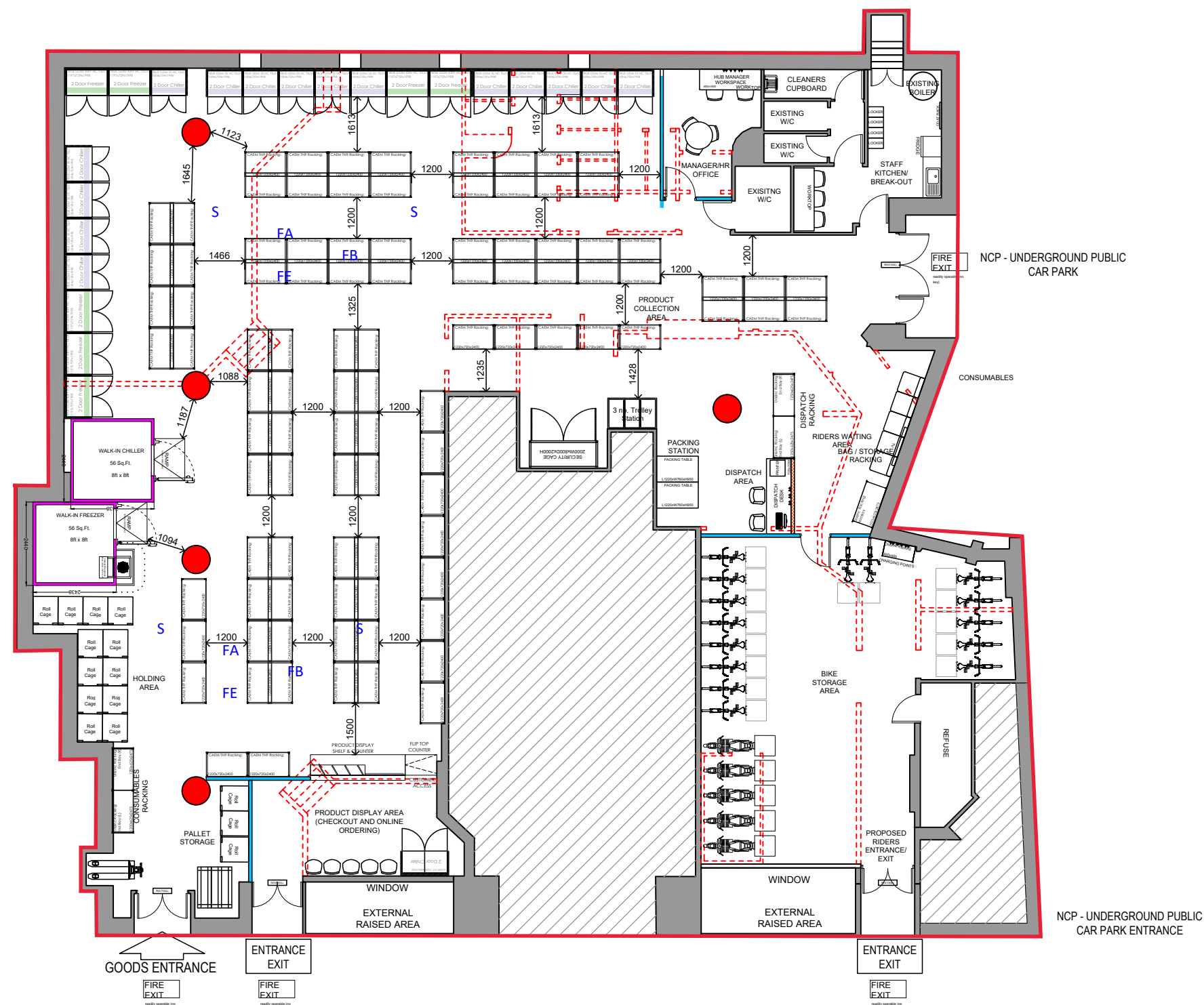
IMPORTANT:- Licensable activities can take place anywhere within the red line. The position of loose furniture and equipment is shown for diagrammatic purposes only. Firefighting equipment is indicated but may be moved subject to the fire risk assessment carried out under the Regulatory Reform (Fire Safety) Order 2005 or by agreement with the fire officer.

LEGEND
S = Smoke Detector
FA = Fire Alarm
FB = Fire Blanket
CO2 = Fire Extinguisher

	Revision	Date	By	Chk.
--	First issued	02.03.22	WN	PT
A	Revised following Gopuff comments	08.03.22	WN	PT







<p>Welfare at work (HSE) - Guidance for employers on welfare provisions.</p>		
<p>Maximum site occupancy: 31 people</p>		
No. of people at work	No. of toilets	No. of washbasins
1-5	1	1
6-25	2	2
26-50	3	3
51-75	4	4
76-100	5	5

Area	m ²	ft ²
Gross Internal Area (GIA)	507	5457
Product Collection Area	343	3692
Bay Type		
Bay Type		Quantity
CAEM TN9 Racking (1220 x 1330)		98 (120)
Unizinc Racking - Dispatch & Riders & Consumables Storage		5
Chrome Racking (Bike chargers)		1
Chiller True GDM-35-HC TSL01 (1004Wx759Dx1998H)		15 (14)
Freezer True GDM-43F-HC TSL01 (1197Wx759Dx1998H)		7 (7)
Chest Freezer		0
Walk In Chiller (16ft x 8ft)		120ft ²
Walk In Freezer (16ft x 8ft)		120ft ²



PROPOSED GROUND FLOOR LAYOUT PLAN 1:75@A1/ 1:150@A3

- ### KEY BUILDING REGS & FIRE SAFETY NOTES:
- All travel distances have been calculated and comply with Table 2 on page 34 of the Approved Document B, Vol 2.
 - All alterations to the building fire detection system to be designed and installed to BS 5839 pt1.
 - All alterations to the buildings emergency lighting system to comply with BS 5266 pt1.
 - Walls and ceilings in circulation spaces to have class 0 surface spread of flames, with class 1 in other spaces.
 - All new ductwork to be installed as part of requirements stated under part F and to have dampers where penetrating fire rated construction.
 - Once works are complete the owners and users of the building acknowledge their continuing requirement to carry out continual assessment under the RRO.



CDM / I / H - S - RAZED WARNING SCHEDULE 				
<p>BSA must draw attention to hazards by verbal communication and safety signage that have not been identified from the previous safety site inspection or the design process. These hazards, identified from the BSA, are identified below.</p>				
LOCATION	HAZARD	RISK/CONC	COMMENTS / ACTION	DESIGNER / ACTION
	Live Services	HIGH	Contractor install all services prior to commissioning and ensure adequate support of existing services during the works	LOW
	Working at height	HIGH	Correct selection of BSF to be utilized at all times Identified weekly inspection	LOW
	Means of Escape	HIGH	Issue of BSF of responses to be kept clear for constant access increase of	LOW
	Slips trips and falls	HIGH	Issue of BSF of responses to be kept clear for constant access increase of	LOW
	Risk associated with electrification	HIGH	Contractor install all services prior to commissioning and ensure adequate support of existing services during the works	LOW

Any contractor/contractor including sub-contractors is to consult the Design team on the Working safety issues that they have been thoroughly identified by the Main Contractor on all health and safety risks and have sign off.

The BSAs will be signed off by the Design team and the Main Contractor and will not be signed.

The developed construction phase health and safety plan

the construction programme, method statements

APPROVED DATE: 0/0/0			
<h1 style="color: red; margin: 0;">PENDING APPROVAL</h1>			
<div style="display: flex; justify-content: space-between;"> Status SCOPING </div>			
<div style="display: flex; justify-content: space-between;"> Client <div style="text-align: center;">  </div> </div>			
<div style="display: flex; justify-content: space-between;"> Architect <div style="text-align: center;">  </div> </div>			
<div style="display: flex; justify-content: space-between;"> Project Title <div style="text-align: center;"> <p>171-176 ALDERSGATE STREET LONDON EC1A 4HU</p> </div> </div>			
<div style="display: flex; justify-content: space-between;"> Drawing Title <div style="text-align: center;"> <p>PROPOSED GROUND FLOOR LAYOUT PLAN</p> </div> </div>			
Project Number A00257-SC		Drawing Number 110	
Drawn WN		Checked PT	
Scale AS SHOWN@A3		Date 08.03.22	
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